



Create and maintain user profiles

Table of Contents

Create and maintain user profiles i

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[Grants and Projects > Tables > Manage Users](#)

This page is used to manage fiscal agent user accounts in Grants and Projects and MemberPortal user accounts. In order for users to have the appropriate access to a grant, user profiles must be completed by linking the user to a specific member and grant type, and assigning the level of access the user has to a grant type. Fiscal agents can use this page to add, change, and delete Grants and Projects users as well as MemberPortal users.


Member users can create an account via MemberPortal; however, they will not have access to any grant information until the fiscal agent completes their user profile on this page.

The screenshot shows the 'Manage Users' interface. At the top, there are 'Save' and 'Add User' buttons. Below is a search section with fields for 'First Name', 'Last Name', and 'Member', along with 'Retrieve' and 'Clear' buttons. A 'Users:' label is above these fields. Below the search section is a 'Results:' section containing a table. The table has columns: 'Delete', 'Detail', 'First Name', 'Last Name', 'Member', and 'Status'. The first row shows 'Lisa Moore' with a blank 'Member' field and 'Active' status. The second row shows 'Liz Moreno' with '654321 : ASCENDER Academy' in the 'Member' field and 'Active' status. Callouts on the right point to the 'Active' status of each row, labeled 'Incomplete user profile' and 'Complete user profile' respectively.

Delete	Detail	First Name	Last Name	Member	Status
		Lisa	Moore		Active
		Liz	Moreno	654321 : ASCENDER Academy	Active

 **TIP: It is recommended** that fiscal agents create at least one MemberPortal user with admin permission for each member LEA. Admin users will have access to a Manage Users page in MemberPortal where they can perform all of these same tasks for users within their member LEA.

If the user created an account in MemberPortal, the user's information is displayed in the list of results. However, you will notice that the **Member** column is blank since their user profile has not been completed. At this point, the user does not have access to view any grant information in MemberPortal.

Click  to open the User detail pop-up window and enter the applicable data to complete the user's MemberPortal profile. The user's **First Name**, **Last Name**, **E-mail**, and **User Name** fields are automatically populated.

Add a record:

Click **Add User** to open the User detail pop-up window and enter the applicable data to add a new user and complete the user's profile.



When creating a new MemberPortal user or resetting a user's password, the change password date is set to 01/01/2000, which requires the user to change their password upon logging on to MemberPortal.

Under **User**:



First Name	Type the user's first name. This field can be a maximum of 50 characters.
Last Name	Type the user's last name. This field can be a maximum of 50 characters.

In the **Phone** fields:

Area Cd	Type the three-digit area code of the phone number.
Phone Nbr	Type the seven-digit phone number.
Ext	Type the four-digit extension number if any.

Member	Begin typing a member name or six-digit county district number. As you type the data, a drop-down list of corresponding data is displayed. Select a member. If the member name or county district number is not known, click to select a member from the Member lookup or press the SPACEBAR to view a list of members.
Admin	Select to indicate that the user is an admin user. Users designated as Admin users will be able to manage users for their assigned member in MemberPortal.
Status	Click to select the user's status (<i>A - Active</i> or <i>I - Inactive</i>).
E-mail	Type the user's email address. The field can be a maximum of 250 characters.
E-mail Opt-Out	Select to indicate that this user is opted out of receiving emails.
User Name	Type a 6-25 character user name. (No embedded spaces are allowed.)
Password	Type a new password. If the user initiated the account profile via MemberPortal, this field is populated with an encoded and masked version of the user's password to secure their credentials. Fiscal agents or admin users can update user passwords as needed. Requirements: Between 16 and 46 characters. Must include at least one of each of the following character types: <ul style="list-style-type: none"> • Uppercase letters (A-Z) • Lowercase letters (a-z) • Numbers (0-9) • At least one allowed special character Forbidden characters: space, !, ?, *, &, ^

Under **Grant Types**:

Grant Type	Begin typing the grant type or description. As you type the data, a drop-down list of corresponding data is displayed. Select a grant. If the grant type or description is not known, click  to select a grant from the Grant Types lookup or press the SPACEBAR to view a list of grant types.
Accessibility	<p>Click  to select the user's level of access to the corresponding grant type.</p> <ul style="list-style-type: none"> • All • Inquire Only • Enter and Save Data • Submit Reimbursement Request • Submit Budget Revision Request <p>Note: If a user only has access to enter and save requests, they can only update their requests.</p>

Click **+Add** to add additional rows.

Click **Save**. Otherwise, click **Cancel** to return to the Manage Users page without adding data.