

ASCENDER  
**EMPLOYEE  
PORTAL**

**ASCENDER GUIDES**

**ASCENDER.**  
ELEVATING TECHNOLOGY SOLUTIONS



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# Employee Guide: Login, Data Inquiries, Self Service, & Leave Requests

Welcome to ASCENDER EmployeePortal. This site provides you with access to various employee data inquiries and maintenance features.

EmployeePortal allows you to view your current and historical pay information including calendar year-to-date information, deductions, earnings, leave balances, W-2 information, and 1095 information. You can view up to 18 months of check stub information; year-to-date leave earned, leave used, and leave balances (including any unprocessed leave transactions entered for future payrolls).

In addition, you can create, edit, delete, and submit leave requests. EmployeePortal also offers self-service maintenance pages that allow you to view and submit changes to your demographic and payroll information such as changes to your address, withholding and exemption status, and direct deposit settings. Some changes may require additional approval or documentation, which is predetermined by your LEA.

Your local education agency (LEA) determines the pages and data fields that can be viewed and/or edited in EmployeePortal. If you have questions, please contact your EmployeePortal administrator.

## Before You Begin

Review the [ASCENDER EmployeePortal Navigation](#) page to familiarize yourself with the portal.

## I. Log on to EmployeePortal, Create an Account, & Manage Passwords

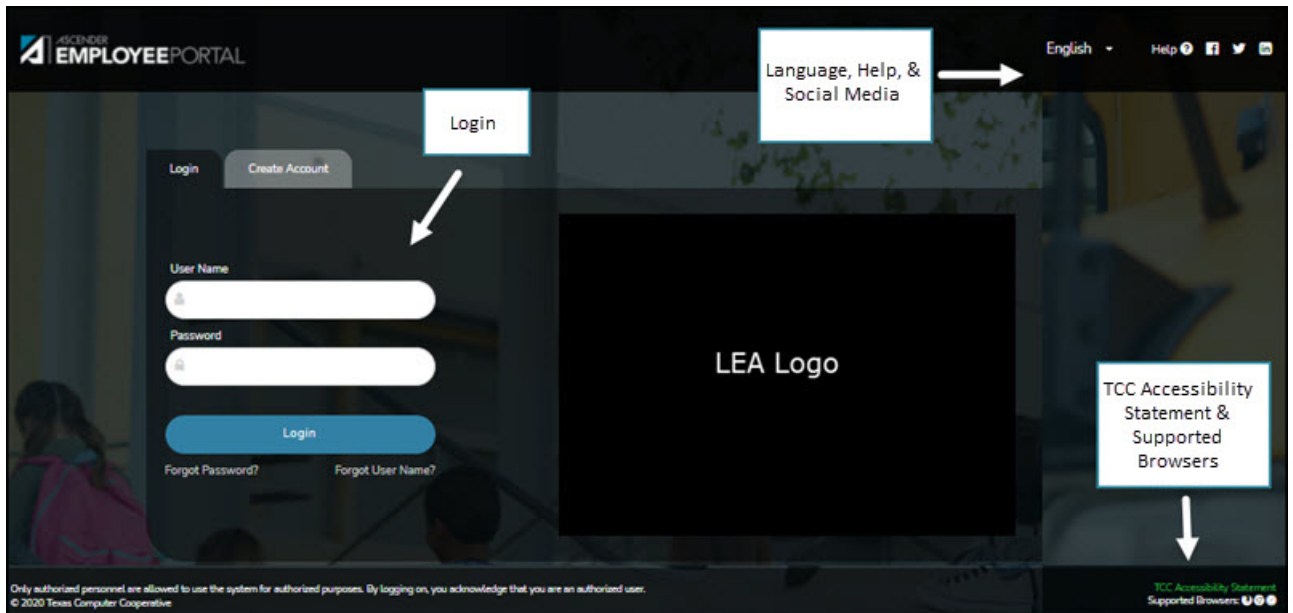
To access the ASCENDER EmployeePortal, you must log on.

- If you are a new user and do not have an ASCENDER EmployeePortal account, you must create an account.

1. [Log in as a new user.](#)

### **ASCENDER EmployeePortal > Create Account**

If you are a new user, access the EmployeePortal link provided by your LEA. When you access EmployeePortal, the Login page is displayed.



From the Login page, click **Create Account**.



## User Information



<b>Employee Number or Social Security Number</b>	Depending on your LEA's settings, you are prompted to enter either your employee number or your nine-digit social security number.
<b>Date of Birth</b>	Type your birth date in the mm/dd/yyyy format.
<b>Zip Code</b>	Type your five-digit zip code.

Click **Next**.

- The data you entered is verified to ensure that you are authorized to use EmployeePortal.
- If you already created an account, a message is displayed prompting you to contact your personnel department.

- o The **Employee Number** or **Social Security Number**, **Date of Birth**, **Zip Code**, **Last Name**, and **First Name** fields cannot be modified.

### Basic Information

<b>User Name</b>	Type a 6-25 character user name. (No embedded spaces are allowed.) The name must be unique within the LEA; it is not case-sensitive.
<b>Password</b>	Type your password. Requirements: Between 16 and 46 characters. Must include at least one of each of the following character types: <ul style="list-style-type: none"> <li>o Uppercase letters (A-Z)</li> <li>o Lowercase letters (a-z)</li> <li>o Numbers (0-9)</li> <li>o At least one allowed special character</li> </ul> Forbidden characters: space, !, ?, *, &, ^
<b>Password Verification</b>	Retype the password that you typed in the <b>Password</b> field.
<b>Work E-mail</b>	Type the work email address if it does not display. If a work email address already exists, this field cannot be modified.
<b>Work E-mail Verification</b>	Retype the work email address that you typed in the <b>Work E-mail</b> field (if available for modification).
<b>Home E-mail</b>	Type the home email address if it does not display. If a home email address already exists, this field cannot be modified.
<b>Home E-mail Verification</b>	Retype the home email address that you typed in the <b>Home E-mail</b> field (if available for modification).

Click **Next**.

### Security Question



<b>Security Question</b>	Type a question you will be asked in the event that you forget your password at a later date.
<b>Security Answer</b>	Type the answer to the security question. This is case-sensitive.

Click **Next**.

### License Agreement

Review and accept the End User License Agreement (EULA) for ASCENDER. This agreement must be accepted in order to proceed.



Select **Accept**.

Click **Next**.

### Complete

Click **Finish**.



The ASCENDER EmployeePortal homepage is displayed indicating that you have successfully logged on to the portal. A calendar is displayed allowing you to quickly access various functions in the applications such as leave, travel, and WorkJournal requests. You will notice that the current day is highlighted in yellow.



You will receive a confirmation email message containing your user name.



2. [Log in as an existing user.](#)

**ASCENDER EmployeePortal > Login**

Enter the following information:


Field	Description
<b>User Name</b>	Type the user name you entered when you created your ASCENDER EmployeePortal account. Your user name is not case-sensitive.
<b>Password</b>	Type your password. Requirements: Between 16 and 46 characters. Must include at least one of each of the following character types: <ul style="list-style-type: none"> <li>◦ Uppercase letters (A-Z)</li> <li>◦ Lowercase letters (a-z)</li> <li>◦ Numbers (0-9)</li> <li>◦ At least one allowed special character</li> </ul> Forbidden characters: space, !, ?, *, &, ^

- Click **Login**. The EmployeePortal homepage is displayed.

**WARNING!** Other password requirements such as the number of invalid password attempts, lockout period, and the number of password expiration days are set by your EmployeePortal administrator.

### 3. [Change your password.](#)

#### **ASCENDER EmployeePortal > Change Password**

Access the EmployeePortal link provided by your LEA. When you access EmployeePortal, the Login page is displayed. After you have successfully logged on to the portal, the EmployeePortal homepage is displayed. Click your name in the upper-left corner or click  at any time to access the Self-Service Profile page, and then click **Change Password**.

This page is used to change your current password. If you forgot your password, use the [Forgot Password](#) page to reset your password. If you are locked out of your account, contact your LEA's EmployeePortal administrator.

- Click **Change Password**. The Change Password pop-up window opens.

**Change Password** ✕

---

Old Password

New Password

Confirm Password

---

<b>Old Password</b>	Type your old (current) password.
<b>New Password</b>	Type your password. Requirements: Between 16 and 46 characters. Must include at least one of each of the following character types: <ul style="list-style-type: none"> <li>◦ Uppercase letters (A-Z)</li> <li>◦ Lowercase letters (a-z)</li> <li>◦ Numbers (0-9)</li> <li>◦ At least one allowed special character</li> </ul> Forbidden characters: space, !, ?, *, &, ^
<b>Confirm Password</b>	Retype your new password to confirm.

Click **Submit** to update your current password to the new password. Otherwise, click **Cancel** to close the pop-up window without saving the changes. You will receive a confirmation email message notifying you that your password changed.

Your request to change your password was successful.

\*\*\*\*\*THIS IS AN AUTOMATED MESSAGE. PLEASE DO NOT REPLY\*\*\*\*\*

4. [Recover your password.](#)

**ASCENDER EmployeePortal > Forgot Password**

From the EmployeePortal Login page, click **Forgot Password**. The Forgot Password page is displayed.

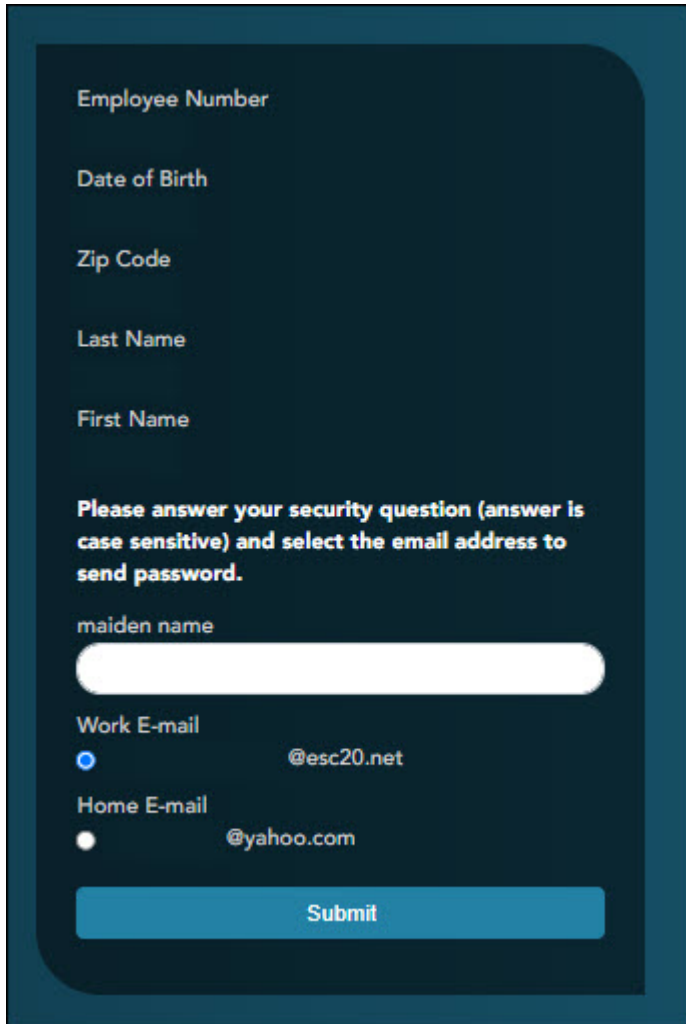
This page is used to reset your password if you forgot it. If you are an existing user and you know your current password and want to change it, use the [Change Password](#) page. If you are locked out of your account, contact your EmployeePortal administrator.

<b>Employee Number or Social Security Number</b>	Depending on your LEA's settings, you are prompted for either your employee number or your nine-digit social security number.
<b>Date of Birth</b>	Type your birth date in the MMDDYYYY format.
<b>Zip Code</b>	Type your five-digit zip code.

Click **Retrieve**.

- The entered data is verified to ensure that you are authorized to use EmployeePortal.
- The **Employee Number** or **Social Security Number**, **Date of Birth**, **Zip Code**, **Last Name**, and **First Name** fields cannot be modified.

You are prompted to answer the security question that you entered when you created your user account.



The screenshot shows a dark-themed login form with the following fields and options:

- Employee Number
- Date of Birth
- Zip Code
- Last Name
- First Name
- A security question instruction: "Please answer your security question (answer is case sensitive) and select the email address to send password."
- A text input field labeled "maiden name".
- Two radio button options for email addresses: "Work E-mail @esc20.net" (selected) and "Home E-mail @yahoo.com".
- A blue "Submit" button at the bottom.

- In the answer field, type the answer to the security question.
- You have three opportunities to answer the question correctly.
- If the question is not correctly answered, the answer is protected, and you are prompted to call your EmployeePortal administrator to have your user account deleted. Once your user account is deleted, you can use the [Create Account](#) page to create your account again.

Click **Submit**. You are redirected to the EmployeePortal Login page. An email message containing your temporary password is sent to your email address.

Obtain your temporary password from your email and return to the EmployeePortal Login page. The temporary password is only valid for 24 hours.

Type your user name and the temporary password and click **Login**. You are redirected to the [Change Password](#) page. Follow the instructions for changing your password.

## II. Perform Employee Data Inquiries

Use the Inquiry menu to perform various inquiries on payroll, leave, and tax information. The following data inquiries are available. Review the applicable online Help pages for information about specific

fields.

1. [Calendar Year to Date.](#)

[EmployeePortal > Inquiry > Calendar Year to Date](#)

This page is used to view a year-to-date summary of various earnings information by payroll frequency. You can also view prior year information.

If this page is not enabled, check with your EmployeePortal administrator as the LEA may have opted to not allow access.

If a message is available from your LEA, it is displayed in red at the top of the page.

**Calendar Year to Date** Print

The Calendar Year to Date displays paid amount for the year chosen.

3-21-2022 3:14:18 PM

Please select a calendar year:

Frequency: Semimonthly

Marital Status	S - Single	Number of Exemptions	0	Pay Campus	001 : 001 School
W4 Filing Status		W4 Multi-Jobs		W4 Children under 17	
W4 Other Dependents		W4 Other Exemptions		W4 Other Income	W4 Other Deductions

Last Posted Pay Date: 05-15-2018

Contract Pay	0.00	Non-Contract Pay	11,318.95	Supplemental Pay	1,359.89
Withholding Gross	10,183.99	Withholding Tax	1,070.74	Earned Income Credit	0.00
FICA Gross	0.00	FICA Tax	0.00		
Employee Dependent Care	0.00	Employer Dependent Care	0.00	Dependent Care (Employee and Employer) exceeds \$5,000	0.00
Medicare Gross	0.00	Medicare Tax	0.00		
Annuity Deduction	0.00	Roth 403B After Tax	0.00	Taxable Benefits	0.00
457 Employee Contribution	0.00	457 Employer Contribution	0.00	457 Withdraw	0.00
Non-TRS Business Allowance	0.00	Non-TRS Reimbursement Base	0.00	Non-TRS Reimbursement Excess	0.00
Moving Expense Reimbursement	0.00	Non-TRS Non-Tax Business Allow	0.00	Non-TRS Non-Tax Non-Pay Allow	0.00
TRS Salary Reduction	976.27	TRS Insurance	82.43		
HSA Employer Contribution	0.00	HSA Employee Salary Reduction Contribution	0.00	HIRE Exempt Wages	0.00
Taxed Employer Insurance Contribution	0.00	Taxed Employer Group Insurance Contribution	0.00	Health Insurance Deduction(s)	0.00
Employer Sponsored Health Coverage	2,499.00	Annuity Roth 457b	0.00		

2. [Current Pay Information.](#)

[EmployeePortal > Inquiry > Current Pay Information](#)

This page is used to view your current pay information.

If you requested modifications such as changes to your withholding and exemptions, and those changes are not displayed, the LEA has yet to process the changes.

If this page is not enabled, check with your EmployeePortal administrator as the LEA may have opted to not allow access.

If a message is available from your LEA, it is displayed in red at the top of the page.

**Current Pay Information**

The Current Pay Information displays what the Payroll Dept has for you. Please call 210-555-5555 with any questions.

Print 3/21/2022 3:16:00 PM

**Employee Information**

Name				Employee ID	000007
Address				Date of Birth	10/08/1950
Phone Number	555-311-4899			Gender	Female
Degree	No Bachelor's				
Professional Years Experience	00			Professional District Experience	00
Non-Professional Years Experience	38			Non-Professional District Experience	38

**Frequency: Semimonthly**

Marital Status	S - Single	Number of Exemptions	0	Pay Campus	001 : 001 School
W4 Filing Status		W4 Multi-Jobs		W4 Children under 17	
W4 Other Dependents		W4 Other Exemptions		W4 Other Income	
				W4 Other Deductions	

**Positions**

Title	FULL TIME CUSTODIAN	Annual Payments	0	Regular Hours	20.00	Remain Payments	0	
Annual Salary		10,000.00	Daily Rate	0.000	Pay Rate	9.00	Overtime Rate	13.50
Title	MIGRANT/TITLE 1/OUTREACH	Annual Payments	24	Regular Hours	0.00	Remain Payments	4	
Annual Salary		38,420.00	Daily Rate	170.000	Pay Rate	1,600.83	Overtime Rate	31.87

**Bank Information**

Bank Code	Bank Name	Account Type	Account Number	Deposit Amount
002	DILLEY STATE BANK	2 - Checking account	***0749	0.00

3. [Deductions.](#)

[EmployeePortal > Inquiry > Deductions](#)

This page is used to view your current payroll deduction information. If applicable, the employer's contributions to the deductions are also displayed in addition to your withholding status and the number of exemptions.

If you have requested modifications to your deductions and those changes are not displayed, the LEA has yet to process the changes.

If this page is not enabled, check with your EmployeePortal administrator as the LEA may have opted to not allow access.

If a message is available from your LEA, it is displayed in red at the top of the page.

**Deductions**

Please review your deductions and contact the Payroll Dept of any issues or questions.

Frequency: Semimonthly

Marital Status	S - Single	Number of Exemptions	0	Pay Campus	001 : 001 School
W4 Filing Status		W4 Multi-Jobs		W4 Children under 17	
W4 Other Dependents		W4 Other Exemptions		W4 Other Income	W4 Other Deductions

Deduction Code	Description	Amount	Cafeteria Flag	Employer Contribution Amount
004	CREDIT UNION	50.00	N	0.00
006	ATPE DUES	45.00	N	0.00
009	AIR MED CARE	3.00	N	0.00
012	ALLIANCE WORK PA	0.00	N	0.89
013	TX LIFE INS.	23.70	N	0.00
014	MEDICAL TRANSPOR	4.50	N	0.00
016	DEARBORN NATIONA	0.00	N	0.24
017	DEARBORN NATIONA	22.35	N	0.00
019	HUMANA DENTAL	12.33	Y	0.00
020	SUPERIOR VISION	3.34	Y	0.00
030	AETNA	179.50	Y	177.50
031	CANCER	21.77	Y	0.00

4. [Earnings.](#)

[EmployeePortal > Inquiry > Earnings](#)

This page is used to view earnings and direct deposit information. The information is per pay date and frequency. You can view 18 months of earnings or the last 50 pay dates. If you are on multiple frequencies, the pay dates and associated frequency are displayed.

If this page is not enabled, check with your EmployeePortal administrator as the LEA may have opted to not allow access.

If a message is available from your LEA, it is displayed in red at the top of the page.

**Earnings**
Print

Please review your pay check and contact the Payroll Dept of any issues or questions. Pay checks from the last 18 months are available for review.

3-21-2022 3:18:02 PM

Pay Dates: May 15, 2018 Semimonthly Payroll

Check Number: 802843
Period Begin Date: 04-15-2018
Period Ending Date: 04-28-2018

Marital Status	S - Single	Number of Exemptions	0	Pay Campus	001 : 001 School
W4 Filing Status		W4 Multi-Jobs	N	W4 Children under 17	0
W4 Other Dependents	0	W4 Other Exemptions	0.00	W4 Other Income	0.00
				W4 Other Deductions	0.00

NOTE: YTD amounts reflect the most recent pay date for the calendar year.

Earnings & Deductions	This Period	Calendar YTD 2018
Standard Gross	1,780.83	13,099.78
Supplemental Pay	0.00	1,359.89
Overtime Pay	0.00	
Absence Refund	0.00	
Taxed Fringe Benefits	0.00	0.00
Earned Income Credit	0.00	0.00
Non-TRS Taxable	0.00	0.00
Non-TRS Non Taxable	0.00	0.00
TRS Supplemental	0.00	0.00
<b>--- Total Earnings</b>	<b>1,780.83</b>	<b>14,459.67</b>
Absence Deductions	0.00	
Withholding Tax	144.79	1,215.53
FICA Tax	0.00	0.00
Medicare Tax	0.00	0.00
TRS Salary Red	137.12	1,113.39
TRS Insurance	11.58	94.01
Total Other Deductions	317.49	2,539.92
<b>--- Total Deductions</b>	<b>610.98</b>	<b>4,962.85</b>
<b>--- Net Pay</b>	<b>1,169.85</b>	
Non-TRS Non-pay Taxable	0.00	0.00
Non-TRS Non-pay Non Taxable	0.00	0.00
<b>Taxable Wages</b>	<b>1,426.77</b>	<b>11,610.76</b>
FICA Gross	0.00	0.00
Medicare Gross	0.00	0.00
Emplr Sponsored Health Covrg		2,856.00

Job Description	Units	Pay Rate	This Period
0701 - FULL TIME CUSTODIAN	20.00	9.00	9.00
1156 - MIGRANT/TITLE 1/OUTREACH	0.00	1,600.83	1,600.83
<b>Total Standard Gross:</b>			<b>1,609.83</b>

Job Description	Units	Pay Rate	This Period
<b>Total Overtime Pay:</b>			<b>0.00</b>

Supplemental Type	This Period
<b>Total Supplemental Pay:</b>	<b>0.00</b>

Non-TRS Taxable Type	This Period
<b>Total Non TRS Taxable Pay:</b>	<b>0.00</b>

Non-TRS Non-Taxable Type	This Period
<b>Total Non TRS Non-Taxable Pay:</b>	<b>0.00</b>

Other Deductions Description	Cafe	This Period	Employer Contribution	Calendar YTD 2018
030 - AETNA	Y	179.50	177.50	1,436.00
012 - ALLIANCE WORK PA	N	0.00	0.89	0.00
031 - CANCER	Y	21.77	0.00	174.16
004 - CREDIT UNION	N	50.00	0.00	400.00
016 - DEARBORN NATIONA	N	0.00	0.24	0.00
017 - DEARBORN NATIONA	N	22.35	0.00	178.80
019 - HUMANA DENTAL	Y	12.33	0.00	98.64
014 - MEDICAL TRANSPOR	N	4.50	0.00	36.00
020 - SUPERIOR VISION	Y	3.34	0.00	26.72
013 - TX LIFE INS.	N	23.70	0.00	189.60
<b>Total Other Deductions:</b>		<b>317.49</b>	<b>178.63</b>	<b>2,539.92</b>

Bank Name	Account Type	Account Number	Deposit Amount
DILLEY STATE BANK (002)	2 - Checking account	***0749	1,169.85
<b>Total:</b>			<b>1,169.85</b>

Leave Type	Units Used This Period	Balance	Units Used Year To Date
02 - LOCAL SICK	0.000	28.000	0.000
08 - STATE PERSON	0.000	18.500	1.000
12 - VACATION	0.000	5.000	0.000

5. [W-2 Information.](#)

[EmployeePortal > Inquiry > W-2 Information](#)

This page is used to view your W-2 information. Additionally, you can indicate how you want to receive and access your W-2 form; electronically or printed, by mail. Previous year and frequency combinations are available for selection. Official W-2s can be printed from calendar year 2009 or greater. W-2s from years prior to 2009 can be viewed but not printed.

If this page is not enabled, check with your EmployeePortal administrator as the LEA may have opted to not allow access.

If a message is available from your LEA, it is displayed in red at the top of the page.

In addition, you can use this page to indicate your W-2 electronic consent preference. If you have not previously indicated your electronic consent preference, the W-2 Electronic Consent window opens when you access the W-2 Information page. You can change your electronic consent preference at any time.

**W-2 Information**

W-2 Consent
Print

W-2 INFO MESSAGE

Please select a calendar year: ▼

Taxable Gross Pay	10,183.99	Withholding Tax	1,070.74	Pension	Y
FICA Gross	0.00	FICA Tax	0.00		
Medicare Gross	0.00	Medicare Tax	0.00		
Earned Income Credit	0.00	Dependent Care	0.00		
Annuity Deduction	0.00	457 Withdraw	0.00	457 Annuities - Box 12	0.00
Cafeteria 125	1,518.58	Roth 403B After Tax	0.00		
Non-TRS Business Expense	0.00	Taxable Allowance	0.00	Emp Business Expense	0.00
Moving Expense Reimbursement	0.00	Emplr Sponsored Health Coverage	2,499.00	Annuity Roth 457b	0.00
TRS Salary Reduction	976.27				
Taxed Life Contribution	0.00	Health Insurance Deduction	0.00	Taxable Fringe Benefits	0.00
Health Savings Account	0.00	Non-Tax Sick Pay	0.00	HIRE Exempt Wages	0.00

Click **W-2 Consent**. The W-2 Electronic Consent window opens with information about your consent.

The **W-2 Consent** button is only displayed if the option is enabled by the LEA or service center.

- Select **Yes** if you consent to electronic access of your W-2 form and agree to access your W-2 form electronically as described in the instructions, and print your own W-2 form. If selected, you will not receive a printed, mailed copy of your W-2 form.
- Select **No** to decline electronic consent and receive a printed, mailed copy of your W-2 form.
- Click **Save** to save your consent election. Otherwise, click **Cancel** to close the window without making a selection. If you do not make a selection, your W-2 form will be printed and mailed.

**Notes:**

- You can print a copy of your W-2 form regardless of your selected consent preference.
- You can change your consent preference at any time.
- You will receive an email message confirming your selected preference.
- The confirmation email is sent to the email address listed on your demographic record. The email is sent to either the work or home email address; whichever is available. If both are available, the email is sent to the work email address.

Click **Print** to display a printable PDF version of your Form W-2 Wage and Tax Statement.

6. [1095 Information](#).

[EmployeePortal](#) > [Inquiry](#) > [1095 Information](#)

This page is used to view your 1095 information. Additionally, you can indicate how you would like to receive and access your 1095 form; electronically or printed, by mail. Official 1095 forms can be printed and viewed from calendar year 2015 and greater.

If this page is not enabled, check with your EmployeePortal administrator as the LEA may have opted to not allow access.

If a message is available from your LEA, it is displayed in red at the top of the page.

In addition, you can use this page to indicate your 1095 electronic consent preference. If you have not previously indicated your electronic consent preference, the 1095 Electronic Consent window opens when you access the 1095 Information page. You can change your electronic consent preference at any time.

The screenshot shows the '1095 Information' page. At the top right are buttons for '1095 Consent' and 'Print'. Below the header, there is a '1095 INFO MESSAGE' section. A dropdown menu for 'Please select a calendar year:' is visible. There are radio buttons for '1095-B' (selected) and '1095-C'. The main section is titled '1095-B Information' with a sub-header 'Coverage Type: B - Employer-sponsored coverage'. Below this is a table of 'Covered Individuals'.

First Name	Middle Name	Last Name	Generation	SSN	DOB	All	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
JESSICA	M	HARRISON			04-18-1971	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
PAMELA		HARRISON			05-19-1971	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

At the bottom of the table, there is a pagination control: '<< 1 / 1 >>'.

Select **1095-B** to display your 1095-B data for the selected calendar year.

OR

Select **1095-C** to display your 1095-C data for the selected calendar year.

Click **1095 Consent**. The 1095 Electronic Consent window opens with information about your consent.

The **1095 Consent** button is only displayed if the option is enabled by the LEA.

- Select **Yes** if you consent to electronic access of your 1095 form and agree to access your 1095 form electronically as described in the instructions, and print your own 1095 form. If selected, you will not receive a printed, mailed copy of your 1095 form.
- Select **No** to decline electronic consent and receive a printed, mailed copy of your 1095 form.

- Click **Save** to save your consent election. Otherwise, click **Cancel** to close the window without making a selection. If you do not make a selection, your 1095 form will be printed and mailed.

**Notes:**

- You can print a copy of your 1095 form regardless of your selected consent preference.
- You can change your consent preference at any time.
- You will receive an email message confirming your selected preference.
- The confirmation email is sent to the email address listed on your demographic record. The email is sent to either the work or home email address; whichever is available. If both are available, the email is sent to the work email address.


- Click **Print** to display a printable PDF version of the Form 1095-B or 1095-C.

### III. Perform Self Service Updates

Use the Employee Self Service page to submit changes to your personal demographic and payroll information. All submitted changes are considered “pending” until approved by your LEA. Review the online Help page for information about specific fields.

1. [Update demographic and payroll information.](#)

**ASCENDER EmployeePortal > Self-Service**

Click your name in the upper-left corner of the page or click  in the upper-right corner of the page at any time to access the Self-Service Profile page.

This page is used to enter and request updates to your demographic and payroll information. Your information as it currently exists in your record is displayed.

You can also change your password from this page. Click [Change Password](#) and follow the appropriate steps.

- The fields that you are allowed to view and update are determined by your LEA. Your submitted changes may go through an approval process.

- Your current information is displayed in the **Current** and **New** columns.

- The **Current** column is display only.
- The **New** column is only enabled if your LEA allows updates to the data. If the **New**

column fields are enabled, you can enter your changes and click **Save**. The data is saved and submitted for approval.

- Pending requests are highlighted yellow after the changes are submitted.
  - If approval is not required, the changes are made immediately.
  - If the requests are pending approval, you can continue to change your request until it has been approved and updated in the system.
- Click **Undo** to revert the data to its original state. A message is displayed confirming that you want to cancel your changes.
  - Click **OK** to cancel your requested changes.
  - Otherwise, click **Cancel** to close the message without changing your request.
- If the fields are not automatically updated, an email message is sent to the applicable approver prompting them to approve the submitted changes.
- You will receive an automatic reply email containing the changes and informing you that the changes are pending approval.

To delete information, delete the data in the **New** column and click **Save**.

If a change is made more than once for the same field, the most recent change overrides the previous one.

Some fields may require you to submit documentation to your employer. If documentation is required, the fields are identified in the automatic reply email message.

### **Payroll:**

Under **W4 Marital Status Information:**

To delete information, delete the data in the **New** column and click **Update**.

Click **Undo** to return the data to its original state. A message is displayed confirming that you want to cancel your changes.

Under **Direct Deposit Bank Accounts:**

Click **Add** to add a new financial institution to have your paycheck directly deposited.

Click **Delete** to delete a financial institution from your record.

To delete information, delete the data in the **New** column and click **Update**.

Click **Undo** to return the data to its original state. A message is displayed confirming that you want to cancel your changes.

## **IV. View Leave Balances & Manage Leave Requests**

1. [View leave balances.](#)

**ASCENDER EmployeePortal > Leave Balances**

This page is used to view leave information as it currently exists in your record for the selected frequency.

If this page is not enabled, check with your EmployeePortal administrator as the LEA may have opted to not allow access.

If a message is available from your LEA, it is displayed in red at the top of the page.

**View leave balance data:**

**Leave Balances**

Please review your leave balances and contact the Payroll Dept if any issues or questions.

Please select a frequency type: Semimonthly

Leave Type	Beginning Balance	Advanced / Earned	Pending Earned	Used	Pending Used	Available	Units
LOCAL SICK	13,000	5,000	0,000	2,000	5,500	10,500	DAYS
STATE PERSON	13,000	5,000	0,000	2,000	2,500	13,500	DAYS
SCHOOL BUSINESS	10,000	0,000	0,000	9,000	0,000	10,000	DAYS
HOURLY DOCK	10,000	0,000	0,000	0,000	8,000	2,000	HOURS

Leave Type: ALL From Date of Leave: mm-dd-yyyy To Date of Leave: mm-dd-yyyy Retrieve

No Results Found



<b>Please select a frequency type</b>	Click  to select the payroll frequency for which you want to view leave balances.
<b>Leave Type</b>	The specific leave code(s) for which you have leave data is displayed. The leave types are first displayed in the order that is set for your check (called stub position), and then leave type code (01-99) order.
<b>Beginning Balance</b>	The leave balance as of the beginning of this year for each leave type is displayed.
<b>Advanced/Earned</b>	The number of units of leave advanced or earned as of the last pay period is displayed.
<b>Pending Earned</b>	The total leave earned but not yet processed through payroll is displayed.
<b>Used</b>	The number of units of leave used as of the last pay period is displayed.
<b>Pending Used</b>	The total leave pending and approved but not yet processed through payroll is displayed. This amount is subtracted from the <b>Available Balance</b> field.
<b>Available</b>	The total number of leave units still available for use is displayed. The <b>Available</b> balance is determined by the following calculation: (prior year balance + advanced earned + pending earned) - used - pending used
<b>Units</b>	Indicates the type of units (hours or days) that is used when calculating leave requests.

**View a specific range of leave data:**

Leave Type: ALL From Date of Leave: 06-04-2018 To Date of Leave: 12-13-2019 Retrieve

Leave Type	Date of Pay	Date of Leave	Leave Used	Leave Earned	Status
LOCAL SICK	07-30-2019	09-05-2019	1,000	0,000	Processed
LOCAL SICK	07-30-2019	09-02-2019	1,000	0,000	Processed

Use the following fields to filter the information by date range and/or leave type.

<b>Leave Type</b>	Click  to select the type of leave for which you want to view leave data. The leave type description is displayed.
<b>From and To Date of Leave</b>	Type the range of dates for which you want to view processed and unprocessed leave data or click  to select the dates. <b>Note:</b> An LEA setting determines whether or not to show processed and unprocessed leave transactions. The from date may not exceed 18 months from the current date.  You can leave the date fields blank to retrieve dates 18 months from the current date. <b>Note:</b> The from and to date selections select leave dates rather than pay dates. Additionally, if the from and to dates are left blank, all future leave and all prior leave up to 18 months is retrieved. If a from date is entered and no to date is entered, all leave starting with the from date and all future leave is retrieved.

Click **Retrieve**. A list of leave requests for the specified date range is displayed with the following data:

<b>Leave Type</b>	The leave type description for the leave request is displayed.
<b>Date of Pay</b>	The pay date for which leave was charged is displayed.
<b>Date of Leave</b>	The date for which the leave was taken is displayed in the mm dd yyyy format.
<b>Leave Used</b>	The number of units of leave taken is displayed.
<b>Leave Earned</b>	The number of units of leave earned is displayed.
<b>Status</b>	Indicates the status of the leave (processed, not processed, or not posted to payroll). The data displayed here depends on certain LEA option settings. For example, if you know you have leave that has not gone through payroll processing, then the feature to display unprocessed leave was disabled by the LEA.  Processed - The leave has been processed through payroll and posted to your leave master record.  Not processed - The leave has not been processed through payroll and is not yet a part of your leave master record.  Processed and not processed leave units have already been added to/subtracted (as appropriate) from your master leave record and are reflected in the leave grid.  The <b>Available</b> field is reflective of what is available should all unprocessed leave be posted.

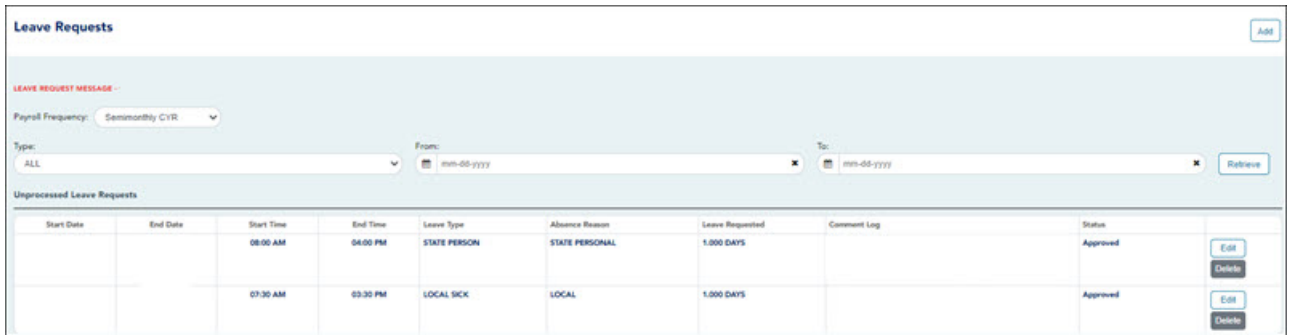
2. [Create, edit, and delete leave requests.](#)

**ASCENDER EmployeePortal > Leave Requests**

This page is used to create, edit, delete, and submit leave requests for the selected payroll frequency. After a leave request is processed by payroll, it is no longer displayed on this page.

If this page is not enabled, check with your EmployeePortal administrator, as the LEA may have opted to not allow access.

If a message is available from your LEA, it is displayed in red at the top of the page.



<b>Payroll Frequency</b>	Click  to select the payroll frequency for which you want to create a leave request. If you have leave in multiple payroll frequencies such as biweekly, semimonthly, and monthly, those options are displayed and can be selected.
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Under **Unprocessed Leave Requests**, a list of your unprocessed (not processed by payroll) leave requests is displayed, if any. The following details are displayed for each leave request:

<b>Start and End Date</b>	The start and end date range for the leave request is displayed in the MM-DD-YYYY format.
<b>Start and End Time</b>	The start and end time range for the leave request is displayed in the HH MM format and click  to select AM or PM.
<b>Leave Type</b>	The type of requested leave is displayed.
<b>Comment Log</b>	Any employee (requestor) comments that were added to the leave request are displayed.
<b>Status</b>	<p>The current status of the leave request is displayed.</p> <p>When a leave request is created, an email message is automatically sent to your direct supervisor notifying him of the request and prompting him to approve or disapprove the leave request. The status of the leave request is updated to <i>Pending Spvsr Approval</i>.</p> <p>After a leave request is approved by your supervisor, an email message is automatically sent to the email address listed on your demographic record notifying you of the action. The status of the leave request is updated to <i>Pending Payroll</i>.</p> <p>If a leave request is disapproved by your supervisor, an email message is automatically sent to the email address listed on your demographic record notifying you of the action. The status of the leave request is updated to <i>Disapproved</i>. You can edit and resubmit the leave request or delete the leave request.</p> <p>After a leave request is processed by payroll, it is no longer displayed on this page.</p>

**Create a leave request:**

You have two options to create a leave request.

**Option 1:** Click **Add** in the upper-right corner of the Leave Requests page. The Create Leave Requests pop-up window opens allowing you to enter the details of your leave request.

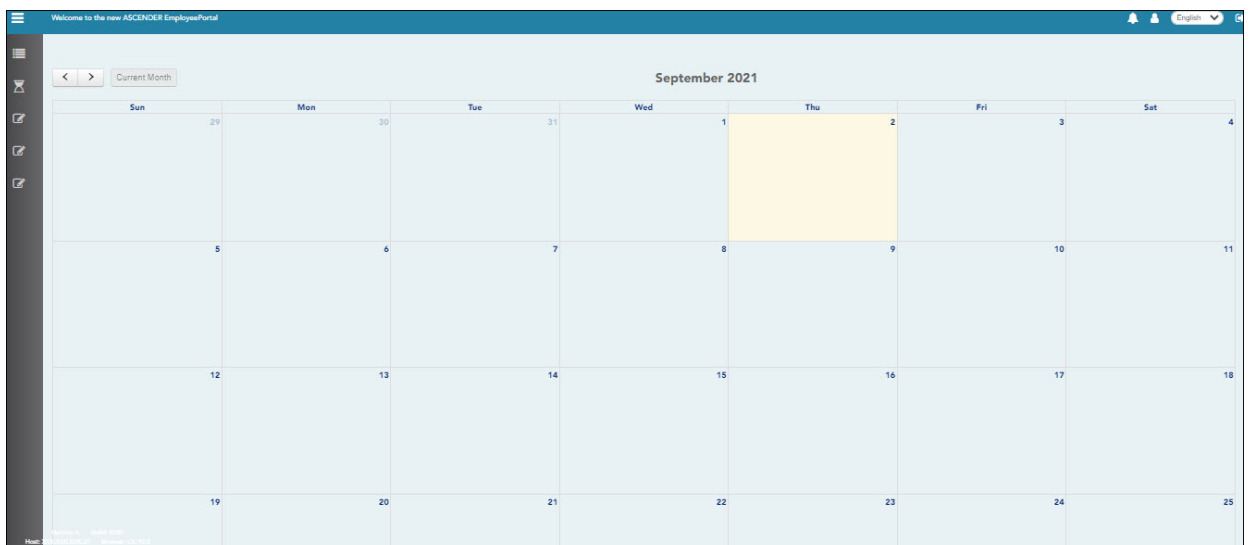
**Leave Balance Summary**

Leave Type	Beginning Balance	Advanced / Earned	Pending Earned	Used	Pending Used	Available	Units
LOCAL SICK	13.000	5.000	0.000	2.000	5.500	10.500	DAYS
STATE PERSON	13.000	5.000	0.000	2.000	2.500	13.500	DAYS
SCHOOL BUSINESS	10.000	0.000	0.000	9.000	0.000	10.000	DAYS
HOURLY DOCK	10.000	0.000	0.000	0.000	8.000	2.000	HOURS

**Option 2:** From the EmployeePortal homepage calendar, you will notice that the current day is highlighted in yellow.

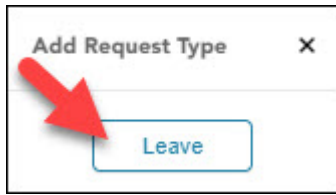


**TIP:** If you have an existing approved or pending leave request, the entry is displayed for that calendar day. You can click the entry to open the details of the request and edit the request as needed. If you have an existing processed leave request, you can click the entry to open the details of the request; however, you cannot edit the request.



- Click the day for which you want to enter a leave request. The Add Request Type pop-up

window opens allowing you select the type of request you want to enter.



- Click **Leave**. The Create Leave Requests pop-up window opens allowing you to enter the details of your leave request. The **Start Date** and **End Date** fields are automatically populated with the date you selected.

Your leave balances are displayed at the bottom of the Create Leave Requests window under **Leave Balance Summary**.

Complete the following information for the leave entry:

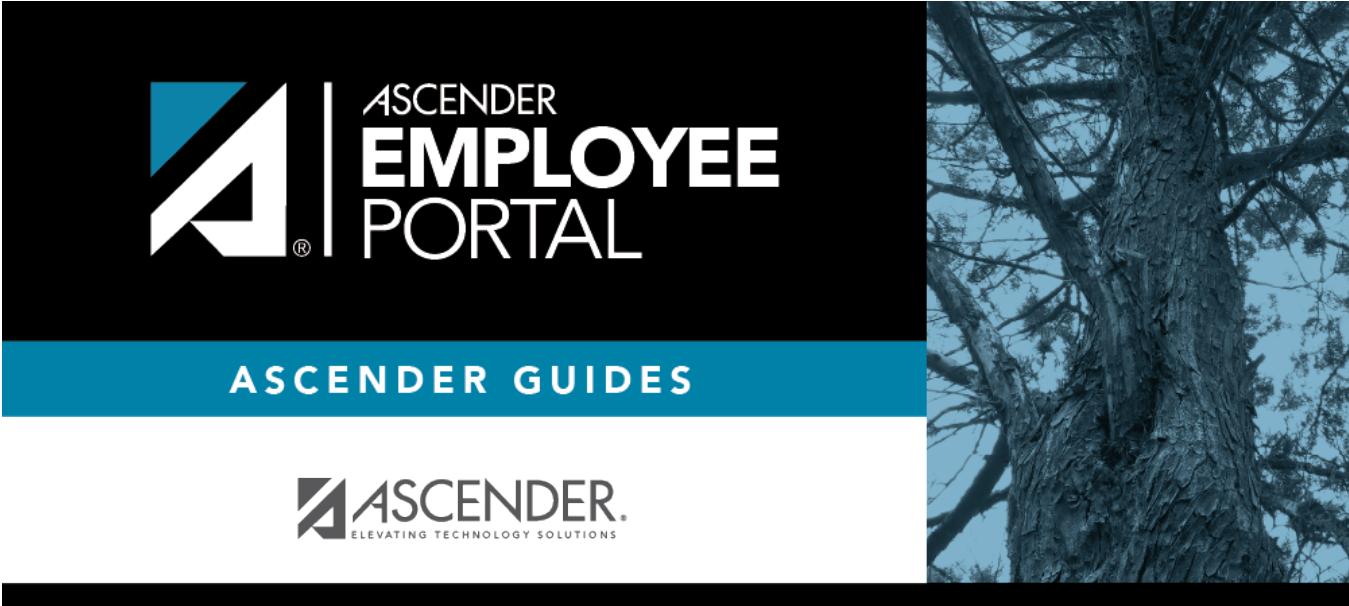
<b>Leave Type</b>	Click <input type="checkbox"/> to select the type of leave that you want to request. Only leave types assigned to you are displayed. An LEA setting determines whether or not you can use a leave type with a zero balance. All assigned active leave types are displayed even if the leave type amount is zero.
<b>Absence Reason</b>	Click <input type="checkbox"/> to select the absence reason. The absence reasons are determined by your LEA and correspond to the selected leave type.
<b>Start Date</b>	Type the start date for which you want to request leave in the MM/DD/YYYY format or click  to select a date from the calendar.
<b>End Date</b>	This field is automatically populated with the date selected in the <b>Start Date</b> field; however, you can change the date. Type the end date for which you want to request leave in the MM/DD/YYYY format or click  to select a date from the calendar. You can use this field to cover consecutive dates of a leave request excluding the weekend (Saturday/Sunday).
<b>Start Time</b>	Type the beginning time in the HH MM format for which you want to request leave. Click <input type="checkbox"/> to select AM or PM.
<b>End Time</b>	Type the end time in the HH MM format for which you want to request leave. Click <input type="checkbox"/> to select AM or PM.
<b>Hours/Day Requested</b>	The number of hours per day for which you are requesting leave is automatically calculated based on the <b>Start Time</b> and <b>End Time</b> of the leave request. If the field is not automatically calculated, you must manually type the number of hours per day for which you are requesting leave. An LEA setting determines whether or not this field is automatically calculated.
<b>Total Requested</b>	Indicates the total amount of requested leave in the specified units.
<b>Remarks</b>	Type any comments related to your leave request. The comments are available to all approvers.

The leave balance amounts translate to hours or days based on the assigned unit type for the selected leave type.

<b>Leave Type</b>	The specific leave code(s) for which you have leave data is displayed. The leave types are first displayed in the order that is set for your check (called stub position), and then leave type code (01-99) order.
<b>Beginning Balance</b>	The leave balance as of the beginning of this year for each leave type is displayed.
<b>Advanced/Earned</b>	The number of units of leave advanced or earned as of the last pay period is displayed.
<b>Pending Earned</b>	The total leave earned but not yet processed through payroll is displayed.
<b>Used</b>	The number of units of leave used as of the last pay period is displayed.
<b>Pending Used</b>	The total leave pending and approved but not yet processed through payroll is displayed. This amount is subtracted from the <b>Available Balance</b> field.
<b>Available</b>	Indicates the number of units of leave still available for use. The <b>Available</b> is based on beginning balance, plus advanced/earned, plus pending earned, less used, and less pending used.
<b>Units</b>	Indicates the type of units (hours or days) that are used when calculating leave requests.

After completing your leave request entry, use one of the following options to continue:

- Click **Submit and Add** to submit the leave request to your supervisor for approval and remain on the Create Leave Requests window to continue adding additional leave request entries.
- Click **Submit and Close** to submit the leave request to your supervisor for approval and close the Create Leave Requests window.
  - A leave request is created and an email message is sent to your direct supervisor to notify them that a leave request is pending their approval.
  - Depending on the leave type, additional approvers may be in the approval path for the leave request.
  - If you are set as the temporary approver for your supervisor, and you enter a leave request when your supervisor is unavailable, the request is submitted to your supervisor's supervisor. You are not allowed to approve your own leave requests.
  - When a leave request is approved or disapproved, an email message is automatically sent to the email address listed on your demographic record notifying you of the action.
  - If your leave request is approved, the approval email message will contain links to add your approved leave request as a calendar event in Outlook and Google.
- Click **X** or **Cancel** to close the pop-up window without submitting any leave requests and return to the Leave Requests page.



# Back Cover