



Disable Portals

Table of Contents

Disable Portals i

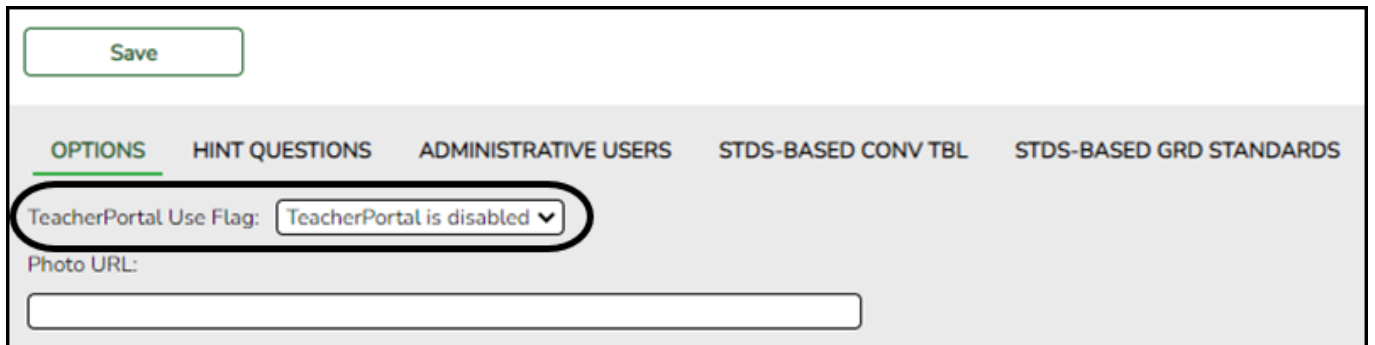
Disable Portals

NOTE: The following are district-level settings that affect all campuses. Coordinate with staff to ensure that this step occurs at the appropriate time once the school year ends. **It is recommended to disable all portals (Teacher, Parent, and Student) within a week or two after the last day of school.**

Disable TeacherPortal

[Grade Reporting](#) > [Maintenance](#) > [TeacherPortal Options](#) > [District](#) > [Options](#)

☐ Set **TeacherPortal Use Flag** to *TeacherPortal is disabled*.



The screenshot shows a web form with a 'Save' button at the top left. Below it is a tabbed interface with five tabs: 'OPTIONS' (selected), 'HINT QUESTIONS', 'ADMINISTRATIVE USERS', 'STDS-BASED CONV TBL', and 'STDS-BASED GRD STANDARDS'. Under the 'OPTIONS' tab, there is a label 'TeacherPortal Use Flag:' followed by a dropdown menu currently showing 'TeacherPortal is disabled'. Below this is a label 'Photo URL:' followed by an empty text input field.

Disable ASCENDER ParentPortal

ASCENDER ParentPortal Admin > Admin Settings > District Settings

☐ Set **ParentPortal is active as of** to a future date. The displayed date will indicate when ParentPortal will become active again. "Inactive" will be displayed.

Disable StudentPortal

[Graduation Plan](#) > [Maintenance](#) > [StudentPortal](#) > [Campus Options](#)

☐ Set **Use Graduation Plan** to *closed*.

CAMPUS

Use Graduation Plan: Closed ▼

Scheduling > Maintenance > Master Schedule > Campus > Campus Control

CAMPUS CONTROL SELECTION COURSES SECTIONS PROXIES INSTRUCTORS STUDENTPORTAL MESSAGE COPY COURSE SECTION

Campus: 001 School Phone: (555) 675-6269 School Year: 2026 - 2027
Address: 6BC5D8E5E 001 Street Fax: (555) 675-5893
Alamo City, TX 46119

Scheduling

Max Sems Allowed: 2 ▼	Period Begin: 00	Scheduling Sequence		StudentPortal Course Requests	
Low Grade: 09 ▼	Period End: 09	Delete	Priority	Delete	Grade
High Grade: 12 ▼	Norm Prd Cntrl: 20		1		09 ▼
Schedule Withdrawn Students: ☐			2		10 ▼
			3		11 ▼
			4		12 ▼

Status
Closed ▼
Closed ▼
Closed ▼
Closed ▼

Set Status for each grade level under StudentPortal Course Requests to Closed.