

Print Entire Guide

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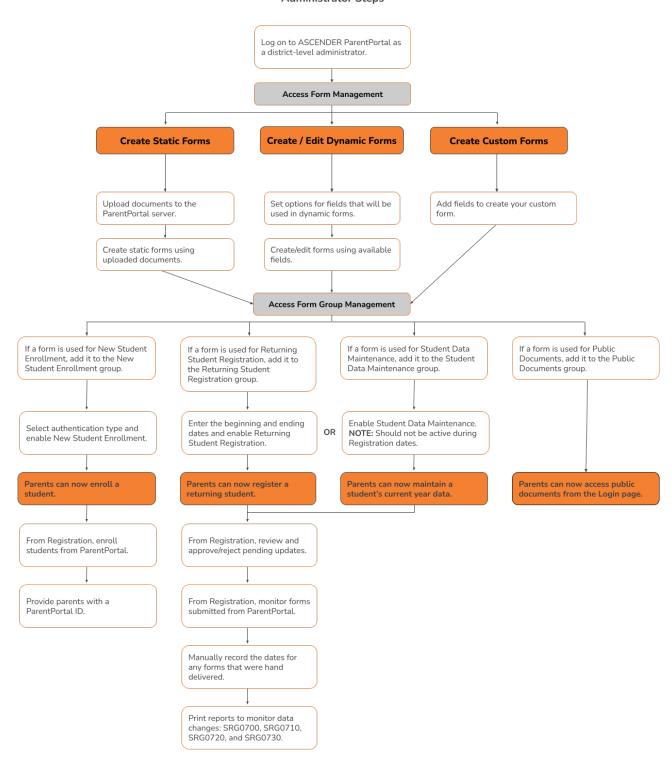
Overview

ParentPortal Admin: Enrollment, Registration and Data Updates

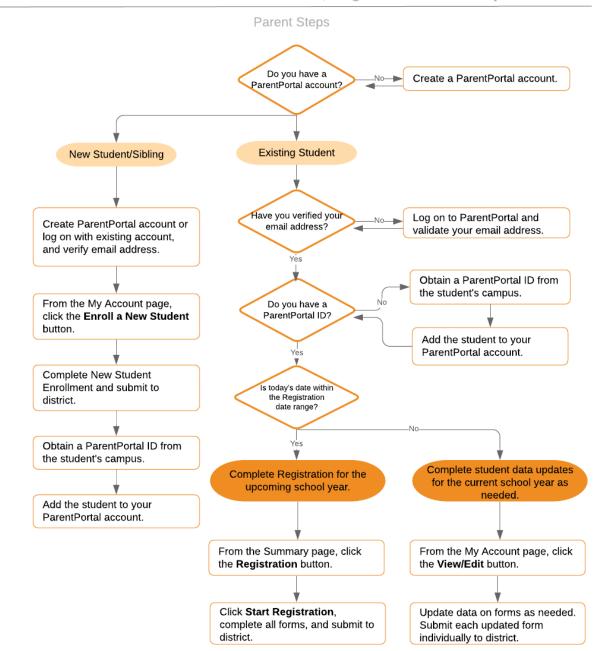
Overview

Flow Chart: Admin Steps:

ASCENDER ParentPortal Enrollment, Registration, and Data Updates Administrator Steps



Flow Chart: Parent Steps:



ASCENDER ParentPortal - Enrollment, Registration & Data Updates

Terminology

Be sure you are familiar with the following terminology:

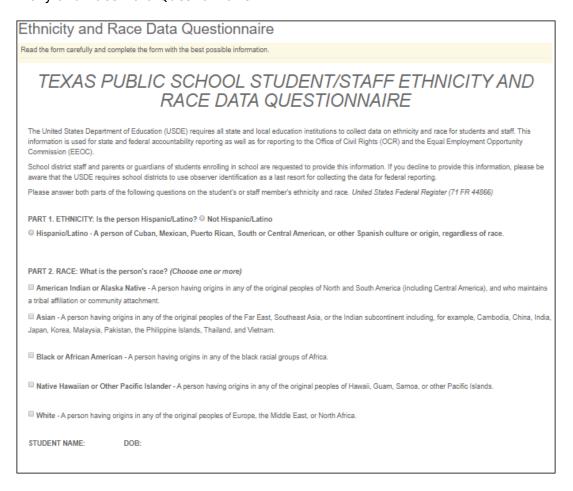
Terminology:

- **New Student Enrollment** The process of enrolling a student in the district for the first time in the current year.
- **Returning Student Registration** The annual registration of returning students, including review and updates to student records such as demographic data updates and standard forms.

• **Student Data Maintenance** - The ongoing maintenance of records for existing students, such as changes to contact information.

Form Types:

- *Uploaded documents* cannot be updated online by parents; they can by viewed, printed, completed by hand, and returned to the campus. Uploaded documents forms will vary by campus and district, and can be delivered in various formats, such as Microsoft Word, PDF, spreadsheet, etc. Calendars are an example of static documents. **Any documents you upload should be ADA compliant.**
- **Dynamic forms** are presented online and can be completed and submitted online. These forms may include student online registration and demographic updates, as well as document attachment fields and uploads. Dynamic forms are built from a list of available fields. The list of available fields can be found later in the document.
- **Standard forms** are predefined district-level forms that are common throughout Texas. The forms cannot be edited, but you can determine whether or not they are available to parents by including (or excluding) them from groups. Most forms are submitted annually; the Home Language Survey only needs to be submitted once during the student's lifetime enrollment in the district.
 - Forms list:
 - Ethnicity and Race Data Questionnaire



Falsification of Documents & Identify Verification

Falsification of Documents & Identity Verification

Read the form carefully and complete the form with the best possible information.

Falsification of Documents Identity Verification of Person Enrolling Student

STUDENT NAME:null, null DOB
STUDENT ID:

Falsification of Information

Texas Education Code 25.001 (h) and (i) Texas Penal Code 37.10

A person who knowingly falsifies information on a form required for enrollment of a student in a school district is liable for the greater of the maximum tuition fee or the amount the district has budgeted for each student as maintenance and operating expenses if the student is not eligible for enrollment in the district but is enrolled on the basis of false information.

NOTE: Enrollment in specific magnet programs does not incur out of district tuition fees. Check with your individual counseling office if your student is enrolled in a

DAILY TUITION RATES ARE SUBJECT TO CHANGE. TUITION RATES ARE REVISED YEARLY IN OCTOBER AND ANNOUNCED BY THE TEXAS EDUCATION AGENCY. STUDENTS WHO QUALIFY FOR SPECIAL EDUCATION SERVICES DIFFER FROM GENERAL EDUCATION STUDENTS DUE TO THE ADDITIONAL SERVICES THEY RECEIVE. CHECK WITH YOUR CAMPUS COUNSELING OFFICE FOR CURRENT TUITION RATES.

Proof of Identity of Person Enrolling Student

Regardless of whether or not a child's parent, guardian, or other person with legal control of the child under a court order is enrolling a child, Texas Education Code as amended in 2001, a district is required to record the name, address, and date of birth, of the person enrolling a child. TEC Section 25.002(f). Providing a copy of your government issued ID with photo satisfies this request.

I UNDERSTAND THAT I MUST PROVIDE MY CURRENT ADDRESS, AND PROOF OF IDENTITY. I ALSO UNDERSTAND THAT IF I HAVE KNOWINGLY FALSIFIED INFORMATION ON FORMS REQUIRED FOR ENROLLMENT, I AM LIABLE FOR TUITION FEES AS DESCRIBED ABOVE.

FERPA and Directory Information Notice

FERPA and Directory Information Notice

Read the form carefully and complete the form with the best possible information.

NOTICE OF PARENT AND STUDENT RIGHTS FAMILY EDUCATIONAL RIGHTS AND PRIVACY ACT (FERPA) and DIRECTORY INFORMATION

maintains general education records which are available to the parent, guardian, or person standing in lawful control of the student under a court order. Both parents/guardians have access to the records unless the school is in possession of a court order limiting access.

Federal law provides that student "educational records" are confidential. School records are defined as being directly related to a student and maintained by the school including, but not limited to: attendance, grades, discipline, test scores, health and immunization, and psychological or counseling records. Directory information is not confidential under FERPA.

Certain information about district students is considered directory information and will be released to anyone who follows the procedures for requesting the information unless the parent or guardian objects to the release of the directory information about the student. If you do not want to disclose directory information from your child's education records without your prior written consent, you must notify the district in writing by the tenth (10th) day of the school year.

has designated the following information as directory information: student's name, address, telephone listing, electronic mail address, photograph, date and place of birth, major field of study, degrees, honors and awards received, dates of attendance, grade level, most recent educational institution attended, participation in officially recognized activities and sports, and weight and height of members of athletic teams.

- Student directory information is available to the public unless the parent/guardian restricts the release of the information. According to the Texas Public
 Information Act (TPIA), must release directory information promptly upon request and may not ask requestors the reason for the requested information.
 Parents/guardians have the right to restrict the release of directory information, but must do so in writing within the first ten (10) days of the school year or enrollment or see number 4 below.
- 2. Parents/guardians may alter their choice regarding directory information at any time by completing and submitting the Student Directory Release form found in the list on the left of this webpage to their child's school. Decisions regarding directory information will remain until a subsequent written request is made to alter the previous decision.
- Parents with a Parent Portal account may review their child's privacy status and make changes if wanted. Privacy codes may also be changed any time by completing a Student Directory Information Release form (found in the list on the left of this webpage) and submitting it to their child's school.
- 4. Schools must notify parents and eligible students of their FERPA rights annually. In addition to this form, FERPA information is found in the Student/Parent Handbook available in both English and Spanish online at the district website or a paper copy, by request, from your child's school.

Food Allergy Disclosure

ood Allergy Disclosure	
Read the form carefully and complete the form with the best possib	ble information.
Food	Allergy Disclosure
Dear Parents,	
The is required to request, at the time of enrollment, that the par food allergies. This form will satisfy this requirement.	rent or guardian of each student attending a school disclose the student's
This form allows you to disclose whether your child has a food all to take necessary precautions for your child's safety.	lergy or severe food allergy that you believe should be disclosed to the in order to enable
"Severe food allergy" means a dangerous or life-threatening react that requires immediate medical attention.	ction of the human body to a food-borne allergen introduced by inhalation, ingestion, or skin contact
	argic, as well as the nature of your child's allergic reaction to the food. The nurse will contact you The school must have an EpiPen prescribed for student in the event of an emergency.
FOOD:	Nature of allergic reaction to the food:
	provided above and may disclose the information to teachers, school counselors, school nurses, and the Family Educational Rights and Privacy Act and district Policy. [See FL] The district will maintain
this form as part of your child's student record.	
NAME OF STUDENT: null, null DOB: GRADE: N/A	
Parent/Guardian Name:	
Primary Phone:	
Secondary Phone:	

■ Home Language Survey *

Home Language Survey FORM (TEA)

-19 TAC Chapter 89, Subchapter BB, §89.1215 (Home Language Survey applicable ONLY if administered for students enrolling in pre-kindergarten through grade 12)

HOME LANGUAGE SURVEY-19 TAC Chapter 89, Subchapter BB, §89.1215

(Home Language Survey applicable ONLY if administered for students enrolling in pre-kindergarten through grade 12)

TO BE COMPLETED BY PARENT OR GUARDIAN FOR STUDENTS ENROLLING IN PREKINDERGARTEN THROUGH GRADE 8 (OR BY STUDENT IN GRADES 9-12):

The state of Texas requires that the following information be completed for each student who enrolls in a Texas public school for the first time. It is the responsibility of the parent or guardian, not the school, to provide the language information requested by the questions below.

Dear Parent or Guardian:

To determine if your child would benefit from Bilingual and/or English as a Second Language program services, please answer the two questions below.

If either of your responses indicates the use of a language other than English, then the school district must conduct an assessment to determine how well you child communicates in English. This assessment information will be used to determine if Bilingual and/or English as a Second Language program services are appropriate and to inform instructional and program placement recommendations. If you have questions about the purpose and use of the Home Language Survey, or you would like assistance in completing the form, please contact your school/district personnel.

For more information on the process that must be followed, please visit the following website:

This survey shall be kept in each student's permanent record folder.

NAME OF STUDENT: null, null STUDENT ID: CAMPUS:

1. What language does the child's home most of the time?

2. What language does the child speak most of the time?

3. What is the student's country of birth?

NOTE: If you believe you made an error when completing this Home Language Survey, you may request a correction, in writing, only if: 1) your child has not yet been assessed for English proficiency; and 2) your written correction request is made within two calendar weeks of your child's enrollment date.

Migrant Education Program - Family Survey

If country not listed in dropdown list, enter country of birth:

Migrant Education Program - Family Survey

Read the form carefully and complete the form with the best possible information.

MIGRANT EDUCATION PROGRAM - FAMILY SURVEY

District:

Campus: Age: Grade Level: Student Name:

Dear Parents,

In order to better serve your children, our school district is helping the State of Texas identify students who may qualify to receive additional educational services. The information below will be kept confidential.

Please answer the following questions:

- 1. Within the past 3 years have you, or your child, moved from one school district, city or state to another? O Yes O No
- 2. If yes, did you, or your child, move so you could work or look for work in agriculture or fishing? O Yes O No

If your answer above is NO, STOP here and submit form.

If your answer is YES, please check all that apply below.



Working in fruit, vegetable, sunflower, cotton, wheat, grain, farms or ranches, fields & vineyards



Working in a cannery



Working on a dairy farm



Working in a fishery



Working on a poultry farm



Working in a plant nursery, orchard, tree growing or harvesting



Working in a slaughter house

Other similar work, please explain: Please complete the following information: Best time to contact you: Telephone Number Parent/Guardian Name: Zip Code Home Address/Apt Name: City: Zip Code: Mailing Address:

Military Connected Student Data

Military Connected Student Data

Read the form carefully and complete the form with the best possible information.

Military Connected Student Data

STUDENT NAME: STUDENT ID:

The Texas Education Agency is mandated by Texas State Law to collect data on military connected students enrolled in Texas public schools.

Section 25 006, Texas Education Code. The agency shall collect data each year from school districts and open-enrollment charter schools through the Public Education Information Management System (PEIMS) relating to the enrollment of military-connected students.

Please check appropriate box, if applicable:

- O Student in grade KG 12 is a dependent of an active duty member of the United States military.
- Student in grade KG 12 is a dependent of a current member of the Texas National Guard (Army, Air Guard, or State Guard).
- O Student in grade KG 12 is a dependent of a current member of a reserve force in the United States military.
- Pre-kindergarten student is a dependent of an active duty member of the armed forces of the United States, including the state military forces or a reserve component of the armed forces, who is ordered to active duty by proper authority OR is the child of a member of the armed forces of the United States, including the state military forces or a reserve component of the armed forces, who was injured or killed while serving on active duty.
- Student in grade KG 12 is a dependent of a former member of one of the following: the United States military, the Texas
 National Guard (Army, Air Guard, or State Guard), or a reserve force in the United States military.
- Student in grade KG 12 was a dependent of a member of a military or reserve force in the United States military who was killed in the line of duty.
- None of the above.

Statement of Special Education Services

Read the form carefully and complete the form with the best possible information. COMPLETE THIS FORM FOR ALL STUDENTS REGARDLESS OF SPECIAL EDUCATION STATUS STATEMENT OF SPECIAL EDUCATION SERVICES NAME OF STUDENT: DOB: GRADE: School Attending: 1. The above named student has NEVER received special education services. True False If you answered TRUE, DO NOT complete the rest of the form. If you answered FALSE, proceed to Question 2 and complete the rest of the form. 2. The above named student WAS RECEIVING special education services at his/her prior school. True False If you answered TRUE, complete the remainder of the form below.
STATEMENT OF SPECIAL EDUCATION SERVICES NAME OF STUDENT: DOB:GRADE: School Attending: 1. The above named student has NEVER received special education services. True False If you answered TRUE, DO NOT complete the rest of the form. If you answered FALSE, proceed to Question 2 and complete the rest of the form. 2. The above named student WAS RECEIVING special education services at his/her prior school. True False If you answered TRUE, complete the remainder of the form below.
NAME OF STUDENT: DOB:GRADE: School Attending: 1. The above named student has NEVER received special education services. True False If you answered TRUE, DO NOT complete the rest of the form. If you answered FALSE, proceed to Question 2 and complete the rest of the form. 2. The above named student WAS RECEIVING special education services at his/her prior school. True False If you answered TRUE, complete the remainder of the form below.
School Attending: 1. The above named student has NEVER received special education services. True False If you answered TRUE, DO NOT complete the rest of the form. If you answered FALSE, proceed to Question 2 and complete the rest of the form. 2. The above named student WAS RECEIVING special education services at his/her prior school. True False If you answered TRUE, complete the remainder of the form below.
1. The above named student has NEVER received special education services. True False If you answered TRUE, DO NOT complete the rest of the form. If you answered FAL SE, proceed to Question 2 and complete the rest of the form. 2. The above named student WAS RECEIVING special education services at his/her prior school. True False If you answered TRUE, complete the remainder of the form below.
 □ True □ False If you answered TRUE, DO NOT complete the rest of the form. If you answered FALSE, proceed to Question 2 and complete the rest of the form. The above named student WAS RECEIVING special education services at his/her prior school. □ True □ False If you answered TRUE, complete the remainder of the form below.
If you answered FALSE, proceed to Question 2 and complete the rest of the form. 2. The above named student <u>WAS RECEIVING</u> special education services at his/her prior school. True False If you answered TRUE, complete the remainder of the form below.
○ True ○ False If you answered TRUE, complete the remainder of the form below.
If you answered TRUE, complete the remainder of the form below.
This form serves as a release of information authorization in order to request your child's special education records. Please work with the campus Admission Review Dismissal (ARD) committee to assist in identifying services to support your child.
Disabling conditions(s): (LD, ED, OI, MR, etc.)
Services received at previous school. Check all that apply:
■ Speech
□ Self Contained
Auditory Impaired (hearing) CMC
□ Visually Impaired
Other services:
3. The above named student received special education services in the past, <u>BUT WAS DISMISSED PER ARD COMMITTEE</u> .
○ True ○ False
If you answered TRUE, enter year dismissed:
4. Comments
4. Comments:
Name and address of previous school:

• Student Directory Information Release

Student Directory Information Release

Read the form carefully and complete the form with the best possible information.

STUDENT DIRECTORY INFORMATION RELEASE

Please review the information below to indicate your current wishes regarding the privacy of your child's directory information. Select YES or NO for each statement. By submitting this form you are signing, dating and indicating your preferences to the school district. Forms that are not signed will result in the release of your child's directory information when requested.

Selecting NO below will result in blocking the release of directory information in the designated categories.

has my permission to release directory information for limited school sponsored purposes including, but not limited to: selected photography companies supporting campus pictures, and publicity (name and picture in yearbook, newsletters, awards, honors, PTA/PTO, booster clubs, etc.). Example: If you select NO, your child's name will NOT appear in the district's newsletter, the school's yearbook, etc.

PRIVATE REQUESTERS:

has my permission to release directory information (name, address, phone number, etc.) to any requestor in accordance with the Texas Publication Information Act (TPIA). The TPIA requires to release this type of information to any company, individual, or group that requests it unless the parent/guardian requests the information not to be released. Example: If you select NO, your child's directory information will NOT be released to vendors or others who may be soliciting products and services.

HIGHER EDUCATION:
The No Child Left Behind Act of 2001 requires schools to provide military recruiters and institutions of higher education student directory information unless the parent/guardian objects. has my permission to release directory information to a military recruiter.

has my permission to provide the name, address, and telephone number of my secondary student to an institution of higher education.

O Yes O No

Please consider your responses carefully prior to making final decisions. Should you have questions or need further assistance for a complete understanding, see your

Student Name:

Student Health Information Sheet

y the nurse/clinic assista	,	, ,					
All informati	on obtaine	d for this		e will remain		l. One forr	n per student
	STUDE	NT HE		I INFORM		SHEET	-
Campus Name:							
Name of Student: Date of Birth:	Grade: Student	Pa Amos	Gender: Student ID:				
HEALTH HISTORY: Sele	ect Yea for any cond	itions that apply	r to your child a	ind have been diagnosed	by a physician.		
CONDITION	RESPONSE	DATE		COMMENTS			
ADHD:	○ Yes ○ No						
ADD:	○ Yes ○ No						
Allergies:	○ Yes ○ No						
Asthma:	○ Yes ○ No						
Bladder/Bowel Issues:	○ Yes ○ No						
Blood Disorder:	○ Yes ○ No						
Bone/Muscle Issues:	○ Yes ○ No						
Cancer:	○ Yes ○ No						
Celiac Disease:	○ Yes ○ No						
Chickenpox:	○ Yes ○ No						
Diabetes:	○ Yes ○ No						
Diabetes: Kidney:	○ Yes ○ No						
,	O Yes O No						
Heart Disease:							
Hepatitis:	○ Yes ○ No						
Immune Disorder:	○ Yes ○ No						
Mental/Behavioral Hea							
Migraine:	○ Yes ○ No						
Neurological:	○ Yes ○ No						
Scoliosis:	○ Yes ○ No						
Seizures:	○ Yes ○ No						
Surgery:	○ Yes ○ No						
Other:	○ Yes ○ No						
Other							
Other:	○ Yes ○ No						
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Student Media Release

Student Residency Questionnaire (McKinney-Vento)

Student Residency Questionnaire

The information on this form is required to address the McKinney-Vento Act 42 U.S.C. 11434a(2). The answers to this residency information help determine the services the student may be eligible to receive. Presenting a false record or falsifying records is an offense under Section 37.10, Penal code, and enrollment of the child under false documents subjects the person to liability for tuition or other costs. TEC Sec. 25.002(3)(d).

All information obtained for this purpose will remain confidential. One form per student enrolled is required.

STUDENT RESIDENCY QUESTIONNAIRE

AME OF S	TUDENT:	Gender:	Date of Birth:				
chool Atte	nding:	Student IE):				
RADE:		AGE:					
○ Yes ○	No Is your currer	nt address a	a temporary living	arrangement?			
○ Yes ○	No Is your tempo	orary living a	arrangement due	to loss of housing or econom	nic hardship?		
				NOT complete the rest of the proceed to Section A, com	form. Click Submit Data to s	sign and submit the	form.
ii you und	onered red to en	ici oi tiic q	destions above,	proced to designing con	prese the rest of the form.		
Section I	A - Student Living	Situation	(Chook all that a	nels/			
					ot share home with any othe	se family	
		_		_	_	-	FEMA housing), includes living in
					partly paid by a Church or otl		and throughly, more deal maning in
	Live in the home of military and was de			lost my housing (doubled u	p due to economic hardship,	fire, flood, lost job,	divorce, domestic violence, parent in
	-			g on the streets, campgroun	nd, park, or unsheltered locat	tion), includes living	without electricity, heat, and/or
	running water in a l			eviation flood fire burnism	no eta)		
				e home of a parent or legal			
						or Authorization for	Non-Parent or Voluntary Caregiver)
				on. Briefly describe your situ:		o 10011011280011 101	are it or voluntary caregiver)
	TOTAL OF LITESE GEST	ande my pre	Jent IIVII g Staats	on. Drieny describe your situ	autori.		
Section E	B: Factors contrib	outing to th	e student's curre	ent living situation (Check	all that apply):		
	Natural disaste	er					
	Tornado, stom	n, flood, etc.					
	Hurricane, nar	ne:					
	Fire: prairie, fo	rest grass	lightning strike, e	tc.			
					s, student left due to family or	onflict. etc.	
					air due to lack of funds, overc		
	etc.						
			deployed, injured	or killed in action			
	Incarceration of				deskal as ather factors		
				ealth, mental health, drugs/a	iring, furnace, stove, fireplac	a ata	
	Economic hard		iai Gauses (i.e., ia	uity equipment/appliances/w	nning, rumace, stove, irrepiac	ze, etc.	
			ability to pay rent o	or mortosoe			
		_		es not cover cost of housing	in the area		
				ge of landlord if student/stude			
	-			eposits for rent or utilities	,		
			ve little or no mon				
	Lack of afforda						
	Minor student	unable to at	- fford housing on n	ny own			
	None of the ab	ove describ	e the main reaso	n for my present living situat	ion. Briefly explain the contri	buting factors:	
Continu (C. Parantil and C	uardia-10-	roniunell Innec	page of Vouth			
	C: Parent/Legal G				Deletionalis to Otrota		
Last Nam	ne:	First Name	e.	Middle Name:	Relationship to Student:		
Address:	:			Zip:	Telephone:		
	-						
Student's	s length of time a	t present a	ddress:				
Years:		Months:		Days:	Number of Children Enroll	led in District:	
	rovide the following		n for school-age s	iblings (brothers and/or siste			
Name		Grade		School	District		

History of School Attendance - Secondary

History of Sc	hool Attenda	ance - Se	condar	У		
Read the form carefully an	d complete the form with	the best possible in	formation.			
	HISTORY C	F SCHO	OL ATT	ΓENDA	NCE -	SECONDARY
NAME OF STUDENT: no	ull, null GRADE: N/A					
1. Has your child ever be	een retained?					
○ Yes ○ No						
If YES, indicate which gr	ade:					
2. Has your child lived or	utside the U.S. for two or	more consecutive y	rears?			
If YES, indicate when:						
If YES, indicate where:						
			ol years as sp	ecified. O Yes	, my child atte	ended school in all previous grades outside the U.S.
Fifth	1011	To time of t	3011002	0111,011112		7
Sixth						
Seventh						
Eighth						-
Ninth						-
Tenth				-		
				-		
Eleventh						
	bated in any of the following be added at the bottom of Yes/No If YES,	of the list)	If YES, When	ne		
Bilingual	© YES © NO					
ESL	○ YES ○ NO					
Dyslexia	© YES © NO					
504	© YES © NO				1	
Gifted & Talented	© YES © NO				1	
Remedial Math	© YES © NO				1	
Remedial Reading	© YES © NO					
Speech Therapy	○ YES ○ NO					
Special Education	○ YES ○ NO					
	○ YES ○ NO					

- Download Standard Forms:
- **Custom forms** are forms that parents can complete and submit online. These forms include district-created questions which are not covered by dynamic and standard forms, such as polls, surveys, and event registration.

^{*} Only needs to be submitted once during the student's lifetime enrollment in the district.

Before you Begin

The following information will assist you in implementing ASCENDER ParentPortal New Student Enrollment, Returning Student Registration, and Student Data Maintenance in your district.

Accessing the Tools & Assigning Staff

Determine who will be responsible for managing the tasks:

☐ The Form Management setup steps must be completed by a user with a district admin login for ASCENDER ParentPortal. These setup steps cover New Student Enrollment, Returning Student Registration, and Student Data Maintenance.

☐ Campus tasks such as enrolling students and accepting data changes must be completed by a user with access to the applicable pages in ASCENDER Registration. This user must have a role ID with appropriate access to necessary campuses and the following ASCENDER Registration pages:

New Student Enrollment:

- Registration > Maintenance > Online Registration > New Student Enrollment
- Registration > Maintenance > Parent Portal > Letters > Print > Letter Criteria
- Registration > Maintenance > Parent Portal > Letters > Print > Print Letters
- Registration > Maintenance > Student Enrollment > Forms (Be sure this tab is enabled in Security Admin.)

Returning Student Registration and Student Data Maintenance:

- Registration > Maintenance > Student Enrollment > Forms (Be sure this tab is enabled in Security Admin.)
- Registration > Maintenance > Online Registration > Register Student
- Registration > Maintenance > Online Registration > Pending Updates
- Registration > Reports > Registration Reports > Student > SRG0700 Student Missing Forms
- Registration > Reports > Registration Reports > Student > SRG0710 Standard Forms (Home Language Survey)
- Registration > Reports > Registration Reports > Student > SRG0720 Online Registration Forms Related Reports
- Registration > Reports > Registration Reports > Student > SRG0730 Percentage of Forms Submitted per Campus
- Registration > Reports > Registration Reports > Withdrawal > SRG2300 Student Information Request

Planning Ahead

\square During the planning phase, contact your regional service center for assistance in developing you forms.
☐ Discuss how your campus and district will implement New Student Enrollment (method and ocation).

• What method will you be using (CAPTCHA or email verification)?

• Where will you be hosting the enrollment event (campus, home, during a Kinder Roundup event

or open house, etc.)
$\hfill \Box$ Determine who will be responsible for completing the form management setup and ongoing maintenance. It is recommended that 1 or 2 staff persons set up and maintain online forms.
$\ \square$ Review all of the district's current registration documents, and compare them to the available forms.
 Determine whether static forms are needed, and which built-in dynamic and standard forms will be used. Make changes to built-in forms as needed. Determine if custom forms are needed using district-created questions. Contact your service center consultant for assistance with individual situations.
\square Develop a plan to explain how the returning student registration process will work.
☐ It is recommended that you communicate in advance to parents that they need to verify that their ASCENDER ParentPortal account and email address are current. Recommendations:
 Send a letter to parents (or use messaging system) to notify them that Returning Student Registration will be available on xx/xx/xxx (or during a particular event). Example: The letter can be created from ASCENDER Registration > Reports > Create Registration Report. Select the student contact fields, create the report, and then filter the report by email and populate a mail merge with an electronic form template.
 Enable online student data updates before the Returning Student Registration event. This will give parents an opportunity and a reason to log on to ASCENDER ParentPortal, which may assist districts in reconciling ParentPortal account issues.
 NOTE: Registration > Maintenance > Student Enrollment > Contact: The Email field for contacts marked as Parent/Guardian must match for ALL students associated with the ParentPortal account in order for Registration features to be activated for the parent. This email address must also be the address entered on the parent's ParentPortal account and it must be validated.
☐ Because custom instructions cannot be added to standard forms, consider creating a static form that is listed at the beginning of the standard forms which provides any instructions or additional information you would like to communicate to the parent before beginning the registration process.
\square Consider whether you need to have translators available for any enrollment events.
Troubleshooting Tools
☐ The Guardian Verified field on Registration > Maintenance > Student Enrollment > Contacts can be used to allow verification of ParentPortal accounts for parents who do not have access to a valid email address.

If Guardian Verified is selected, the contact's email address can immediately be matched to the

email address entered by the parent when registering for an ASCENDER ParentPortal account. If the two addresses match, the contact can complete online registration and update the student's data. This allows you to bypass the normal email verification process for short-term situations where the normal email address verification process cannot be completed.

District and Campus: Set Up ParentPortal

ParentPortal Admin: Enrollment, Registration, and Data Updates

District and Campus: Set Up ParentPortal

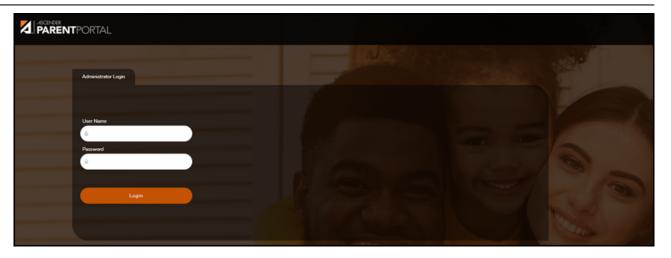
Districts and campuses should follow these steps to set up and maintain ParentPortal settings.

Prerequisites:

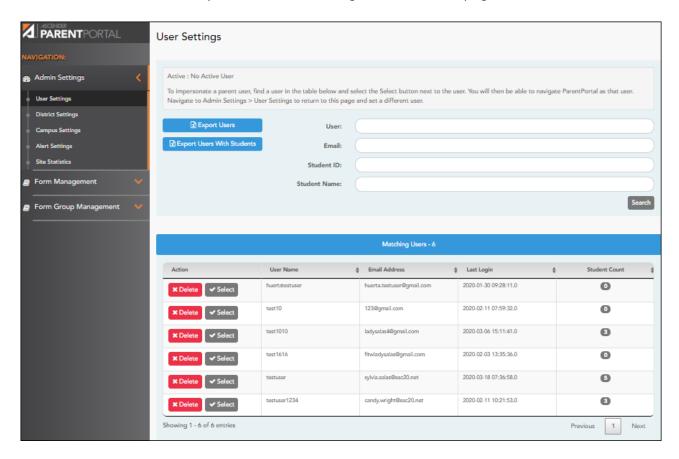
- Be sure you have considered and completed all steps in the Overview & Before You Begin list.
- You must have district-level administrative access the District Settings page.
- You must have district- or campus-level administrative access the Campus Settings page.
- 1. Log on to ParentPortal as an administrator.

Administrator access to ParentPortal is accomplished by a separate Administrator Login page containing **adminLogin?distid=xxxxxx** in the application URL, where xxxxxx is the county-district ID.

From the Administrator Login page, type your administrative user name and password and click **Login**.



The Administrator website opens with User Settings as the default page.



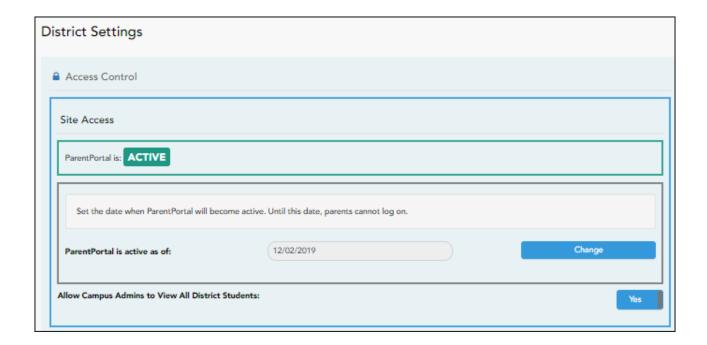
2. Update district settings for ParentPortal.

ASCENDER ParentPortal Admin > Admin Menu > District Settings

This page allows administrative users to manage the district-wide ASCENDER ParentPortal settings, such as site theme and security questions.

NOTE: Selections are automatically saved for most fields. Clicking Save is only required

where indicated.



Access Control

Site Access:

☐ Enable or disable access to ASCENDER ParentPortal.

ParentPortal is	Active is displayed if the application is currently available to parents.
	Inactive is displayed if the application is not currently available to parents.
	NOTE: Parents will receive a message that the portal is Inactive when it has been disabled by the district.
ParentPortal is active as of	The date for the active/inactive setting is displayed.
active as of	If Active , the date indicates when ParentPortal became active.
	If Inactive , the date indicates when ParentPortal will become active.
	To change the date, click Change .
	In the ASCENDER ParentPortal will be active as of field, type the new date. Click Save .
	The new date is displayed, and the system is automatically activated or inactivated accordingly on that date.

Allow Campus Admins to View All District Students

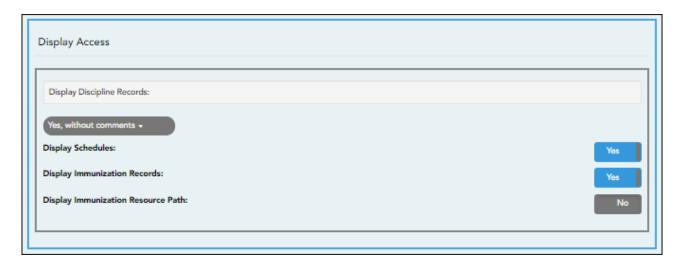
Indicate if campus-level administrative users can see all students in the district.

No - Campus-level administrators are blocked from accessing students who are not at a campus they have access to, and from impersonating a user to access those students. For example, if a parent has two students - one that the campus administrator should be able to see, and one that he should not be able to see, the campus administrator can impersonate that parent, but only students at his campus are displayed.

Yes - Campus-level administrators can access students who are not at a campus they have access to, and can impersonate a user to access those students.

Display Access:

☐ Determine what data is displayed to ParentPortal users.



Display Discipline Records

Indicate if you want discipline information (with or without comments) displayed in ParentPortal.

No - The Discipline page is not available for parents in ParentPortal.

Yes, without comments - The Discipline page is available for parents in ParentPortal, but any comments associated with an incident are not displayed.

Yes, with comments - The Discipline page is available for parents in ParentPortal, and any comments associated with an incident are displayed below the discipline record.

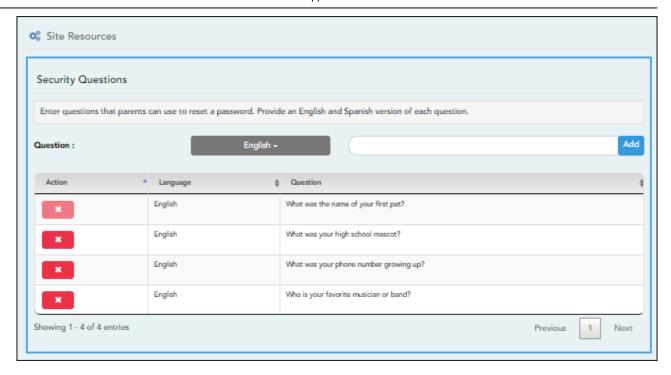
Discipline Flow Chart

Display Schedules	Indicate if you want to display student schedule information in ParentPortal. No - Parents will be able to access ParentPortal and use some parts (such as online registration), but will not be able to view data that would require a student's schedule to be displayed (Summary, Attendance, Grades, and Assignments). When set to No, the message "Student schedule is not available at this time" is displayed at the top of the Summary, Attendance, Grades, Assignments, and My Account pages.
	Yes - Student schedule data is displayed throughout ParentPortal.
Display Immunization Records	Indicate if you want to display immunization data for parents in ParentPortal.
Display Immunization Resource Path	Path: Type the address for the website providing information about immunization requirements, such as the Texas Department of State Health Services website. Click Save. NOTE: The Texas Education Code requires that a link to the Texas Department of State Health Services website be provided to parents as part of the Immunization Awareness program. This field provides a way to adhere to this requirement; however, you are not required to use this field.

Site Resources

Security Questions:

 $\hfill\Box$ Enter security questions that parent users can use to recover a user name or reset a password.



Question Select the language of the question.

Type a question in the corresponding language that the user will answer.

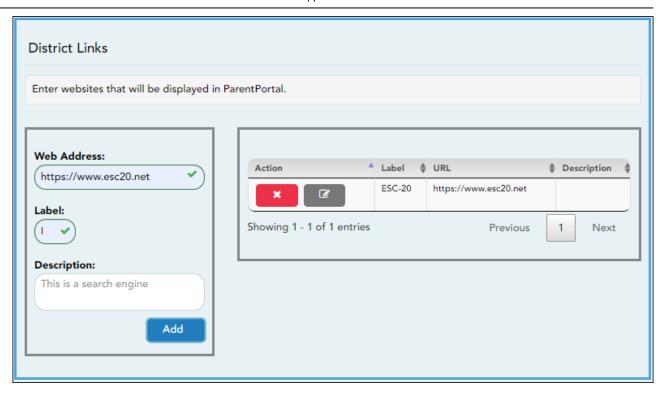
☐ Click **Add**.

- New questions are displayed in the grid at the top of the list.
- Once the page is refreshed, all questions are listed in alphabetical order.
- Click to remove a question from the list.

NOTE: You cannot remove a question if it has a parent's answer associated with it.

District Links:

☐ Provide links to helpful websites. These links will be displayed on the Links page.



Web Address	Type the URL for the website.
	Type the text as you want the link to appear. The text can be the URL or specific words such as the website name.
	(Optional) Type an additional description of the website, such as why it is being provided, or what information it provides.

- ☐ Click **Add**.
- ☐ On the right:
 - Click to stop displaying the link in ParentPortal.

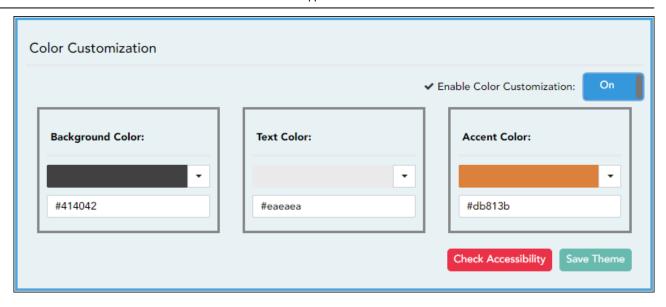
You are prompted to confirm that you want to delete the link. Click **Yes**. The link is removed from the list.

- Click to modify the properties of the link.

A pop-up window opens allowing you to modify the properties. Click **Save Changes**.

Color Customization:

☐ Change the ASCENDER ParentPortal district-wide color scheme.



Enable Color	Select On to enable modifying the ParentPortal color scheme.
Customization	Additional fields are displayed allowing you to select web accessible colors.
□ For each color choice:	

☐ For each color choice:

☐ Click the drop-down arrow to open the color palette.
☐ Click a color in the palette to select it, or enter the Hex code or RGB code.
☐ Click Apply .

Background Color	Changes the background of the left-side navigation bar.
Text Color	Changes the color of the text in the left-side navigation bar.
	Changes the color of the main menu headings, drop-down arrows, vertical bars, and a few other navigation elements.

☐ When all colors have been selected, click Check Accessibility to confirm that your colors	or
selections meet ADA requirements. If not, make different selections.	

☐ Click **Save Theme**.

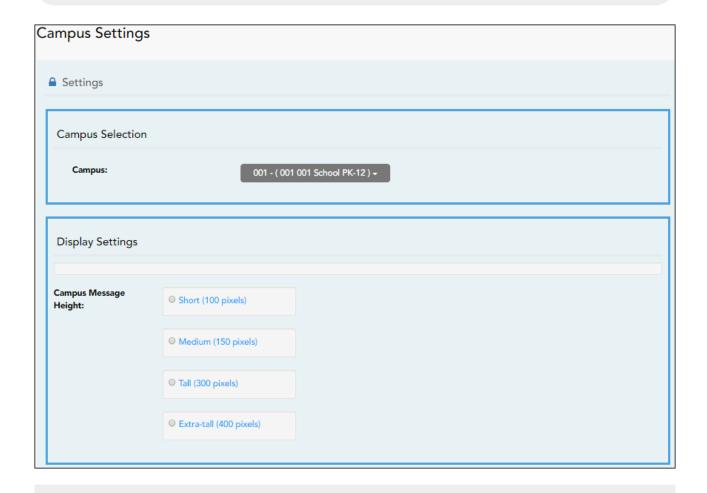
You cannot save a theme until you have checked its accessibility.

NOTE: To reset to the original colors, set **Enable Color Customization** to **No**.

3. Update campus-level settings for ParentPortal.

ASCENDER ParentPortal Admin > Admin Settings > Campus Settings

This page allows you to maintain campus-level settings for ParentPortal.



NOTES:

- Selections are automatically saved. There is no **Save** button.
- If you are logged in as a multi-campus user, most of the following fields are not available.

Settings

Campus Selection:

Campus Select the campus you want to update settings for.

Display Settings:

☐ Indicate how the Campus Notes should be displayed on the Summary Page in ParentPortal.

The text for the campus notes are entered on **Registration > Maintenance > Parent Portal > Campus**.

Any notes entered are displayed on the Summary page, which is the first page displayed when a user logs on to ParentPortal.

Campus Message Height | Short - Height is 100 pixels.

Medium - Height is 150 pixels.

Tall - Height is 300 pixels.

Extra-tall - Height is 400 pixels.

For all options, the width will adjust according to the user's screen size.

4. Update alert and other settings for ParentPortal.

ASCENDER ParentPortal Admin > Admin Settings > Alert Settings

This page allows you to set a district-level schedule for the parent alert messages, as well as several district-level security settings.

Alerts refers to the update that occurs in the system.

NOTE: Please contact your System Administrator if your district wants Alerts turned off.

Notification refers to the text or email message that is set to the parent as notification that there is an alert. Notifications do not have to go out at the same time the alert occurs.

Set Alerts



· ·	Select the start and end times to specify the time of day when alerts are generated.
	Type the number of minutes that will elapse between each alert during the specified time.

☐ Click **Save**.

Set Notifications



1	Select the start and end times to specify the time of day when notifications are sent to parents.
	Type the number of minutes that will elapse between each notification during the specified time.

☐ Click **Save**.

ParentPortal Settings

ParentPortal Settings	
ParentPortal Default URL: 🕡	
Email Settings	
Jse Authenticated Email Server: 0	Yes
Mail Server Host: 🔞	
Mail Server Port: 🕡	
Mail Server From: 🔞	
Maximum Number of Emails: ②	
Mail Server Login: 🔞	
Mail Server Password: 🕡	
Jse Encryption: ②	
SMS Settings	
MS Default URL: 🔞	
Save	

ParentPortal Default URL

Type the full URL that parents in the district will use to access ASCENDER ParentPortal. This URL will be used during the email verification process.

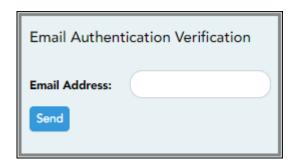
☐ Under **Email Settings:**

User Authenticated Email	Indicate if the client's email notification email server requires a
Server	login and password. If Yes , enter the user name and password
	in the Mail Server Login and Mail Server Password fields.

Mail Server Host	Indicate the address of the outgoing mail server.
Mail Server Port	Set the port that the alert service will be running on.
Mail Server From	Type the email address that will be displayed in the From field when a message is sent by the ParentPortal mail server.
Maximum Number of Emails	Type the maximum number of email messages that go out in a notification run.
Mail Server Login	If using an authenticated email server, type the user name.
Mail Server Password	If using an authenticated email server, type the password.
Use Encryption	Select to use encryption.

☐ Under SMS Settings:	
SMS Default URL	Type the path used for text messages.
☐ Click Save .	

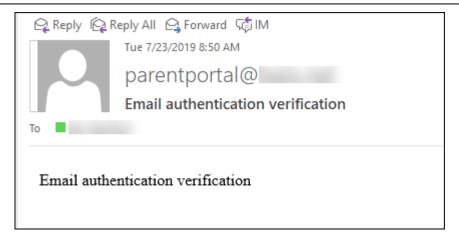
Email Authentication Verification



Email Address Type any email address you wish to test. This allows you to confirm that SMTP and other settings are set up correctly.

☐ Click **Send**.

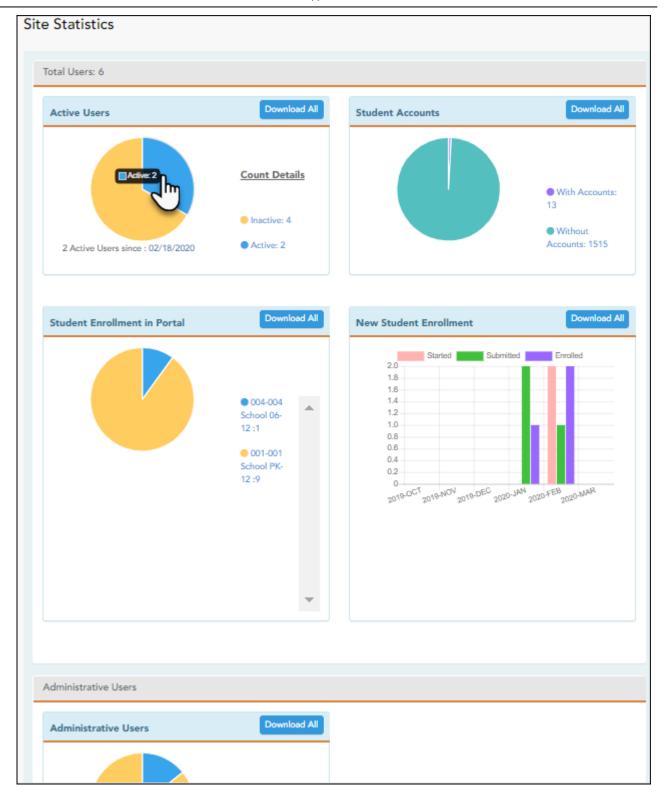
If the email address is set up correctly, a message will be delivered to that email address indicating that it was verified and functioning properly.



5. View ParentPortal usage data.

ASCENDER ParentPortal Admin > Admin Menu > Site Statistics

This page provides information about form usage across the district or campus, or for a specific parent/guardian, is displayed. Archived forms are not included in these counts.



- Click each graph to view additional details.
- Click on sections of a graph or the adjacent legend to download a csv file containing details for a particular section.

The following information is displayed:

Total Users	Provides a count of all ParentPortal users in the district.
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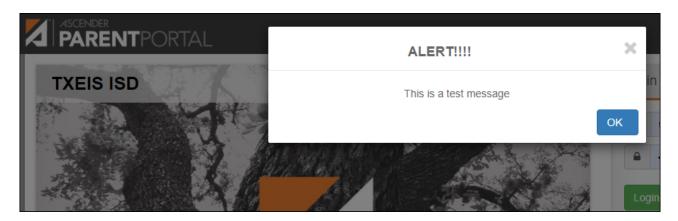
Active Users	Provides data about the number of users who have logged on since a particular date.
Student Accounts	Provides data about students associated with a ParentPortal account (includes student accounts).
Student Enrollment in Portal	Provides data about returning students who have registered online using ParentPortal (whether they have started and/or completed the process).
New Student Enrollment	Provides data about students who have enrolled online using ParentPortal (whether they have started and/or completed the process). NOTE: In the Status column on the downloaded spreadsheet: Code 1 = Started (pink) Code 2 = Submitted (green) Code 3 = Enrolled (purple)

Administrative Users

Administrative Users Provides counts of district-wide and campus-wide administrative users.

6. Set an optional alert message.

An optional alert message can be displayed on the Login page. This message is displayed in a pop-up window, and the user must click **OK** to close the window.



The message file (alert.txt) is located on the application server. Contact your technical administrator to enable, disable, or update the message.

District: Set Up & District: Set

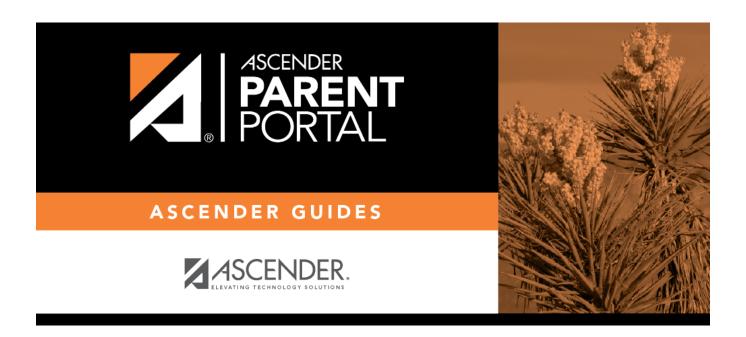
Parent: Enroll a New Student in the District

Campus: Accept Student & D | Issue ParentPortal ID

Parent: Add/Register Student

Campus: Review & Data Changes

Parent: Maintain Student Data



Back Cover