



ASCENDER GUIDES



## **Reset Password (Restablecer contraseña)**



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# Parent - Retrieve User Name/Reset Password

This page allows you to recover your user name or reset your password.

[← Return to Login](#)

Recover User Name


Email Address

 Example\_01@exp.com

Recover User Name


Reset Password

User Name

 User Name

Next

Email Address

 Example\_01@exp.com

Reset Password

E-mail	Type your current email address.
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Click **Submit**. A message is sent to your email address that contains a new password.

Return to txConnect, and log on using your user name and new password. Once you are logged on, you can reset your password as described above.

## Look up user name:

This option is not available if email is not available for the application.

E-mail	Type your current email address.
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Click **Submit**. A message is sent to your email address that contains your user name and a new password.

Return to txConnect, and log on using your user name and new password. Once you are logged on, you can reset your password as described above.



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