

ASCENDER Recommended Browser Settings

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The ASCENDER Browser Settings document lists supported browsers and recommended browser settings which will allow you to utilize the ASCENDER system at its fullest potential on any personal computer.

Supported Browsers

Currently, ASCENDER supports the following browsers:

For PC users:

- Google Chrome (current version)
- Mozilla Firefox (current version)
- Internet Explorer (IE) 11

For Mac users:

• Apple Safari (current version: Mac only)

Note: Safari is the only browser that ASCENDER supports on the Mac.

Please check your browser settings to ensure that your browser is set up to produce the best results with ASCENDER.

Screen Resolution

The minimum recommended screen resolution is 1280 x 1024.

Task Bar Setup

Windows 7 allows pages to be opened directly from your task bar. With the ASCENDER system, this feature will allow you to easily access different reports, pages, and applications, all from one centralized location. This feature is disabled by default but recommended for ASCENDER.

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[\square Right-click the desktop, and select Personalize . The personalization dialog box is displayed.
	Under See also (located near the bottom-left corner of the dialog box), click Taskbar and Start
	Menu. The Taskbar and Start Menu Properties dialog box is displayed.
F	\neg On the Taskbar tab under Preview desktop with Aero Peek , select Use Aero Peek to preview
ال	the desktop.
	□ Click OK .

Browser Setup

Google Chrome

To ensure optimal security when using Chrome, you must turn off some default settings using the following steps. From the Chrome menu, select Settings. From the Settings page, click Show advanced settings.

Note: The following three settings are found under **Privacy and security**, which can be accessed by clicking **Advanced** at the bottom of the Settings page.

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Content settings
Click Cookies.
Select Keep local data only until you quit your browser.

Enable Pop-up Windows

ASCENDER uses pop-up windows to display reports and other information. The ASCENDER website must be set up as an allowed site.

	Content settings
	Click Popups
	If Blocked (recommended) is selected, go to the next step.
	Next to Allow , click ADD .
11	In the Site field on the Add a site dialog box, type the exact website address that you use to access ASCENDER.
	Click ADD .

JavaScript (Enabled by Default)

JavaScript must be enabled for the ASCENDER website for proper operation of ASCENDER. JavaScript is enabled by default in the most current version of Chrome. To make sure it is enabled follow these instructions.

Content settings
Click JavaScript
If Allowed (recommended) is NOT selected, go to the next step (or select Allowed (recommended)).
Next to Allow , click ADD .
In the Site field on the Add a site dialog box, type the exact website address that you use to access ASCENDER.
Click ADD.

Disable AutoFill

AutoFill may cause some fields within ASCENDER applications to fill automatically.

	Passwords and forms
]	Click Autofill Settings .
]	Deselect \mathbf{On} (the field changes to \mathbf{Off})

Mozilla Firefox

From the Firefox menu, select Options. The Options dialog box is displayed with the General tab as the default tab.

Note: The following three settings are under **Options**.

Accept Cookies

Privacy
Under History in the Firefox will field, select <i>Use custom settings</i> for history.
Select Accept cookies from sites . This option should be selected by default. If you do not want to accept cookies from all sites, continue to the next step.
Next to Accept cookies from sites , click Exceptions . The Exceptions - Cookies dialog box is displayed.
Under Address of website , type the exact website address that you use to access ASCENDER.
Click Allow . The website is displayed under Site , and the Status is set to Allow .
Click Close.

Clear History When Firefox Closes

Privacy
 Under History in the Firefox will field, select <i>Use custom settings for history</i> . (This should have
been selected in the previous step.)
Select Clear history when Firefox closes.
Click Settings
Ensure the following fields are selected:
•
Active Logins
•
Form & Search History
•
Cookies
•
Cache
Click OK .

Enable Pop-up Windows

ASCENDER uses pop-up windows to display reports and other information. The ASCENDER website must be set up as an allowed site.

Content
Select Block pop-up windows.
Next to Block pop-up windows , click Exceptions . The Allowed Sites - Pop-ups dialog box is displayed.
•
Under Address of website , type the exact website address that you use to access ASCENDER.
Click Allow . The website is displayed under Site , and the Status is set to Allow .
Click Close.

Note: The following three configurations use the address bar. In the address bar, delete any existing website address and type "about:config" and press ENTER. A warning message is displayed (deselect **Show this warning next time** if you don't want to see this warning every time). Click **I accept the risk!** The Mozilla Firefox preferences are displayed.

Enable JavaScript (Enabled by Default)

JavaScript must be enabled for the ASCENDER website for proper operation of ASCENDER. JavaScript is enabled by default in the most current version of Firefox. To make sure it is enabled follow these instructions.

Address bar
In the Search field, type "javascript.enabled". As you type a list of matches is displayed.
The Value column should be true. If it is not, right-click javascript.enabled and select Toggle to enable JavaScript.
Close Firefox to save changes. You may need to restart Firefox for the changes to take effect.

Refresh Page on Every Page Request

Address bar
In the Search field, type "browser.cache.check_doc_frequency". As you type a list of matches is displayed.
Double-click this setting in the list: browser.cache.check_doc_frequency. The Enter integer value dialog box is displayed.
The default value is 3. Change the value to 1. Click OK .
Confirm the browser.cache.check_doc_frequency value changed from 3 to 1 in the Value column.
Close Mozilla Firefox to save the changes.

Prevent Timeouts

	Address bar
- 11	In the Search field, type "network.http.response.timeout". As you type a list of matches is displayed.

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Address bar
Double-click this setting in the list: network.http.response.timeout. The Enter integer value dialog box is displayed.
Replace the existing value with 3600 (or greater). Note that this is the number of seconds. 3600 seconds equals one hour. Click OK .
Confirm the network.http.response.timeout value changed accordingly in the Value column.
Close Mozilla Firefox to save the changes.

Internet Explorer

From the Tools menu (gear icon), select **Internet options**. The Internet Options dialog box is displayed with the General tab as the default tab.

Refresh Page on Every Page Request and Clear Cache

General tab
Under Browsing history, click Settings .
Under Check for newer versions of stored pages, select Every time I visit the webpage. Click OK.
Select Delete browsing history on exit . Or, click Delete to manually delete all browsing history and to clear the cache. If Delete browsing history on exit is selected, all browsing history will be deleted, and the
cache will be cleared each time you exit Internet Explorer. If Delete browsing history on exit is not selected, you can manually delete all browsing history and to clear the cache. Click Delete . Select all options except Preserve Favorites website data , and then click Delete .

Display Web Pages as Tabs

General tab
Under Tabs , click Tabs .
Under Tabbed Browsing, select all options except Open only the first home page when Internet Explorer starts.
Under When a new tab is opened, open , select <i>The new tab page</i> .
Under When a pop-up is encountered, select Always open pop-ups in a new tab.
Under Open links from other programs in, select A new tab in the current window.
Click OK .

Add ASCENDER to the Trusted Sites

Security tab
Under Select a zone to view or change security settings, select Trusted sites.
Click Sites .
In the Add this website to the zone field, type the exact website address that you use to access ASCENDER, and then click Add .
Note: If the website address begins with https, select Require server verification (https:) for
all sites in this zone. If the website address does not begin with https, ensure that Require server verification (https:) for all sites in this zone is not selected.

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Security tab
□ Click Close .
Enable Downloads (Enabled by Default)
Enable Downloads is enabled by default in IE11. To make sure it is enabled follow these instructions.
Security tab
☐ Under Select a zone to view or change security settings, select Trusted sites.
Click Custom level.
Under Settings , scroll to the Downloads section.
Under File download, select Enable.
Click OK . If any settings were changed, a warning message is displayed confirming the changes.
□ Click Yes .
Enable Pop-up Windows
ASCENDER uses pop-up windows to display reports and other information. Your ASCENDER application website must be set up as an allowed site.
Privacy tab
☐ Under Pop-up Blocker, select Turn on Pop-Up Blocker.
□ Click Settings .
Under Exceptions in the Address of website to allow field, type the exact website address that you use to access ASCENDER.
☐ Click Add . The website is displayed under Allowed sites .
□ Click Close .
Reset Zoom Level for New Windows and Tabs
The zoom level for Internet Explorer can be changed at any time from View $>$ Zoom or by using the mouse. However, ASCENDER performs best when the zoom level is set to 100%; otherwise, some features may not display correctly.
Advanced tab
 □ Under Accessibility, select Reset zoom level for new windows and tabs. □ Click OK.
Compatibility View
Compatibility View must not be enabled in Internet Explorer. Ensure that Compatibility View is turned off.
From the Tools menu (gear icon), select Compatibility View settings .
Under Websites you've added to Compatibility view , ensure that your ASCENDER application website is not listed.

П	Ensure that the Dis	snlav intrane	t sites in Com	natihility Viev	v field is not selected.
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Safari (for Mac)

From the menu bar, select Safari, and then select Preferences.

Note: All of the settings are performed in the Preferences dialog box.

Enable Cookies

Cookies are enabled by default in Safari. To make sure they are enabled follow these instructions.

Privacy.
Next to Cookies and website data, select Allow from websites I visit.

Enable Pop-up Windows

ASCENDER uses pop-up windows to display reports and other information. By default, Safari blocks pop-up windows. The pop-up blocker must be disabled for the ASCENDER website for proper operation of ASCENDER.

Security	
Next to Web content, ensure that Block Pop-Up Windows is not selected.	

Enable JavaScript (Enabled by Default)

JavaScript must be enabled for the ASCENDER website for proper operation of ASCENDER. JavaScript is enabled by default in Safari. To make sure it is enabled follow these instructions.

Security
Next to Web content , ensure that Enable JavaScript is selected.

Disable AutoFill

AutoFill may cause some fields within ASCENDER applications to fill automatically.

AutoFill
Next to AutoFill web forms, clear all four check boxes.