



ASCENDER GUIDES



parent_update_security_password

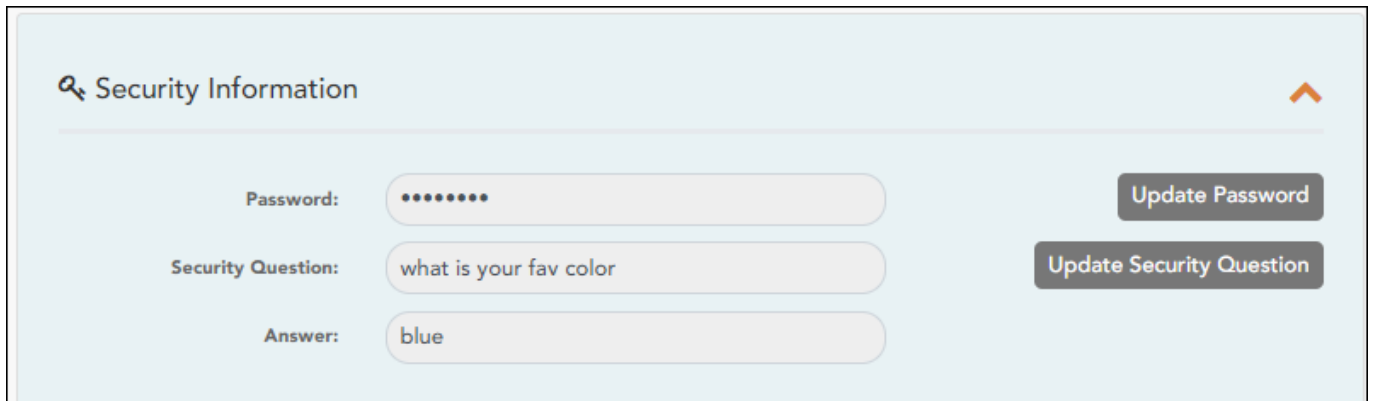
Table of Contents

III. Update your ParentPortal password.

ASCENDER ParentPortal > My Account > Security Information

Password

You can update your ParentPortal account password at any time.



Security Information

Password: [masked]

Security Question: what is your fav color

Answer: blue

Update Password

Update Security Question

☐ Click **Update Password**.

A pop-up window opens:



Update Password

Old Password: [input field]

New Password: [input field]

Confirm Password: [input field]

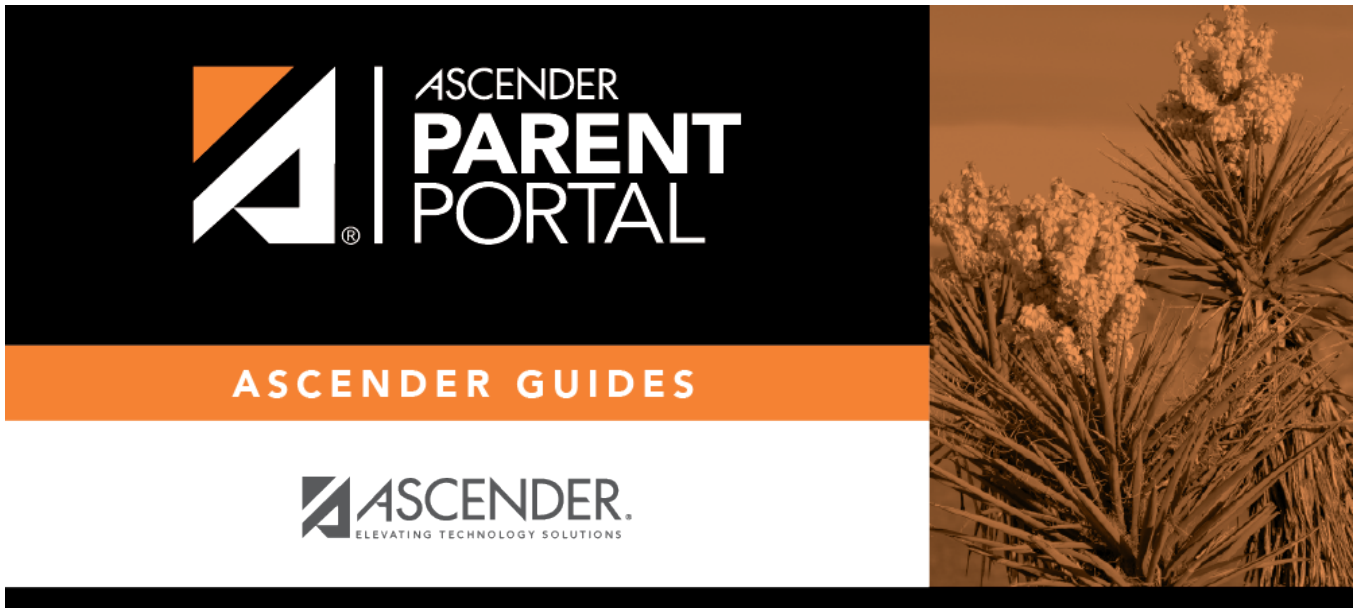
No Save

Old Password	Type your current password in order to verify your access.
---------------------	--

New Password	Type a password that you will use when you log on to ParentPortal. • The password must be 8 to 25 alphanumeric characters. • Use a combination of the following: uppercase, lowercase, numeric, and/or punctuation (e.g., aBcd1234). • Your password is case sensitive (i.e., you must always type it exactly as it is entered here, including uppercase and lowercase letters).
Confirm Password	Retype your password exactly as it was typed above. This step confirms that you typed your password as you intended.

☐ Click **Save**.

The password is changed.



Back Cover