



ASCENDER GUIDES



parent_update_security_information

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ASCENDER ParentPortal > My Account > Security Information

Security questions and answers are used to verify your identity if you have forgotten your password. You can change the question, the answer, or both at any time.

☐ Click **Update Security Question**. A pop-up window opens.

Question	Select a question to which you will provide an answer. This question will be asked in the event that you lose your password.
Answer	Type the answer to the question. You will be required to answer the question correctly in order to recover your password. Be sure to select a question for which you will easily remember your answer. IMPORTANT: The answer is case-sensitive (i.e., you must always type it exactly as it is entered here, including uppercase and lowercase letters).

☐ Click **Save**.



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