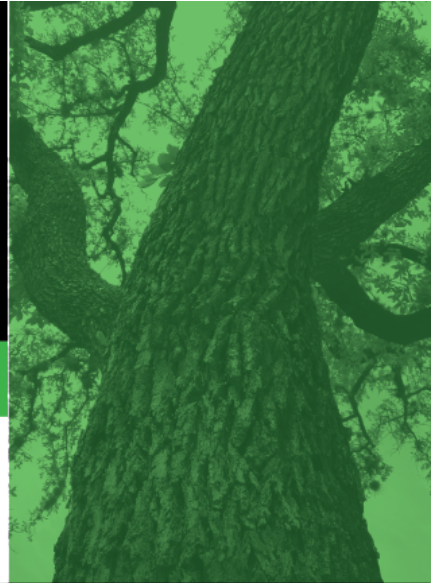




ASCENDER GUIDES





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## **ASCENDER MemberPortal > Forgot Password**

This page is used to reset your password if you forgot it.

From the MemberPortal Login page, click **Forgot User Name**. The Recover User Name page is displayed.

### **User Information**

<b>E-mail</b>	Type the email address tied to your MemberPortal account.
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### **Security Question**

<b>Security Question</b>	Type a question you will be asked in the event that you forget your password at a later date.
<b>Security Answer</b>	Type the answer to the security question. This is case-sensitive.

Click **Next**.

Click **Finish**. You are redirected to the MemberPortal Login page.



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