



ASCENDER

EMPLOYEE

PORTAL

ASCENDER GUIDES



ASCENDER.

ELEVATING TECHNOLOGY SOLUTIONS



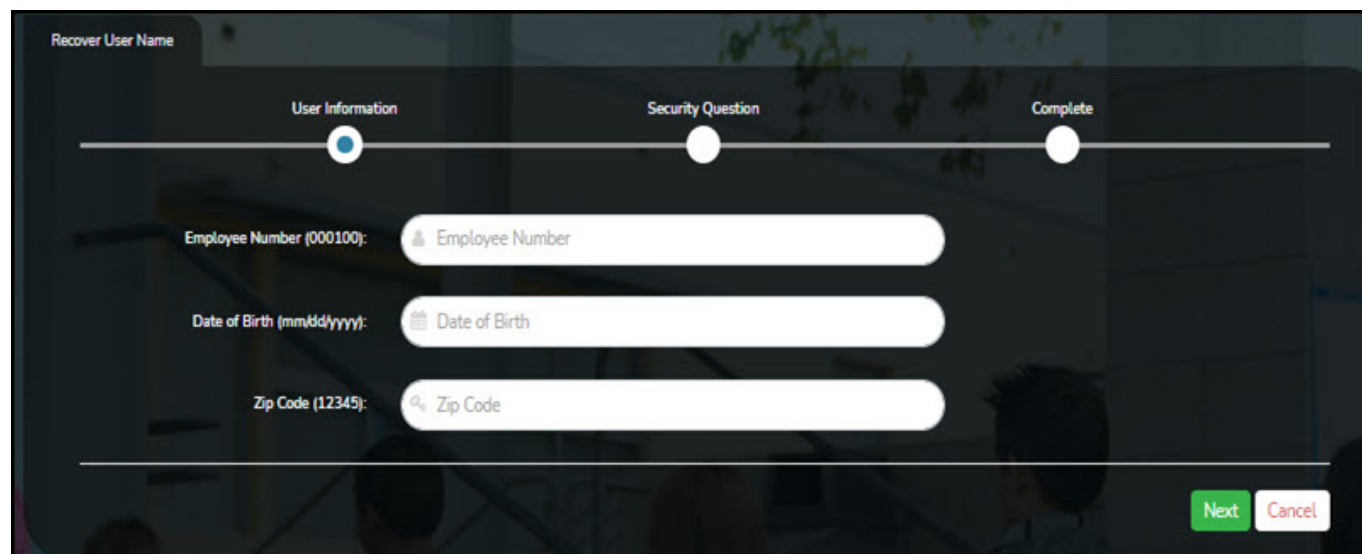
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ASCENDER EmployeePortal > Forgot User Name

From the EmployeePortal Login page, click **Forgot User Name**. The Recover User Name page is displayed.

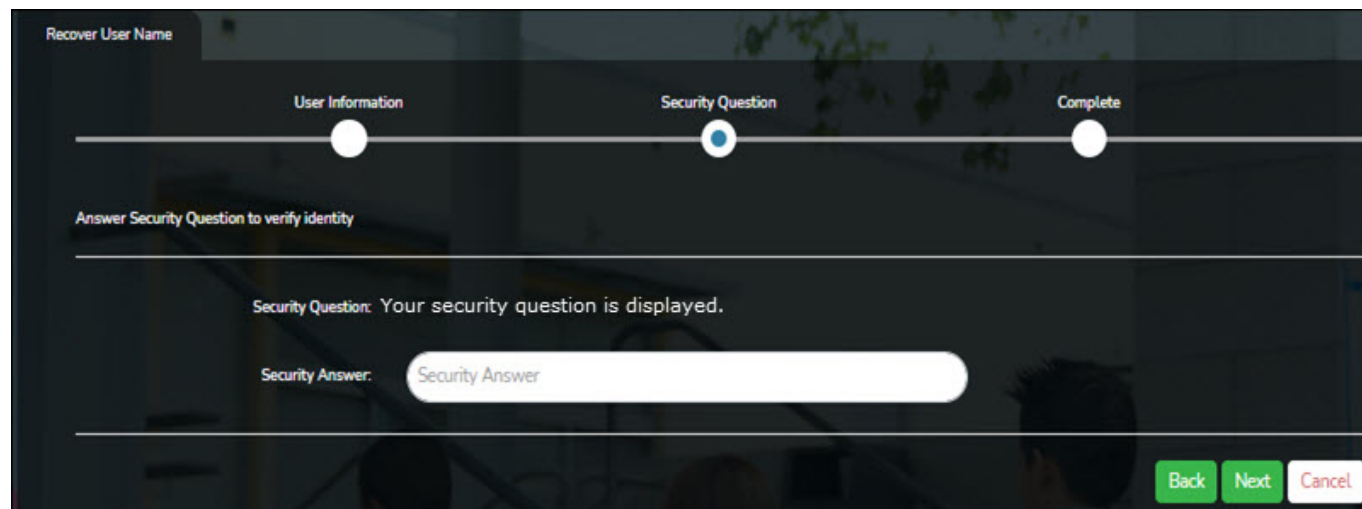
This page is used to recover your user name if you forgot it.

User Information



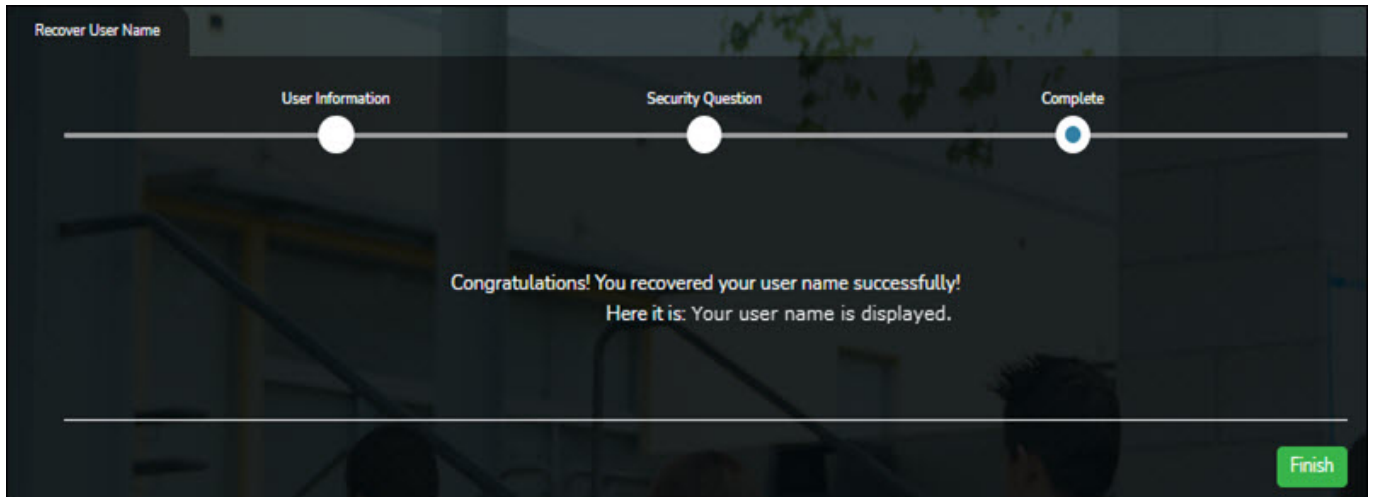
Employee Number or Social Security Number	Depending on your LEA's settings, you are prompted for either your employee number or your nine-digit social security number.
Date of Birth	Type your birth date in the MMDDYYYY format.
Zip Code	Type your five-digit zip code.

Security Question



Security Question	Type a question you will be asked in the event that you forget your password at a later date.
Security Answer	Type the answer to the security question. This is case-sensitive.

☐ Click **Next**.



☐ Click **Finish**. You are redirected to the EmployeePortal Login page.



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