



ASCENDER
EMPLOYEE
PORTAL

ASCENDER GUIDES



ASCENDER.
ELEVATING TECHNOLOGY SOLUTIONS



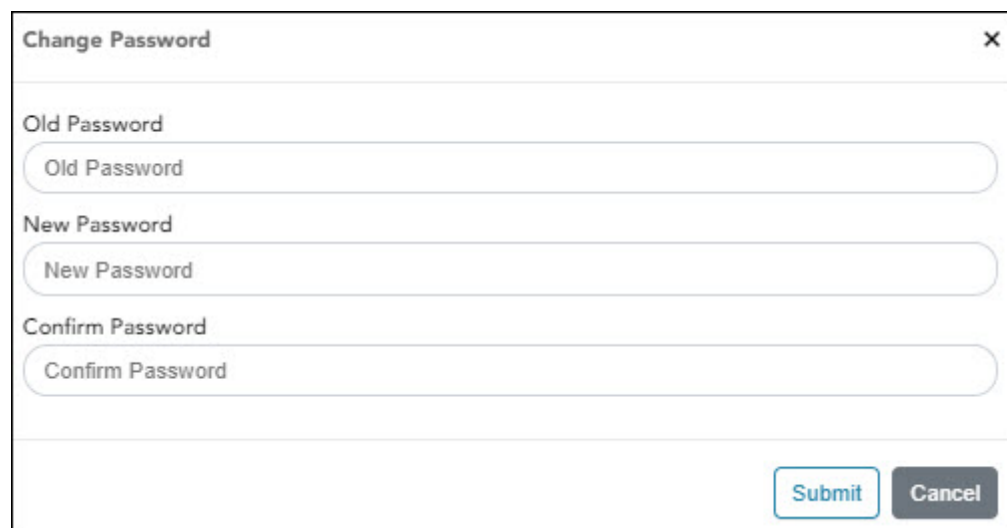
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ASCENDER EmployeePortal > Change Password

Access the EmployeePortal link provided by your LEA. When you access EmployeePortal, the Login page is displayed. After you have successfully logged on to the portal, the EmployeePortal homepage is displayed. Click your name in the upper-left corner or click  at any time to access the Self-Service Profile page.

This page is used to change your current password. If you forgot your password, use the [Forgot Password](#) page to reset your password. If you are locked out of your account, contact your LEA's EmployeePortal administrator.

☐ Click **Change Password**. The Change Password pop-up window opens.



The image shows a 'Change Password' pop-up window. It has a title bar with 'Change Password' and a close button (X). Inside, there are three input fields: 'Old Password', 'New Password', and 'Confirm Password'. Each field has a placeholder text matching its label. At the bottom right, there are two buttons: 'Submit' (blue) and 'Cancel' (grey).

Old Password	Type your old (current) password.
New Password	Type your password. A show/hide toggle  allows you to view or mask the characters you are typing. Requirements: • 16-46 alphanumeric characters • Three of the following: uppercase, lowercase, numeric, and special characters Not allowed: [space] ! ? * & ^ Allowed: " # \$ % ' () + , - . / : ; < = > @ [\] _ ` { } ~ • Case-sensitive
Confirm Password	Retype your new password to confirm.

☐ Click **Submit** to update your current password to the new password. Otherwise, click **Cancel** to close the pop-up window without saving the changes. You will receive a confirmation email message notifying you that your password changed.

Your request to change your password was successful.

*****THIS IS AN AUTOMATED MESSAGE. PLEASE DO NOT REPLY*****



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