



# ASCENDER - Create Service Records



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# ASCENDER - Create Service Records

The purpose of this document is to guide you through the process of creating service records. ASCENDER retains data on multiple years of personnel service and accumulated state leave information allowing you to record employee data to an official service record and issue it as needed.

Fall PEIMS and Class Roster both report the same number of years of service that is displayed on the Teacher Service Record when extracted. The Service Records are typically extracted after June Payroll, before 12-month staff are rolled from NY Payroll. This means that the Years of Service do not include the current school year, only the number of years the employee completed as of the beginning of the school year.

Typically in June, LEAs use the [Personnel > Utilities > Extract Teacher Service Record](#) page to extract employee data and create service records. After service records are created, they can be viewed in detail by school year on the [Personnel > Maintenance > Staff Demo > Service Record](#) tab.

If an employee separates from the LEA, a service record can be conveniently printed, signed, and sent with the employee to their new employing LEA or simply forwarded to the new LEA.

This document assumes you are familiar with the basic features of the ASCENDER Business system and have reviewed the [ASCENDER Business Overview guide](#).



Some of the images and/or examples provided in this document are for informational purposes only and may not completely represent your LEA's process.

## Before You Begin

[Before you begin.](#)

Review the following information:



**WARNING:** The Extract Teacher Service Record page retrieves the employee's contract begin/end dates from the [Payroll > Maintenance > Staff Job/Pay Data > Job Info](#) tab to create the service record, which means that service records must be extracted **before** new contract information is entered for the current year or rolled in from next year, and prior to updating the **Years Experience** fields on the [Personnel > Maintenance > Employment Info](#) tab for the next school year.

**Notes:**

- **It is recommended** that service records are extracted for **ALL** employees after June payrolls have been completed. If all leave for the current year has not been posted for certain employees, you can update those employees by using the **Update Leave Only** option on the [Personnel > Utilities > Extract Teacher Service Record](#) page after leave is posted in July and August.
- The data collection for Class Roster Winter submission will not be impacted since the prior teaching experience is maintained separately on the [Personnel > Maintenance > Employment Info](#) page.



Service records should include the completed number of years of experience at the **beginning** of the current school year and the leave balances at the **end** of the current school year.

## Years of Service Notes

### Years of Service Notes

1. On TEA's website, the [Salary and Service FAQ's](#) page clarifies how data is displayed on the service record.

**Question:** My service record shows '0' for my first year of service even though I have completed that first year. Why isn't it changed to a '1'?

**Answer:** The service record reflects the service that you begin the year with. The next year will reflect that you begin that year with 1 year of completed service.

In ASCENDER, Service Records retrieve Years of Service data from the **Professional/Non-Professional Total Years Experience** section on the [Personnel > Maintenance > Employment Info](#) page.

2. On the TSDS Web-Enabled Data Standards (TWEDS) website. In the top-right corner, select the appropriate School Year (20XX), Collection (PEIMS), and Submission (Fall) and click Open. Review the (E1721) CreditableYearOfService data element.

**Definition: CreditableYearOfService** indicates a teacher (StaffClassification 087) who currently qualifies for the TIA allotment or has been submitted by the LEA for a new or change of designation and has been employed by the LEA and compensated or will be compensated by the LEA for a creditable year of service. (§153.1021)

3. On the TSDS Web-Enabled Data Standards (TWEDS) website. In the top-right corner, select the appropriate School Year (20XX), Collection (PEIMS), and Submission (Fall) and click Open. Review the

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(E1377) TotalYearsPriorTeachingExperience data element.

**Definition: TotalYearsPriorTeachingExperience** is the total number of years an individual has previously held a teaching position in one or more educational institutions.

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Fall PEIMS and Class Roster both report the same number of years of service that is displayed on the Teacher Service Record when extracted. The Service Records are typically extracted after June Payroll, before 12-month staff are rolled from NY Payroll. This means that the Years of Service do not include the current school year, only the number of years the employee completed as of the beginning of the school year. (see #1 above.)

**Example:**

In the 2022-2023 school year, Mrs. Smith began teaching at ABC School District. At this time, her Service Record has 0 Years Experience for the 2022-2023 school year because she did not complete any years prior. For Fall and Class Roster, the district will report to TEA that she has 0 years of experience and 0 years of prior teaching experience.

In the 2023-2024 school year, Mrs. Smith leaves ABC School District and moves to XYZ School District, her Service Record follows her to XYZ School District.

- XYZ School District will enter 01 Years of Experience in both Total Professional Years and Prior Teaching when they start the year since she has just completed 1 year.
- XYZ School District will report 1 year in both fields (for Fall and Class Roster Winter).
- XYZ School District will extract her Teacher Service Record showing 1 year in June, then roll it up sometime after extracting Service Records at the beginning of the school year in anticipation of the next school year.

In the 2024-2025 school year, XYZ School District will report her in Fall PEIMS with 2 Total Years Professional Experience, in Class Roster with 2 Prior Years Teaching Experience, and on the Service Record with 2 years. This should generally also match the Pay Step.

**Note:** Occasionally, this may fall out of sync if a teacher leaves the classroom to fill a different role such as principal, then decides to go back to the classroom. In that instance, the number of years reported for Prior Year Teaching may be lower than the Total Years of Professional Service.

On the [Personnel > Maintenance > Employment Info](#) page, the **Creditable Year of Service** field is designed to alert TEA that the teacher has worked enough days to earn a year of service credit in the current year. Since the value will not be incremented until next year for Fall PEIMS, this provides data on the current year.

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## Service record fields in ASCENDER

The following is a list of fields from the Service Record tab and the corresponding fields in ASCENDER.

The screenshot displays the 'Service Record' tab in the Personnel section. At the top, there is a 'Save' button and a search area for 'Employee:'. Below this are buttons for 'Retrieve', 'Directory', 'Documents', and 'Print'. The main content area is divided into tabs: 'DEMOGRAPHIC INFORMATION', 'CREDENTIALS', 'VERIFICATION', 'INSURANCE', 'SERVICE RECORD', and 'RESPONSIBILITY'. The 'SERVICE RECORD' tab is active, showing a table with columns for 'Delete', 'Details', 'School Year', 'Position Held', and 'Service Begin Date'. The table lists records from 2015 to 2021, all for 'ELEMENTARY TEACHER' positions. To the right of the table is a 'Notes' field with a callout '11'. Below the table are several input fields with callouts: '1' School Year (2021), '2' Position Held Description (ELEMENTARY TEACHER), '3' School Grades Taught (6-8), '4' % Day Employed (100), '5' # of Days Employed (187.00), '6' Service Begin Date (08-03-2020), '7' Years Experience (24), '8' District Type (PUBLIC), '9' Full Semester checkbox, and '10' State Personal Leave - PY Balance (115.00). There are also sections for State Sick Leave and State Personal Leave with various balance and earned/used amounts.

	Service Record Field in Personnel	ASCENDER Field	ASCENDER Page
1	School Year	School Year	<a href="#">Finance &gt; Tables &gt; District Finance Options &gt; Finance Options</a>
2	Position Held Description	Job Code description	<a href="#">Payroll &gt; Maintenance &gt; Staff Job/Pay Data &gt; Job Info</a>
3	School Grades Taught	Grade(s) Taught	<a href="#">Personnel &gt; Maintenance &gt; Employment Info</a>
4	% Day Employed	Percent Day Employed	<a href="#">Personnel &gt; Maintenance &gt; Employment Info</a>

	Service Record Field in Personnel	ASCENDER Field	ASCENDER Page
5	# of Days Employed	Calendar/Local Info section: # of Days Empld minus Svc Rec Days Ded	<a href="#">Payroll &gt; Maintenance &gt; Staff Job/Pay Data &gt; Job Info</a> <a href="#">Payroll &gt; Maintenance &gt; Leave Account Transaction &gt; Leave Adjustment</a>
6	Service Begin and End Dates	Calendar/Local Info section: Begin Date and End Date	<a href="#">Payroll &gt; Maintenance &gt; Staff Job/Pay Data &gt; Job Info</a>
7	Years Experience	<b>Total Professional for TRS Position Codes:</b>  01 (Professional) 02 (Teacher, Librarian) 05 (Nurse, Counselor)  The selected <b>Non-Professional Total</b> or <b>In District</b> for all other position codes.	<a href="#">Personnel &gt; Maintenance &gt; Employment Info</a>
8	District Type	<b>District Type</b>  If <i>P - Private</i> is selected, the <b>District Type</b> field defaults to <i>Private</i> on the Maintenance > Staff Demo > Service Record tab in Personnel.  If <i>I - Independent</i> or <i>C - Charter</i> are selected, the <b>District Type</b> field defaults to <i>Public</i> on the Maintenance > Staff Demo > Service Record tab in Personnel.	<a href="#">District Administration &gt; Tables &gt; District Information</a>
9	Full Semester	<b>Termination</b> section, <b>Full Semester</b> check box	<a href="#">Personnel &gt; Maintenance &gt; Employment Info</a>
10	State Sick/Personal Leave	Begin, Earned, Used, and Balance amounts for the selected leave codes in the <b>Leave Code for State Sick</b> and <b>Leave Code for State Personal</b> fields on the <a href="#">Payroll &gt; Tables &gt; District HR Options</a> page.	<a href="#">Payroll &gt; Maintenance &gt; Staff Job/Pay Data &gt; Leave Balance</a>
11	Notes	<b>Notes</b> section	<a href="#">Personnel &gt; Maintenance &gt; Staff Demo &gt; Service Record</a> or <a href="#">Personnel &gt; Utilities &gt; Extract Teacher Service Record</a>

## Create Service Records Process

**Note:** If your LEA does not use the Leave feature in ASCENDER, personal days may need to be added to your employee records before extracting service records.

1. [Verify leave type descriptions.](#)

**Verify leave type descriptions**

[Payroll > Tables > Leave > Leave Type Description](#)

Verify that the leave types and descriptions are accurate. State Leave (whether the old State Sick and/or the State Personal) must exist in this table.

The screenshot shows a web application interface for 'Leave Type Description'. At the top, there is a 'Save' button. Below it are tabs for 'ABSENCE REASON', 'LEAVE TYPE DESCRIPTION' (which is selected), 'LEAVE TYPE', 'LEAVE RATES', 'LEAVE SEQUENCE', and 'UNITS'. There are also 'Start Leave Type:', 'Retrieve', and 'Print' buttons. The main table has the following columns: Delete, Leave Type, Description Short, Description Long, Status, Use For Dock TRS Days, Comments Required, Post Against Zero Balance, and Absence Rea. The data rows are as follows:

Delete	Leave Type	Description Short	Description Long	Status	Use For Dock TRS Days	Comments Required	Post Against Zero Balance	Absence Rea
	01	LOCAL LEAV	LOCAL LEAVE	A - Active	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Absence Rea
	02	PR LOC LV	PRIOR LOCAL LEAVE	A - Active	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Absence Rea
	03	STATE SICK	STATE SICK	A - Active	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Absence Rea
	04	STATE PERS	STATE PERSONAL LEAVE	A - Active	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Absence Rea

2. [Verify state leave codes.](#)

**Verify state leave codes**

[Payroll > Tables > District HR Options](#)

Verify that the leave codes used by your LEA are accurate.

Tables > District HR Options Person

Save

**HR OPTIONS**

Retrieve Print

TRS District ID:	<input type="text" value="8575"/>	Calculate Accrual Salaries:	<input checked="" type="checkbox"/>
Federal ID Number (EIN):	<input type="text" value="52-2201681"/>	Check Amount - Alpha:	<input checked="" type="checkbox"/>
Payroll Clearing Fund/Year:	<input type="text" value="863/1"/>	Summarize Benefits Interface:	<input type="checkbox"/>
TWC District ID:	<input type="text" value="699939310"/>	Supplemental Tax Rate:	<input type="text" value="22.00%"/>
Use Direct Deposit (Y,N, or E):	<input type="text" value="E - Electronic Funds Transfer"/>	Standard Hours per Workday:	<input type="text" value="8.0"/>
TRS Cost Education Index:	<input type="text" value="1.0600"/>	Max Gross Amt for District:	<input type="text" value="100,000.00"/>
Distributions Built By Amt or %:	<input type="text" value="A - Amount"/>	Auto Assign Employee Number:	<input checked="" type="checkbox"/>
Apply Leave Used or Earned First:	<input type="text" value="E - Earned First"/>	<a href="#">Next Available Employee Number</a>	<input type="text" value="000626"/>
Leave Code for State Sick:	<input type="text" value="03 ST SICK"/>	School Year for PEIMS Codes:	<input type="text" value="2021"/>
Leave Code for State Personal:	<input type="text" value="01 ST PRSL"/>	Use Emp Nbr or SSN in EFT File:	<input type="text" value="E - Employee Nbr"/>
Update Actual Hours From Payroll Processing:	<input checked="" type="checkbox"/>	Set Demo Alpha Fields to Uppercase:	<input checked="" type="checkbox"/>

- **Leave Code for State Sick** (old)
- **Leave Code for State Personal** (current)



Verify that each employee has the appropriate leave code assigned to create the required state personal leave for service records. If not, use the [Payroll > Utilities > Mass Update > Leave](#) tab to add the leave code to employees.

### 3. [Verify accuracy of employee data.](#)

#### **Verify accuracy of employee data**

[Payroll > Reports > User Created Report](#)

Run a user-created report with the following criteria to verify that employee data is accurate. Also, verify that all leave has been posted for the school year and that the leave balances are correct.

Reports > User Created Reports Payroll

Save Create Report Delete Reset Year: C Frequency: 6

Employee Nbr:   Active Employees Only

Employee Demographic

<input checked="" type="checkbox"/> Employee Nbr	<input type="checkbox"/> Staff ID/SSN	<input type="checkbox"/> Maiden Name	<input type="checkbox"/> Phone Area Cd	<input type="checkbox"/> Last Change Date	<input type="checkbox"/> Emer Contact	<input type="checkbox"/> Hispani
<input type="checkbox"/> Texas Unique Staff ID	<input type="checkbox"/> Address Number	<input type="checkbox"/> Former Prefix	<input type="checkbox"/> Phone Nbr	<input type="checkbox"/> Citizenship	<input type="checkbox"/> Relationship	<input type="checkbox"/> America
<input type="checkbox"/> Name Prefix	<input type="checkbox"/> Street/P.O. Box	<input type="checkbox"/> Former First Name	<input type="checkbox"/> Bus Phone Area	<input type="checkbox"/> Marital Stat	<input type="checkbox"/> Emer Notes	<input type="checkbox"/> Asian
<input checked="" type="checkbox"/> First Name	<input type="checkbox"/> Apt	<input type="checkbox"/> Former Middle Name	<input type="checkbox"/> Bus Phone Nbr	<input type="checkbox"/> Other Language	<input type="checkbox"/> Emer Area Cd	<input type="checkbox"/> African
<input type="checkbox"/> Middle Name	<input type="checkbox"/> City	<input type="checkbox"/> Former Last Name	<input type="checkbox"/> Bus Ext	<input type="checkbox"/> Local Use 1	<input type="checkbox"/> Emer Phone Nbr	<input type="checkbox"/> Pacific I
<input checked="" type="checkbox"/> Last Name	<input type="checkbox"/> State	<input type="checkbox"/> Former Generation	<input type="checkbox"/> Cell Area Cd	<input type="checkbox"/> Local Use 2	<input type="checkbox"/> Emer Ext	<input type="checkbox"/> White
<input type="checkbox"/> Generation	<input type="checkbox"/> Zip	<input type="checkbox"/> Driver's License	<input type="checkbox"/> Cell Phone Nbr	<input type="checkbox"/> Email		
<input type="checkbox"/> Sex	<input type="checkbox"/> Zip+4	<input type="checkbox"/> DL State	<input type="checkbox"/> Local Restriction	<input type="checkbox"/> Home Email		
<input type="checkbox"/> DOB	<input type="checkbox"/> Addr Country	<input type="checkbox"/> DL Expir Date	<input type="checkbox"/> Public Restriction	<input type="checkbox"/> Employee Notes		

Employment

<input type="checkbox"/> Employee Status Code	<input checked="" type="checkbox"/> Yrs Non-Professional Experience	<input type="checkbox"/> Original Emp Date	<input type="checkbox"/> Take Retiree Surcharge	<input type="checkbox"/> W-2 Elec Consent
<input type="checkbox"/> Highest Degree Achieved	<input type="checkbox"/> Yrs Non-Professional in District	<input type="checkbox"/> Latest Re-Employ Date	<input type="checkbox"/> NY Take Retiree Surcharge	<input type="checkbox"/> 1095 Elec Consent
<input checked="" type="checkbox"/> Percent Day Employed	<input type="checkbox"/> Creditable Year of Service	<input type="checkbox"/> Retirement Date	<input checked="" type="checkbox"/> Extract ID	<input type="checkbox"/> ERS Retiree Health Elig
<input type="checkbox"/> Est Annual Salary	<input type="checkbox"/> Contract Class	<input type="checkbox"/> Termination Date	<input type="checkbox"/> Fingerprint Status	<input type="checkbox"/> NY ERS Retiree Health Elig
<input type="checkbox"/> Yrs Professional Experience	<input type="checkbox"/> Contract Term	<input type="checkbox"/> Extended Leave Begin	<input type="checkbox"/> Fingerprint Extract Date	<input type="checkbox"/> Employment Type
<input checked="" type="checkbox"/> Yrs Professional in District	<input type="checkbox"/> Contract Year	<input type="checkbox"/> Extended Leave End	<input type="checkbox"/> Fingerprint Date	<input type="checkbox"/> Retiree Employment Type
<input type="checkbox"/> Yrs Prior Teaching	<input checked="" type="checkbox"/> Grades Taught			

Select **Active Employees Only**. By only including active employees, it is possible to overlook any employees who may have left your LEA early so be sure to individually verify information on those employees.

Under **Employee Demographic**, review the following information and use the [Personnel > Staff Demo > Demographic Information](#) tab to make corrections as needed.

- **Employee Nbr**
- **First Name**
- **Last Name**

Under **Employment**, review the following information and use the [Personnel > Maintenance > Employment Info](#) tab to make corrections as needed.

- **Percent Day Employed** - Verify that the percent of day employed for most employees is 100% (1.0 on the report). Identify employees who have less than 100% and verify whether or not the employees should have less than 100%.
- **Yrs Professional in District** and **Yrs Non-Professional Experience** - Most employees will either have professional or non-professional years. However, it is possible that an employee started as a non-professional such as an aide, and then later became a professional so the employee would have years of experience in both categories.
- **Grades Taught**
- **Extract ID** (if applicable)

Run another user-created report with the following criteria to continue verifying additional employee data:

Reports > User Created Reports Payroll

Save Create Report Delete Reset Year: C Frequency: 6

Employee Nbr:   Active Employees Only

Employee Demographic

Employee Nbr  Staff ID/SSN  Maiden Name  Phone Area Cd  Last Change Date  Emer Contact  Hispanic

Texas Unique Staff ID  Address Number  Former Prefix  Phone Nbr  Citizenship  Relationship  American

Name Prefix  Street/P.O. Box  Former First Name  Bus Phone Area  Marital Stat  Emer Notes  Emer Area Cd  Asian

First Name  Apt  Former Middle Name  Bus Phone Nbr  Other Language  Emer Phone Nbr  African A

Middle Name  City  Former Last Name  Bus Ext  Local Use 1  Emer Phone Nbr  Pacific Is

Last Name  State  Former Generation  Cell Area Cd  Local Use 2  Emer Ext  White

Generation  Zip  Driver's License  Cell Phone Nbr  Email

Sex  Zip+4  DL State  Local Restriction  Home Email

DOB  Addr Country  DL Expir Date  Public Restriction  Employee Notes

Job Information

Job Code  Percent Assigned  Payoff Date  Pay Grade  Daily Rate  Overtime Eligible  Worker

Job Descr  Department  Nbr Days Employed  Pay Step  Hrly Rate  Overtime Rate  Worker

Primary Job  Pay Type  Nbr Days in Contract  Pay Schedule  Pay Rate  Hours/Day  Worker

Prim Campus  Calendar Code  Local Contract Days  State Step  Base Annual  TRS Position Cd  Exempt

Campus Name  Contract Begin Dt  Nbr of Annual Pymts  Contract Total  Accrual Cd  State Minimum Salary  Incr Pay

Nbr Mon Contr  Contract End Dt  Remaining Pymts  Contact Balance  Accrual Rate  TRS Year  Vacant

Yrs of Job Exper  Yrs in Career Ladder  Wkly Hrs Sched  Wholly Sep Amt  Reg Hrs Worked  Retiree Exception

Distribution

Job Cd  Acct Type  Extra Duty Cd  Workers' Comp  Pay Acty  Acct Amt  Acct Pct  TRS Grant Cd

Fund  Function  Object  Sub Object  Organization  Fiscal Year  Program Intent  Ed Span

Contrib Acct Flg  Perf Pay

Select **Active Employees Only**.

Under **Employee Demographic**:

- **Employee Nbr**
- **First Name**
- **Last Name**

Under **Job Information**, review the following information and use the [Payroll > Maintenance > Staff Job/Pay Data > Job Info](#) tab to make corrections as needed.

- **Job Desc** - If an employee has multiple jobs, all jobs should be included. However, if an employee changed jobs and the old job was removed from the Job Info tab, then you may need to manually add the old job.
- **Contract Begin Dt**
- **Contract End Dt**
- **Payoff Date**
- **Nbr Days Employed** - Verify the number of days employed for all employees. Review the report for any employees who started late or left early.

- **Accrual Cd** (if applicable)



**TIP:** Use the Sort/Filter options on the reports to easily locate and verify data.

#### 4. [Review and/or add service record notes.](#)

### Review and/or add service record notes

[Personnel](#) > [Tables](#) > [Credential](#) > [Service Record Notes](#)

Review and/or add service record notes. These notes are user-defined and intended to assist LEAs in recording information that is pertinent to specific service years. The notes on this tab can be selected in the **Notes** field on the [Personnel](#) > [Utilities](#) > [Extract Teacher Service Record](#) page.

MAJOR / MINOR	COLLEGE CODE	CERTIFICATION TYPE	SPECIALTY AREA	TEACHING SPECIALIZATION	SERVICE RECORD NOTES
					Number of Days Employed constitute a full semester
					One additional year added for Career and Technology according to SOQ
					One additional year added for Teacher Aide experience

Some common examples might include the following:

- Number of Days Employed constitutes a full semester
- One additional year added for Career and Technology according to SOQ
- One additional year added for Teacher Aide experience

#### 5. [Extract service records.](#)

### Extract service records

[Personnel](#) > [Utilities](#) > [Extract Teacher Service Record](#)

Extract stored employee data to create service records. After data is extracted, the service record details can be viewed by school year on the [Personnel](#) > [Maintenance](#) > [Staff Demo](#) >

**Service Record** tab for each individual employee. No labels are created and you can print the employee service record as needed, for example when an employee separates from the LEA.

The TEA Teacher Service Record guidelines can be found at <https://tea.texas.gov/texas-educators/salary-and-service-record/teacher-salary-and-service-information>.

**Notes:**

- If no employees match the extract criteria, a service record is not created and the following message is displayed: “No Service Data Extracted.”
- The Service Record Extract extracts all job records; however, leave information only applies to the primary job.

Field	Description
<b>School Year</b>	Defaults to the current <b>School Year</b> on the <a href="#">Finance &gt; Tables &gt; District Finance Options &gt; Finance Options</a> page.
<b>Frequency</b>	The payroll frequencies authorized for use by the user are automatically selected.

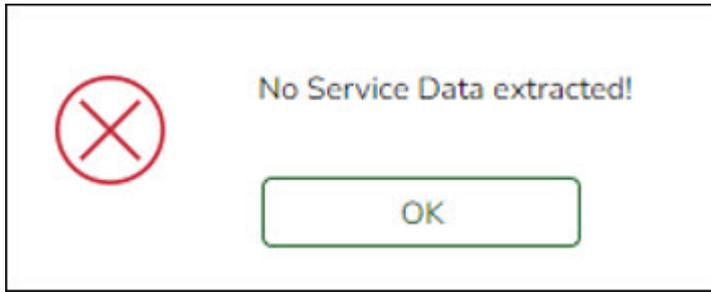
Field	Description
<b>Pay Type</b>	<p>Type the pay type(s) to be included separating multiple pay types with a comma (e.g., 1, 2) or click  to select one or more pay types. If blank, all pay types (including substitutes) are included.</p> <p><b>Notes:</b></p> <p>If a substitute is a certified teacher and they substitute for at least 90 days, it is possible for them to earn a year of service credit. <b>It is recommended</b> that those substitutes receive a service record. Pay type 4 employees are only extracted if they have a contract begin date and end date.</p>
<b>Job Code</b>	<p>Type the job code(s) to be included, separating multiple job codes with a comma (e.g., 5,76,3 = 0005, 0076, 0003) or click  to select one or more job codes. Otherwise, leave blank to include all job codes.</p>
<b>Accrual Code</b>	<p>Type the accrual code(s) to be included, separating multiple accrual codes with a comma (e.g., A/5,B/5 where A and B are the accrual codes, and 5 is the pay frequency for the accrual code) or click  to select one or more accrual codes. Otherwise, leave blank to include all accrual codes.</p>
<b>Extract ID</b>	<p>Type the extract ID(s) to be included, separating multiple extract IDs with a comma (e.g., 10, 11) or click  to select one or more extract IDs. Otherwise, leave blank to include all extract IDs.</p>
<b>Employee Nbr</b>	<p>Type the employee number(s) to be included, separating multiple employee numbers with a comma (e.g., 5,76,3 = 000005, 000076, 000003) or click  to select one or more employee numbers. Otherwise, leave blank to include all employee numbers.</p>
<b>Hours Per Day (if required)</b>	<p>Type the number of hours worked each day if required. If the <b>Days/Hours</b> field is set to <b>Hours</b> on the Leave Type tab for either of the state leave codes selected on the District HR Options page, the leave hours are converted to days using the <b>Standard Hours per Workday</b> field on the District HR Options page or the <b>Hours Per Day</b> field on the Extract Teacher Service Record page. If <b>Hours Per Day</b> is populated, the field overrides the populated <b>Standard Hours per Workday</b> field on the District HR Options tab. To convert the hours into days, the standard hours per workday or hours per day are divided into the employees' leave balance amounts. When the service record is created, the number of days that resulted from the calculation is displayed.</p> <p><b>Example:</b> An employee has 27.0 hours on the <a href="#">Payroll &gt; Maintenance &gt; Staff Job/Pay Data &gt; Leave Balance</a> tab and the <b>Standard Hours per Workday</b> field has 8.0 hours on the District HR Options tab or in the <b>Hours Per Day</b> field, the extract creates a service record with 3.38 days.</p>

Field	Description
<p><b>Update Leave Only</b></p>	<p>Select to only update the leave balances for employees where the service record has been previously extracted. Only primary jobs are extracted. The leave on the existing service table row (matched by employee/job description) is replaced by the extracted leave for that employee/job. If an employee has multiple rows on the service record table with the same job description, only the row with the latest date-time stamp (DTS) and some value in any of the leave columns are updated. If the job is not a primary job, zeros are placed in all leave fields.</p> <p>This feature is primarily used for employees with new contracts that begin in July or August and leave for the prior contract year was not posted before the service record was created.</p> <p><b>Example #1:</b> New contract began 07-01-2022 and the service record for the prior contract beginning 07-01-2021 was created. Leave from June was not reported and/or posted until July and/or August payroll. Therefore, leave balances need to be updated on the service record to accurately reflect the leave used and balance(s).</p> <p><b>Example #2:</b> An employee was paid off early, the service record was created, and later, it was discovered that the employee took leave that did not get posted prior to leaving the LEA. The LEA can either manually update the leave used and balances on the service record or update the employee's master leave record and re-extract using the <b>Update Leave Only</b> option.</p>
<p><b>Contract Begin Dates</b></p>	<p>Type the beginning and ending contract dates to be used during the extract process. These fields are optional.</p> <p>If these dates are not used, all employees are extracted regardless if they were under contract for the most current school year. To narrow the data to only include employees under contract during the most current school year, type a beginning and ending contract date range.</p>
<p><b>Payoff Dates</b></p>	<p>Type the beginning and ending payoff dates to be used during the extract process. These fields are optional. If these dates are not used, all employees are extracted regardless if they were under contract for the most current school year. To narrow the data to only include employees under contract during the most current school year, type a beginning and ending payoff date range. To include all employees for the school year, it is recommended to enter a beginning date in September. However, if employees separated from the LEA in August for the current school year, a beginning September date will not include them. You will need to manually enter data or perform an individual extract on those employees.</p>

Field	Description
<b>Nbr Days Employed</b>	<p>Type the beginning and ending number of days to limit employee selection. Type the fewest and most number of days employed or in the contract from the Job Info tab to extract records for all employees within that range (e.g., 001-287). The system uses the <b># of Days Empld</b> field on the Maintenance &gt; Staff Job/Pay Data &gt; Job Info tab and does not take consider the <b>Serv Rec Days Ded</b> field on the Leave Adjustment, Abs Ded, or Cd Abs Ded tabs.</p> <p><b>Example:</b> If an employee has 150 days in the <b># of Days Empld</b> field on the Maintenance &gt; Staff Job/Pay Data &gt; Job Info tab and has 16.0 days in the <b>Serv Rec Days Ded</b> field on the Leave Account Transaction &gt; Leave Adjustment tab, then enters 150 in the <b>From Nbr Days Employed</b> and <b>To Nbr Days Employed</b> fields, the employee extracts by the 150 days in the <b># of Days Empld</b> field and the service record reflects 134 days (150 - 16 = 134). The employee is not extracted if 134 days is typed in the <b>From Nbr Days Employed</b> and <b>To Nbr Days Employed</b> fields.</p>
<b>Non-Professional Years Experience</b>	<p>Select <b>Total</b> or <b>In District</b>. If data exists in this field on the Maintenance &gt; Staff Job/Pay Data &gt; Employment Info tab, it is used to populate the service record as follows:</p> <p>If the <b>TRS Member Pos</b> field is a 01, 02, or 05, the service record uses the <b>Total</b> field (under <b>Years Experience</b> in the <b>Professional</b> column on the Maintenance &gt; Staff Job/Pay Data &gt; Employment Info tab).</p> <p>If the <b>TRS Member Pos</b> field is a 03, 04, 06, or 07:</p> <p>If <b>Total</b> is selected, the service record uses the <b>Total</b> field (under <b>Years Experience</b> in the <b>Non-Professional</b> column on the Maintenance &gt; Staff Job/Pay Data &gt; Employment Info tab).</p> <p>If <b>In District</b> is selected, the service record uses the <b>In District</b> field (under <b>Years Experience</b> in the <b>Non-Professional</b> column on the Maintenance &gt; Staff Job/Pay Data &gt; Employment Info tab).</p>
<b>Notes</b>	<p>Type a new note or modify an existing note. If anything was entered in the <b>Notes</b> field and the <b>Update Leave Only</b> option is selected, the <b>Notes</b> column contains the value in the <b>Notes</b> field appended to the end.</p> <p>To view a list of existing notes, click the down arrow, up arrow, or SPACEBAR on the keyboard.</p>

Click **Execute** to start the process. If you click **Execute**, the Teacher Service Records Extract Data Preview window is displayed with a list of employees who meet the selected criteria.

If there are no employees that match the extract criteria, then no service records are created and the following message is displayed:



The initial service record extract should display **New** for all employees. If not, a service record has already been created for that particular employee for the current year. Each employee who worked in a position, excluding substitutes, should be listed on the report. Any employees who already have a service record for the current year will have two or more rows, one of which will be highlighted green. The row highlighted green represents the initial extract. Review all rows for each employee to determine which row should be permanently written to the service record. Select **Delete** for the rows to be deleted. Otherwise, click **Cancel**.

When initially displayed, the **Delete** checkbox is not selected for each employee in the list. Leave the **Delete** checkbox blank for each employee for whom a row should be created. For each extracted employee marked as **New** for whom a row should not be created, select **Delete** to prevent those employees from being extracted. If employees have existing rows in the service record table, the page also displays those rows and they are not marked as **New**. Instead, the **New** column is blank and if **Delete** is selected, the row will be deleted from the service record table.

If multiple pay frequencies are selected and an employee exists on multiple pay frequencies, all jobs associated with the employee as well as any leave associated with the primary job in each frequency are displayed. The leave balances are not combined but are displayed individually for each primary job.

The **Nbr of Days Empld** field for the service record is based on the **Nbr of Days Empld** field on the Job Info tab for each job being extracted.

- If the employee has been docked for any leave day for any leave type (not just state-based leave types), the service record **Nbr of Days Empld** field will be reduced for the primary job.
- If the employee has any service record day adjustments reported on the Abs Ded or Cd Abs Ded transmittal tabs, those service record day adjustments are associated with the same job as used for the transmittal when calculating the service record **Nbr of Days Empld** field.
- If there are transmittals on the Abs Ded or Cd Abs Ded transmittal tabs for an employee where the job code for the transmittal no longer exists in the employee's job master, the primary job service record days will be adjusted based on those transmittals.

Identify and delete employees who do not require a service record to be created.

- Click **Select Delete** to select the **Delete** checkbox for each row. Rows marked as **New** are not selected for deletion.
- Click **Unselect Delete** to clear the **Delete** checkbox for each row.

**Example 1:** This employee was initially extracted with 14.00 days employed. The new row displays that the employee had 13.50 days employed. If the original (14.00 days) row is correct,

select **Delete** for the new row. If the **New** row (13.50 days) is correct, then select **Delete** for the old (white) row.

000739		ELEMENTARY TEACHER	07	50	14.00
000739		ELEMENTARY TEACHER	08	50	13.50

**Example 2:** This employee has updated leave information. You must scroll right to view the column. Select the rows to be deleted.

0.000	0.000	0.000	0.000	2.500	0.000	2.500	0.000	PUBLIC	N
0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	PUBLIC	N

The Rows Deleted Data Preview window is displayed. [Review the report.](#)

Click **Continue** to view the Teacher Service Record Extract Rows Deleted report. [Review the report.](#) If there are no applicable records, the Rows Deleted report is not displayed and the Rows Created report is displayed instead. Otherwise, click **Cancel** to cancel the process and return to the Extract Teacher Service Record page.

School Yr	Emp Nbr	Employee Name	Yrs	Pct Day	Nbr Days	PY			EOY
Dist Type	Full Sem	Grds Taught	Exp	Empld	Empld	Balance	Earned	Used	Balance
2022	001431		00	100	134.00	Sick: 0.00	0.00	0.00	0.00
PUBLIC	N	AIDE II	10-25-2021	End: 05-27-2022		Pers: 0.00	3.50	0.00	3.50

Click **Continue** to view the Teacher Service Record Extract Rows Created report. Otherwise, click **Cancel** to cancel the process and return to the Extract Teacher Service Record page.



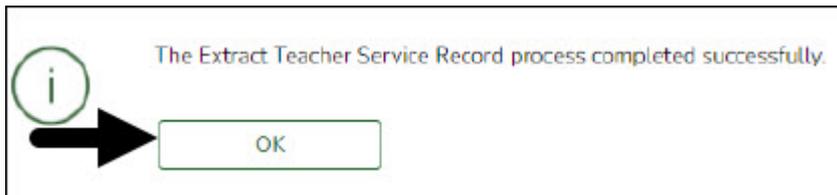
School Yr	Emp Nbr	Employee Name	Yrs	Pct Day	Nbr Days	PY			EOY
Dist Type	Full Sem	Grds Taught	Exp	Empld	Empld	Balance	Earned	Used	Balance
2022	000652		18	100	207.00	Sick: 0.00	0.00	0.00	0.00
PUBLIC	N	INTERVE	Begin: 08-02-2021	End: 06-20-2022		Pers: 24.50	5.00	4.00	25.50
2022	001321		17	100	202.00	Sick: 0.00	0.00	0.00	0.00
PUBLIC	N	SECONDARY TEACHER	Begin: 08-05-2021	End: 06-16-2022		Pers: 10.00	5.00	0.00	15.00
2022	001219		05	100	187.00	Sick: 0.00	0.00	0.00	0.00
PUBLIC	N	3RD GRA	Begin: 08-09-2021	End: 05-27-2022		Pers: 23.00	5.00	0.00	28.00
2022	001400		00	100	187.00	Sick: 0.00	0.00	0.00	0.00
PUBLIC	N	ELEMENTARY TEACHER	Begin: 08-09-2021	End: 05-27-2022		Pers: 0.00	5.00	0.00	5.00
2022	001410		06	100	187.00	Sick: 0.00	0.00	0.00	0.00
PUBLIC	N	SECONDARY TEACHER	Begin: 08-09-2021	End: 05-27-2022		Pers: 6.00	5.00	3.50	7.50

Carefully review the report to ensure the accuracy of the information and those only employees who meet the selection criteria are displayed. Make changes and re-extract the service record

data as needed.

- Click **Process**. The service records on the [Personnel > Maintenance > Staff Demo > Service Record](#) tab for the selected employees and for the selected school year are deleted and/or extracted. The deleted records cannot be retrieved unless an import is performed.
- Click **Cancel** to cancel the process and return to the Extract Teacher Service Record page.

A message box is displayed indicating that the process was completed successfully. Click **OK**.



### Other Considerations

- In the Data Preview window, be sure to use the scroll bars to review the complete report and identify duplicate records. If an employee is listed more than once for the same **Position Held**, select the extract row to be deleted for that employee. The current extract is labeled **New** and the other row(s) are from a previous extract for that employee. If you do not select a row to be deleted, duplicate service records will be created if there are multiple rows for an employee.
- If employees were docked through the leave system, adjustments are displayed on the [Payroll > Maintenance > Leave Account Transaction > Leave Adjustment](#) tab. ASCENDER calculates the days to be included on the service record by subtracting any days listed in the **Serv Rec Days Ded** column from the number of days employed on the Job Info tab.
- If an employee changed jobs during the year and is no longer being paid for the original job, both jobs should remain on the Job Info tab. The **% Assigned** field requires at least 1% in the original job for it to remain available on the Job Info tab and the new job should be marked as **Primary**. When the extract is performed, both jobs will be extracted for the service record and you do not need to manually add any job information for the original job.
- Use the [Personnel > Maintenance > Staff Demo > Service Record](#) for the following:
  - If the employee has changed jobs during the year and the original job no longer displays on the Job Info tab, you must manually add the original job.
  - If needed, you can add service record notes to an individual employee. If notes were previously created in the Service Record Note table, press the SPACEBAR in the **Notes** section to select one from the list. If not, you can manually enter a note.
  - After performing the extract, verify the accuracy of the following:
    - Begin and End Dates for each job
    - # Days Employed for each job
    - State Leave amounts and balances carried over from year to year.

6. (If necessary) Review and edit service records.

**(If necessary) Review and edit service records**

Personnel > Maintenance > Staff Demo > Service Record

All employee service record data is now available and can be reviewed and edited for accuracy.

Identify special cases that may have occurred during the year such as employees who changed jobs, had fewer days, separated from the LEA mid-year, or had second jobs (e.g., bus drivers with another primary job).

Click  to view additional details for a selected row (**School Year**). The details for the selected row are displayed below the grid.

Make the necessary changes and click **Save**.

**Example 1:** This employee drove a bus occasionally as a second position to her primary job as a Secondary Teacher. Her original teacher service record row reflects 187 days. An LEA could select to delete the bus driver row leaving only the teacher row on the service record. This can be done during the Service Record Extract process or at a later time on the Personnel > Maintenance > Staff Demo > Service Record tab.

Delete	Details	School Year	Position Held	Service Begin Date
		2022	BUS DRIVER	08-07-2021
		2022	SECONDARY TEACHER	08-09-2021

Rows: 1 of 2 Add

School Year:  Position Held Description:  School Grades Taught:

% Day Employed:  Service Begin Date:  Years Experience:  Full Semester

# of Days Employed:  Service End Date:  District Type:

**Example 2:** This employee was a Secondary Teacher for 91 days and a principal for 117 days (from 01-03-2022 until the end of the year).

Delete	Details	School Year	Position Held	Service Begin Date
		2022	SECONDARY TEACHER	08-09-2021
		2022	PRINCIPAL	01-03-2022
		2021	SECONDARY TEACHER	08-10-2020
		2020	SECONDARY TEACHER	08-07-2019

Rows: 2 of 4 Add

## 7. [Update leave after extracting service records.](#)

### **Update leave after extracting service records**

If leave is taken after extracting service records, use the [Personnel > Utilities > Extract Teacher Service Record](#) to update the leave balances.

- Select the criteria for the employees to be updated.
- Select the **Update Leave Only** checkbox.

A preview report is displayed with a list of records where leave balances will be updated. Review the report for accuracy.

Click **Cancel** to cancel the process and make corrections as needed or click **Continue** and **Process** to update the leave balances.

## 8. [Print service record\(s\).](#)

### **Print service record(s)**

[Personnel > Reports > Personnel Reports > HRS1400 - Teacher Service Record](#)

An official service record is available upon the employee's request. Verify that all information is accurate on the service record as this is the official Teacher Service Record and must be signed by the employee and the LEA personnel authorized to sign off on service records.

- The **Enter Optional Typewritten Title** parameter is optional and is displayed under the Authorized Signature on the printed service record.
- Generate the service record and print it as a PDF.

First ◀ ▶ Last

Page: 1 of 1

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**Date Run:** \_\_\_\_\_ **Teacher Service Record**

**Name:** \_\_\_\_\_ **Public School Service Record**  
 Last First Mi Texas ISD  
 1715 MAIN STREET  
 Alamo City, TX 46119-4521  
 (555) 675-6338 County: \_\_\_\_\_

**TEA ID:** \_\_\_\_\_

**Employee Signature:** \_\_\_\_\_

( A ) State Sick Leave  
 ( B ) State Personal Leave Program

School Year	Position Held District Type	Full Semester	Yrs Exp	% of Day Emp	No Days Emp	Dates of Service From - To		Prior Yr Bal	Earned	Used	Remaining Balance
2021 - 22	HIGH SCHOOL PRINCIPAL PUBLIC		20	100	226.00	07-01-2021 06-30-2022	( A )	.00	.00	.00	.00
							( B )	46.00	5.00	.00	51.00
2020 - 21	HIGH SCHOOL PRINCIPAL PUBLIC		20	100	226.00	07-01-2020 06-30-2021	( A )	.00	.00	.00	.00
							( B )	44.00	5.00	3.00	46.00
2019 - 20	HIGH SCHOOL PRINCIPAL PUBLIC		19	100	226.00	07-01-2019 06-30-2020	( A )	.00	.00	.00	.00
							( B )	39.00	5.00	.00	44.00
2018 - 19	HIGH SCHOOL PRINCIPAL PUBLIC		18	100	226.00	07-02-2018 06-28-2019	( A )	.00	.00	.00	.00
							( B )	34.00	5.00	.00	39.00

**Authorized Signature:** \_\_\_\_\_

You are not required to print a service record for every employee every year. However, you must produce a complete record of service from your LEA upon employee request and/or when the employee separates from the LEA. The process of successfully extracting service records stores a service record in the employee's file in ASCENDER for future availability.