



Member Guide: Create Account & Login

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Welcome to ASCENDER MemberPortal. This portal allows you to view grant details and create/submit budget revision and reimbursement requests to your fiscal agent.

Before You Begin

Review the [ASCENDER MemberPortal Navigation](#) page to familiarize yourself with the portal.

Create a MemberPortal Account & Log on

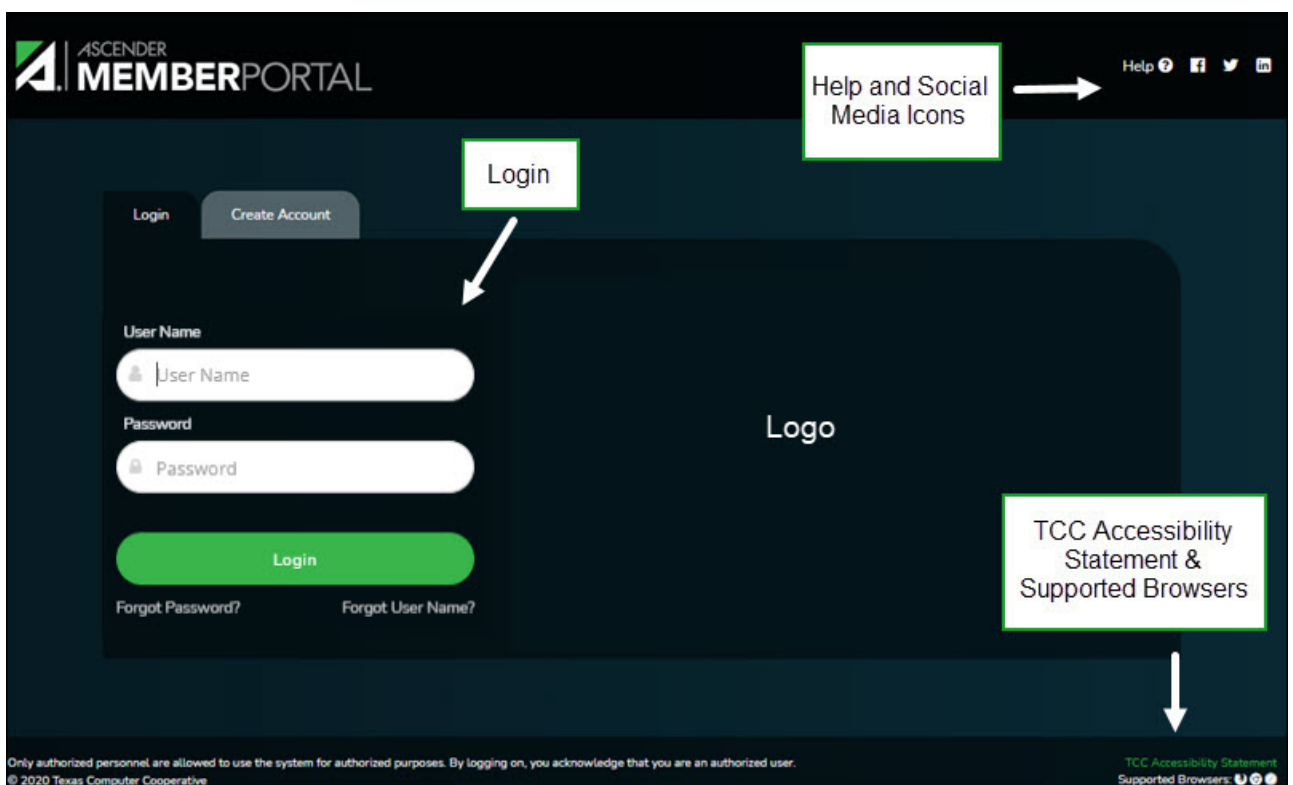
To access the ASCENDER MemberPortal, you must log on.

- If you are a new user and do not have an ASCENDER MemberPortal account, you must create an account.

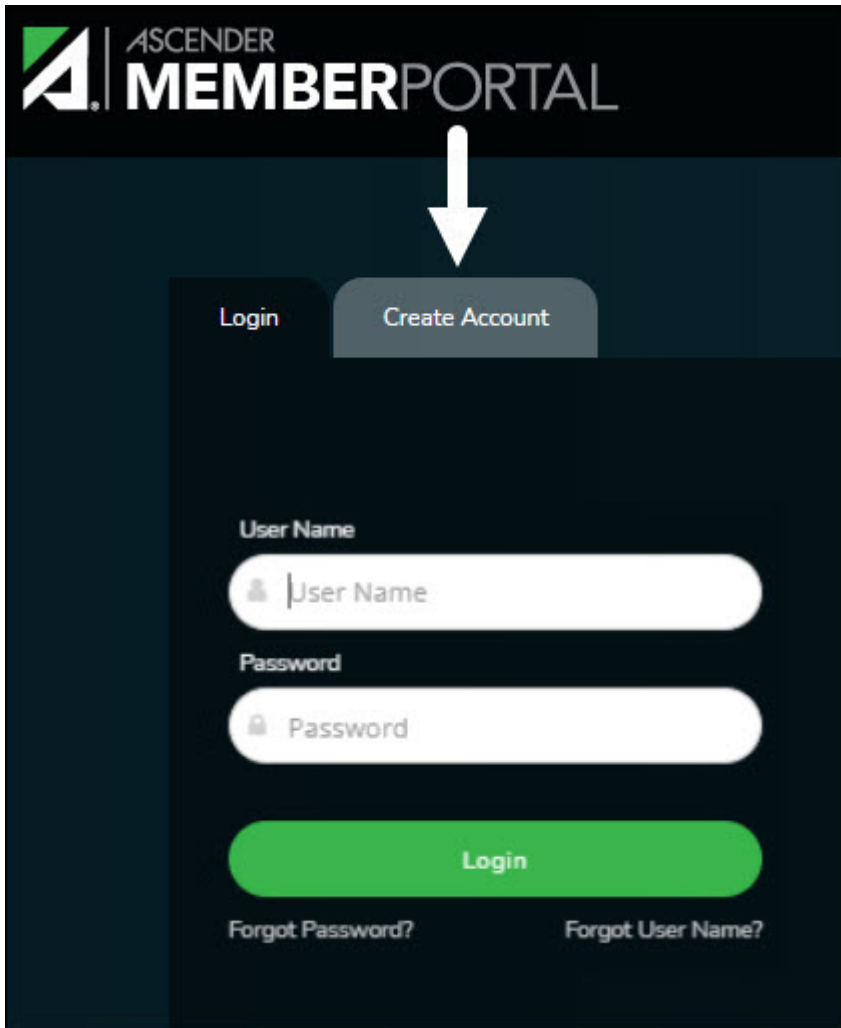
1. [Log in as a new user.](#)

ASCENDER MemberPortal > Create Account

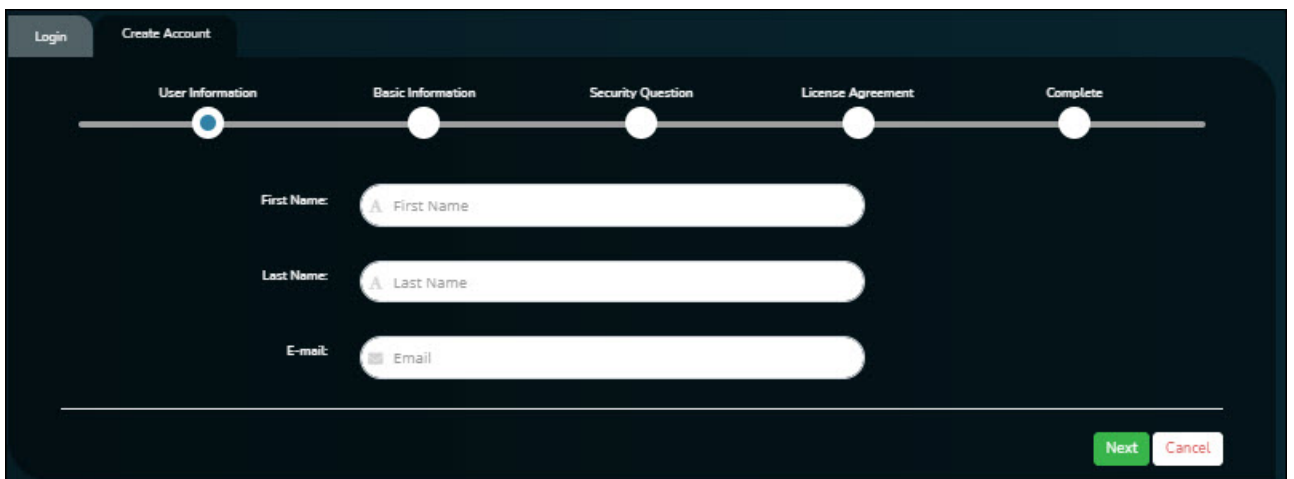
If you are a new user, access the MemberPortal link provided by your fiscal agent. When you access MemberPortal, the Login page is displayed.



☐ From the Login page, click **Create Account**.



User Information



First Name	Type your first name. The field can be a maximum of 50 characters.
Last Name	Type your last name. The field can be a maximum of 50 characters.
E-mail	Type your email address. The field can be a maximum of 250 characters.

☐ Click **Next**.

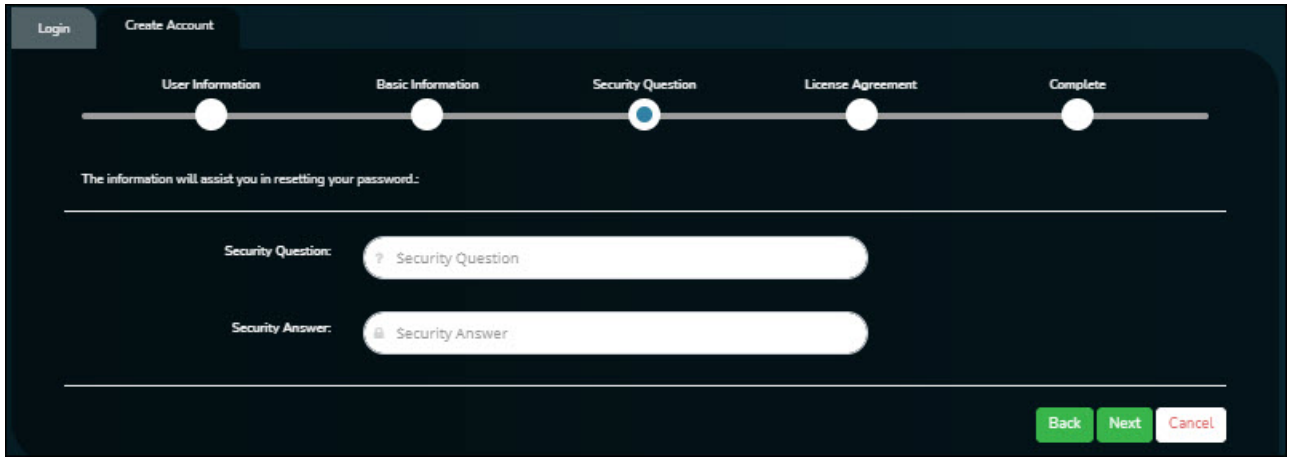
If you already created an account, a message is displayed prompting you to contact your fiscal agent.

Basic Information

User Name	Type a 6-25 character user name. (No embedded spaces are allowed.) The name must be unique within the LEA; it is not case-sensitive.
Password	Type your password. Requirements: Between 16 and 46 characters. Must include at least one of each of the following character types: <ul style="list-style-type: none"> ◦ Uppercase letters (A-Z) ◦ Lowercase letters (a-z) ◦ Numbers (0-9) ◦ At least one allowed special character Forbidden characters: space, !, ?, *, &, ^
Password Verification	Retype the password that you typed in the Password field.

Click **Next**.

Security Question

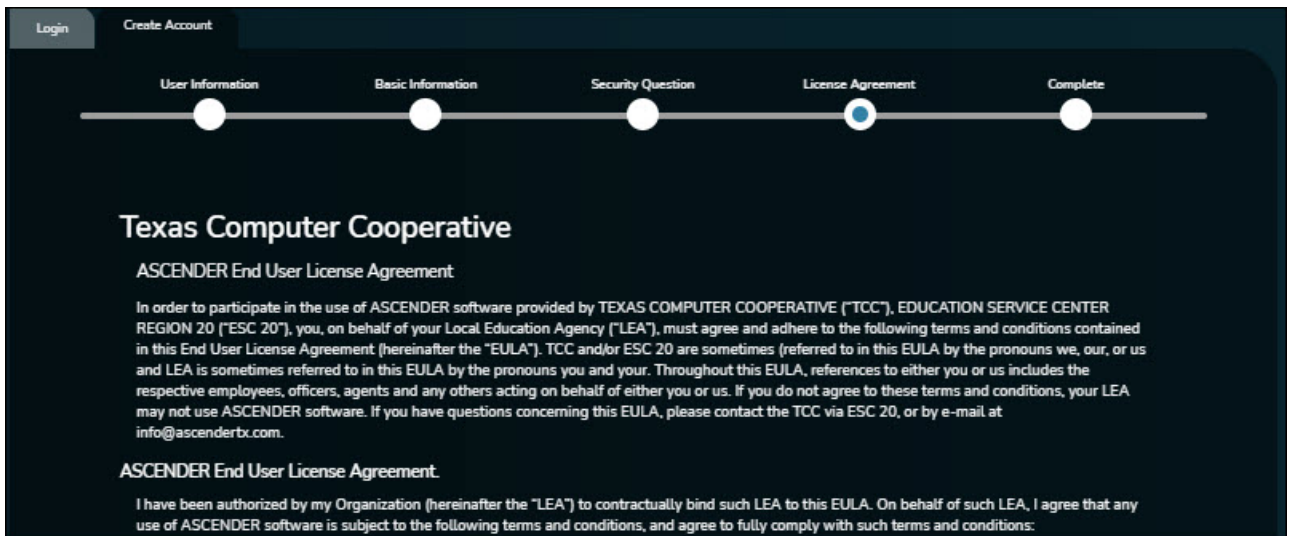


Security Question	Type a question you will be asked in the event that you forget your password at a later date.
Security Answer	Type the answer to the security question. This is case-sensitive.

Click **Next**.

License Agreement

Review and accept the End User License Agreement (EULA) for ASCENDER. This agreement must be accepted in order to proceed.

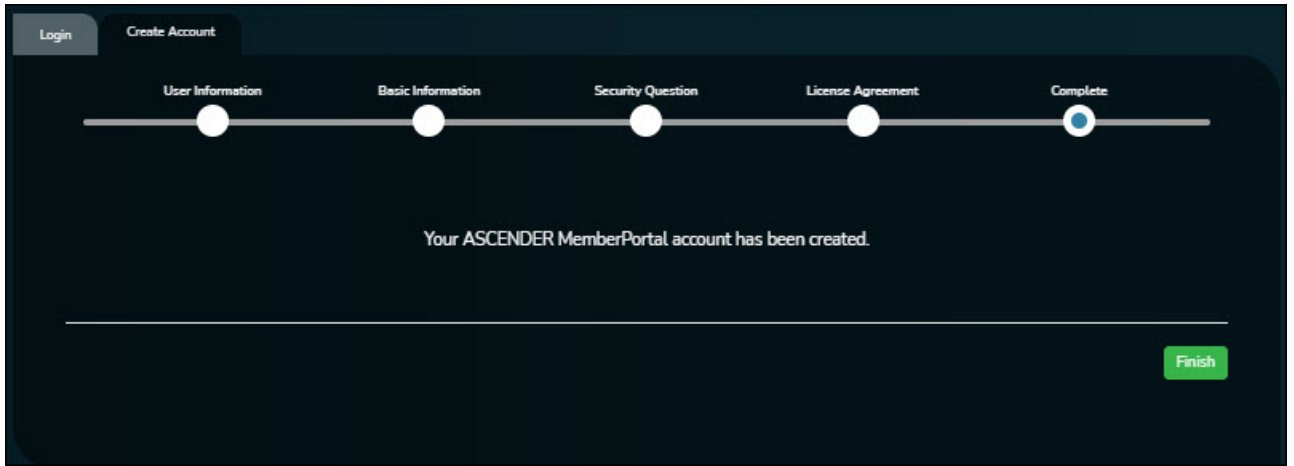


Select **Accept**.

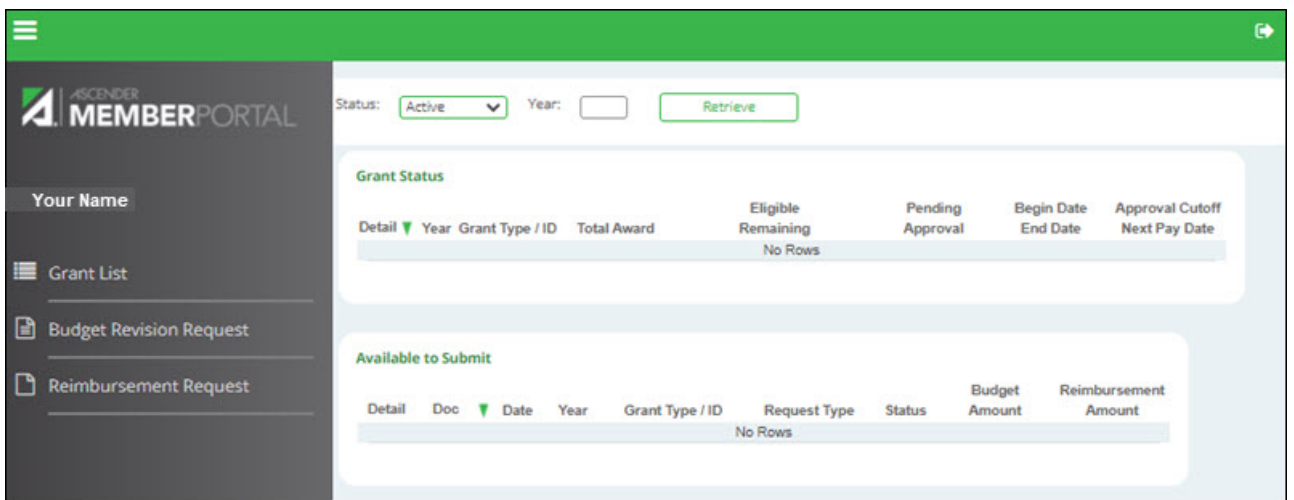
Click **Next**.

Complete

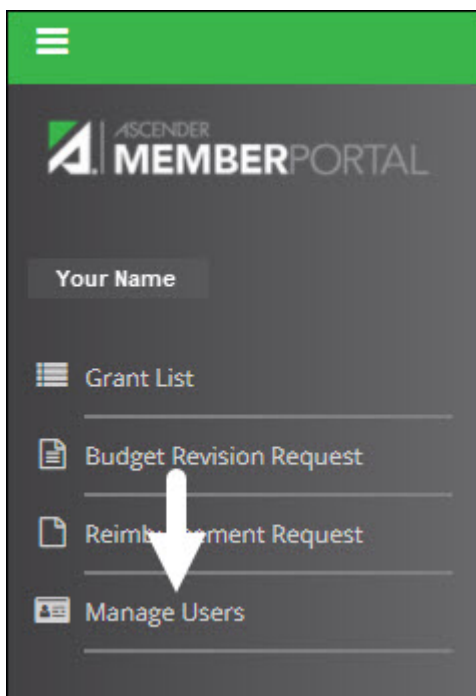
Click **Finish**.



The ASCENDER MemberPortal opens and displays the Grant List page indicating that you have successfully logged on to the portal.



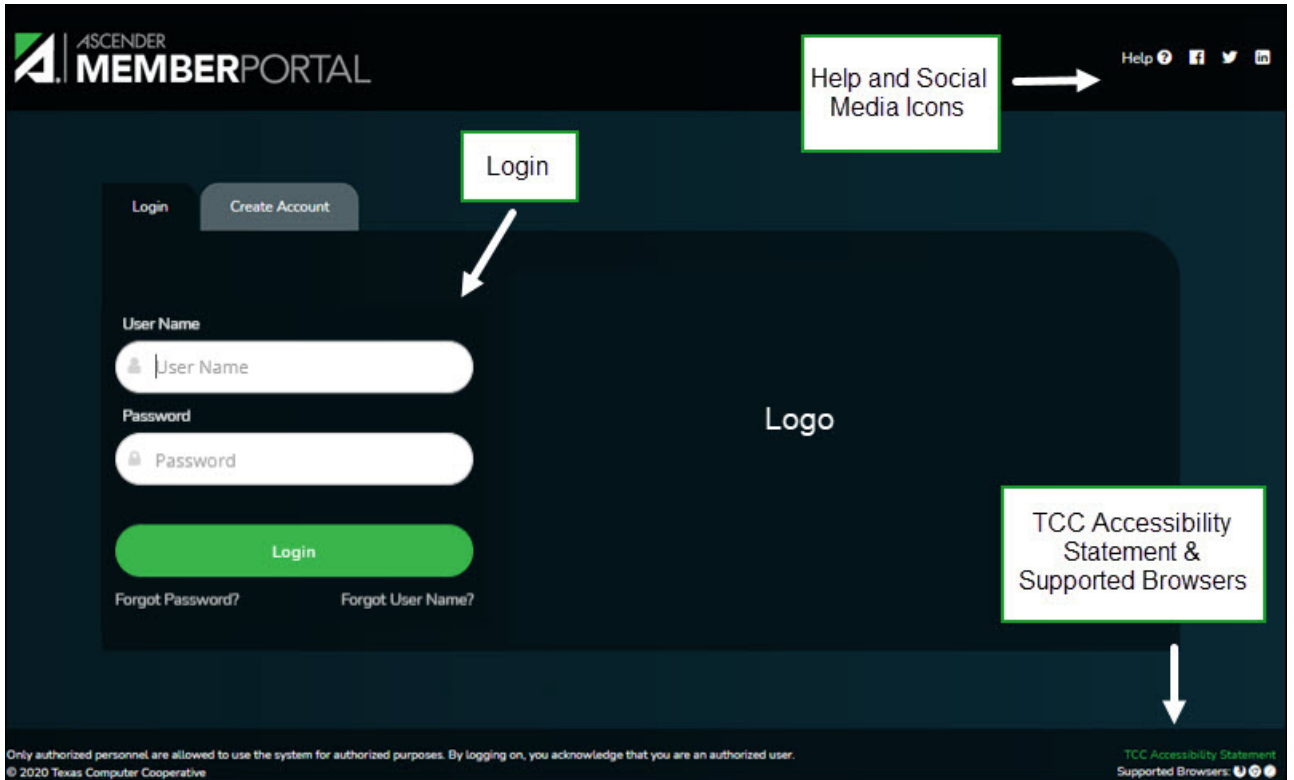
Admin users will have an additional menu item listed under Reimbursement Requests.



2. [Log in as an existing user.](#)

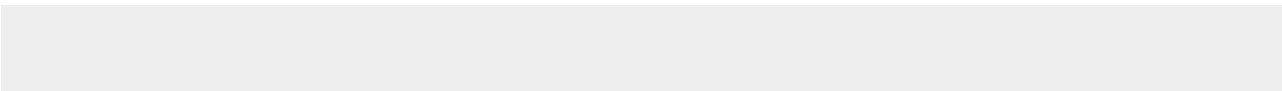
ASCENDER MemberPortal > Login

If you are an existing user, access the MemberPortal link provided by your fiscal agent. When you access MemberPortal, the Login page is displayed.



User Name	Type the user name you entered when you created your ASCENDER MemberPortal account. Your user name is not case-sensitive.
Password	Type your password. Requirements: Between 16 and 46 characters. Must include at least one of each of the following character types: <ul style="list-style-type: none"> ◦ Uppercase letters (A-Z) ◦ Lowercase letters (a-z) ◦ Numbers (0-9) ◦ At least one allowed special character Forbidden characters: space, !, ?, *, &, ^

Click **Login**. The ASCENDER MemberPortal opens and displays the Grant List page indicating that you have successfully logged on to the portal.



WARNING! Other password requirements such as the number of invalid password attempts, lockout period, and the number of password expiration days are set by your administrator.

3. [Forgot user name.](#)

ASCENDER MemberPortal > Forgot User Name

This page is used to recover your user name if you forgot it.

From the MemberPortal Login page, click **Forgot User Name**. The Recover User Name page is displayed.

User Information

E-mail Type the email address tied to your MemberPortal account.

Security Question

Security Question	Type a question you will be asked in the event that you forget your password at a later date.
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Security Answer	Type the answer to the security question. This is case-sensitive.
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Click **Next**.

Click **Finish**. You are redirected to the MemberPortal Login page.

4. [Forgot password.](#)

ASCENDER MemberPortal > Forgot User Name

This page is used to recover your user name if you forgot it.

From the MemberPortal Login page, click **Forgot User Name**. The Recover User Name page is displayed.

User Information

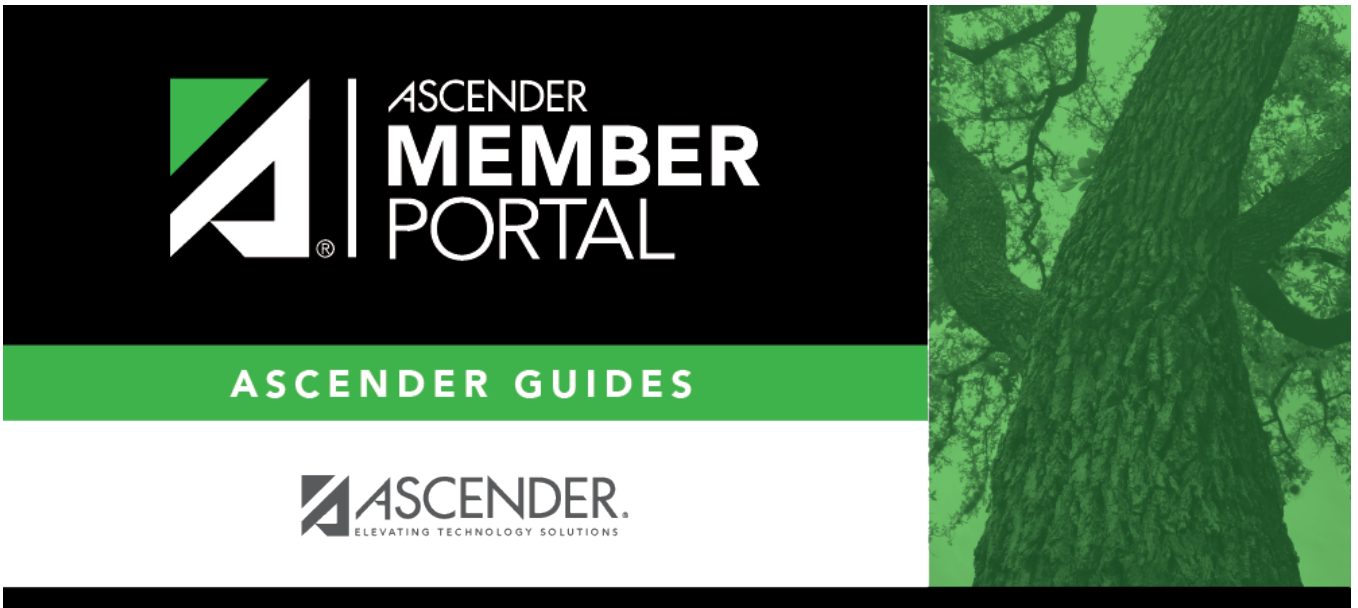
E-mail Type the email address tied to your MemberPortal account.

Security Question

Security Question	Type a question you will be asked in the event that you forget your password at a later date.
Security Answer	Type the answer to the security question. This is case-sensitive.

Click **Next**.

Click **Finish**. You are redirected to the MemberPortal Login page.



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