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Administrative Guide

Welcome to CareerPortal, your organization’s complete solution for managing the recruiting and hiring process.

CareerPortal provides an easy-to-use, lightweight employment system that allows you to recruit new employees, track applicants, easily manage settings, send messages, control work and interview flows, and much more.

The CareerPortal Administrative Guide provides a deep dive into CareerPortal’s key administrative features using process orientated use-cases that illustrate how to perform administrative tasks within CareerPortal so that you can Bring in the Best™. Let’s get started.

Before You Begin

[Basic Navigation](#) See [Navigation and Search](#) for more information about basic navigation and [search](#) options on the page.

Get Started

- Log In
 - [Login](#)

Login

The Login page is used by CareerPortal users to log into the system. If you don't have an account yet, see [Don't have an account yet?](#) section below.



Upon initial account creation or log on to the portal, the End User License Agreement (EULA) for ASCENDER is displayed. Users must accept the agreement in order to proceed.

Log into CareerPortal

| | |
|------------------|----------------------|
| User Name | Type your user name. |
| Password | Type your password. |

Click **Login**. Your CareerPortal Job Dashboard is displayed.

Don't have an account yet?

Click **Create an account** to [register](#).

Did you forget your password?

We all forget our passwords. Thankfully, CareerPortal makes it easy to reset your password.

Click **Reset Password** on the Login page.

| Field | Description |
|------------------------|--|
| Username | Type your username. You only have to type your username or email address. |
| Email | Type your email address. You only have to type your username or email address. |
| I'm not a robot | You may be asked to complete a simple recognition task to verify that you are not a robot. If this is the case, complete the recognition task, and click Verify . |
| Continue | Continue. |

Answer your security question to continue

| Field | Description |
|-----------------|---|
| Answer | Type the answer to the security question that you typed when creating your account. |
| Continue | Continue. |

Enter and confirm new password

| Field | Description |
|-------------------------|--|
| New Password | Type your password. Requirements: Between 16 and 46 characters. Must include at least one of each of the following character types: <ul style="list-style-type: none"> ■ Uppercase letters (A-Z) ■ Lowercase letters (a-z) ■ Numbers (0-9) ■ At least one allowed special character Forbidden characters: space, !, ?, *, &, ^ |
| Confirm Password | Retype the password. |
| Reset Password | You are taken to the CareerPortal log in page. CareerPortal will also send a password reset confirmation email to the email address used to register your CareerPortal account. |

Logging out of CareerPortal

When you are logged into your CareerPortal account, each page displays **Logged into CareerPortal as: <Your Username>** in the top right corner.

- Click your username. A drop-down menu will appear.
- Click *Log Out*. A log out confirmation page will appear.
 - Click **Yes. Logoff.** to log off.
 - Click **No. Stay logged in.** to remain logged into CareerPortal.

◦ [Admin Login](#)

Admin Login

The Admin Login page is used by CareerPortal administrators to log into a specific district, coop, or organization. You can access the Admin Login page from the [CareerPortal homepage](#) or the [Login](#) page.

Note: If you are an administrator you can only log in using the Admin Login page. Only Super Admins can log into multiple coops (districts).

Access the Admin Login page

There are two ways to access the Admin Login page.

- Go to the bottom of the CareerPortal homepage. Click **Admin Login**.
- Click **Login** on the CareerPortal homepage. Click **Admin Login** at the bottom of the login page.

Administratively log into CareerPortal

| Field | Description |
|-----------------------------------|--|
| UserName | Type your user name. |
| Password | Type your password. |
| District/Coop/Organization | Select your district, coop, or organization from the drop-down menu. This option may vary. |
| Remember me | Select this if you want your browser to remember your user credentials. This is not recommended if you share a computer with others. |
| Always use Admin Login | Select this if you only want to sign in as an admin. Using this option will only present the Admin Login page when logging in to CareerPortal. |
| Login | Your CareerPortal Dashboard is displayed. |

- [Explore the Dashboard](#)

Dashboard

The Dashboard provides an all access view into your organization's applicant search and job posts while also providing a means to easily navigate within CareerPortal. The Dashboard is divided into four tiles (Current Posted Jobs, Applications, Applicant Watch, and Messages) and three sections (Posted Jobs Approval Queue, Interview Rating Queue, Unread Messages) that either take you to other CareerPortal pages, provide data from other CareerPortal pages, or

allow you to perform administrative functions.

Basic Navigation See [Navigation and Search](#) for more information about basic navigation and search options on the page.

Current Posted Jobs, Applications, Applicant Watch, and Messages tiles

The **Current Posted Jobs**, **Applications**, **Applicant Watch**, and **Messages** tiles are located at the top of the page.

| Field | Description |
|----------------------------|---|
| Current Posted Jobs | The tile displays the number of jobs that you have posted. Click VIEW MORE to go to the Posted Jobs page. |
| Applications | The tile displays the number of applications that have been submitted for jobs you have posted. Click VIEW MORE to go to the Search Applicants page. |
| Applicant Watch | Click VIEW MORE to go to the Applicant Watch page. |
| Messages | Click VIEW MORE to go to your Messages page to view and respond to messages. |

Posted Jobs Approval Queue

The **Posted Jobs Approval Queue** allows you to view your job approval workflow. A job approval workflow is part of the job posting process where selected users approve or deny a job posting before it is made available to applicants. Job posts that need your approval are listed in a grid in this section. The actual job approval or denial is performed on the Job Detail page.

| Field | Description |
|------------------------|---|
| View | Opens the Job Detail page. |
| Position | Displays the position title. |
| Department | Displays the department title. |
| Status | Provides the job's approval status. Pending Approval will remain the status until all approvers have approved the posting. |
| Assigned | Displays the user who the job post is assigned to. |
| Date Created | Displays the job posting creation date and time stamp. |
| History | If you have approved or denied a job posting, the History button will appear next to the job under the Posted Jobs Approval Queue section. View a specific workflow history. The Posted Job Approval History window will display showing the same columns as the Posted Jobs Approval Queue with the addition of the Comments field, which is used to justify a posting's denial. Click View Job Posting to view the Job Detail page for the job. Click Cancel to close the pop-up window. |
| See All Records | Go to the My Queue page. |

Read [Approve/Deny Workflow](#) to learn how to approve and deny job approval workflows.

Interview Rating Queue

A list of job applicants who are in various stages of the interview process is displayed in the **Interview Rating Queue** section. You can perform your interview rating using the **Interview Rating Queue** page.

| Field | Description |
|------------------------|---|
| View | Displays the Applicant Detail page. |
| Applicant | Displays the applicant's name. |
| Position | Provides the position that the applicant is applying for. |
| Department | Displays the department to which the department belongs. |
| Progress | Provides the applicant's progress within the application process. |
| Average Rating | Displays the applicant's average rating based on all who have the applicant in their interview workflow. |
| History | If you have rated an interview, the History button will appear next to the applicant under the Interview Rating Queue section. View a specific interview history. The Interview Rating History window will display showing the same columns as the Interview Rating Queue with the addition of the Comments field, which is used to justify a interview rating. Click View Applicant to view the Applicant Detail page for the job. Click Cancel to close the pop-up window. |
| See All Records | Go to the Interview Rating Queue page. |

Read [Interview Rating Queue](#) to learn how to rate an applicant.

Messages

Under **Unread Messages**, a list of unread messages is displayed. Select the message that you want to view or click **See All Records** to go to the [Messages](#) page.

- Update Your Profile
 - [Update Your Profile Settings](#)

Profile Settings

The Profile Settings page allows you to edit or update your personal information. Your profile settings page was created when you first registered for a CareerPortal account. If an account was created for you, then review your profile settings information to make updates where necessary. You can view and update your profile settings at any time.

[Basic Navigation](#) See [Navigation and Search](#) for more information about basic navigation and [search](#) options on the page.

View and update your profile settings

You can edit the following fields at any time.

| Field | Description |
|--------------------------|---|
| First Name | Edit your first name. You can also change your first name on individual applications, if needed. |
| Last Name | Edit your last name. You can also change your last name on individual applications, if needed. |
| Select a Username | Edit the user name that you use to sign into CareerPortal. |
| Password | Type your password. Requirements: Between 16 and 46 characters. Must include at least one of each of the following character types: <ul style="list-style-type: none"> ■ Uppercase letters (A-Z) ■ Lowercase letters (a-z) ■ Numbers (0-9) ■ At least one allowed special character Forbidden characters: space, !, ?, *, &, ^ Note: Leave this field and the Confirm Password field blank if you do not want to change your password. |
| Confirm Password | Retype the password. |

Contact Information

| Field | Description |
|---------------------------|---|
| Email Address | Update your password if it is different from the one listed. |
| Email Confirmation | Send an email confirmation message to the email address typed into the Email Address field. The Email Confirmation page is displayed indicating that a confirmation has been sent or that your email address has been confirmed. |
| Primary Phone | Type your primary phone number. |
| Secondary Phone | Type your secondary phone number. |

Account Recovery

| Field | Description |
|--------------------------|---|
| Security Question | Type a hint question. This question will be used to reset your password should you forget it. |
| Security Answer | Type your hint question response. |
| Field | Description |
| Save | Save your work. |
| Cancel | Cancel and return to the previous page. |

- [Update Your Profile Questions](#)

Profile Questions

The Profile Questions page allows you to answer core job application questions. Your answers will act as a template when you apply for a job so that you do not have to re-type your answers to questions common to all applications. You can change your answers at any time by editing this page or by changing your answers when you apply for a job. Required fields are marked with a red asterisk.

Notes:



- Profile questions will vary based on organizational standards. If you update your profile questions after you have started an application, your updated information will not be reflected on the application. Update your profile questions before beginning an application.
- The percentage of the questions answered is displayed at the top of the page as well as under **Profile Status** on the [Job Dashboard](#).

[Basic Navigation](#) See [Navigation and Search](#) for more information about basic navigation and [search](#) options on the page.

Change or add profile question information

- Update your personal and professional information where needed.
- Click **Submit** to save your profile questions and return to your [My Profile](#) page.

Other functions and features

Documents [View or attach supporting documentation.](#)

- ++Messages|

Messages

The Messages page allows you to view your messages. Messages about job applications, the application process, and questions asked or answered are available on this page. Unread messages are displayed by default. Your messages can be sorted at any time by clicking on a column's heading. You can also view and search your messages using the Search field. Your messages are also accessible from the Messages panel on your dashboard.

[Basic Navigation](#) See [Navigation and Search](#) for more information about basic navigation and [search](#) options on the page.

View and respond to messages

Your inbox displays all of your messages including sent responses and answered questions.

Your inbox opens displaying all of your unread messages by default. Using your inbox is much like using an email program.

| Column | Description |
|------------------------------|--|
| View | Read all posts within a message thread. View appears in red font for messages marked read. |
| Position Name | Displays the position that is the thread's topic. |
| Original Poster | Displays the original sender's name. |
| Message | Displays the message. |
| Date & Time Stamp | Displays the message's timestamp. |
| Responses | Displays the number of individual messages (posts) that comprise a message thread. |

Using your inbox

Use the drop-down record menu under **Inbox** to select the number of messages to display.

| Field | Description |
|---------------|--|
| Unread | View all of your unread messages. |
| All | View read and unread messages. The View button on read messages are gray while unread messages have a green View button. |
| Muted | View muted messages. |

Message Thread

Click **View** to open the message thread.

The Message Thread page is displayed. The subject of the message, timestamp, sender name, and message is displayed.

On the left, you have the following options:

| Field | Description |
|---------------|---|
| Return | Return to the Messages page. |
| Reply | Reply to the message. |
| Mute | Click X to mark the message and all threads as muted. Muted messages are messages that you no longer wish to receive notifications on. Rather than deleting a message, CareerPortal allows you to mute it. |
| Read | Click X to mark the message as read. Click ✓ to mark a message as unread. Read messages can be viewed under All on the Messages page. |

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