



ASCENDER GUIDES



parent_alerts_setup

Table of Contents

ASCENDER Parent Portal > Alerts

□ Click or tap **Set Alerts**.

Alert preferences must be set for each student on your account.

Notification Type

Set Alerts

Notification Type:

Your email address or mobile number must already be verified on the My Account page.

How would you like to receive alerts: Email ▾

How would you like to receive alerts?

Indicate if you want to receive alert notices at your email address, sent as text messages to your cell phone, or not sent. This field is only displayed if the district has set up notification services.

Email - Receive alert notices by email. This option is only available if you have successfully registered your email address on the [My Account](#) page.

Text - Receive alert notices as text messages. This option is only available if you have successfully registered your cell phone number on the [My Account](#) page.

No alert - Do not receive alert notifications. You will still be able to view alerts once you have logged on to ParentPortal.

NOTES:

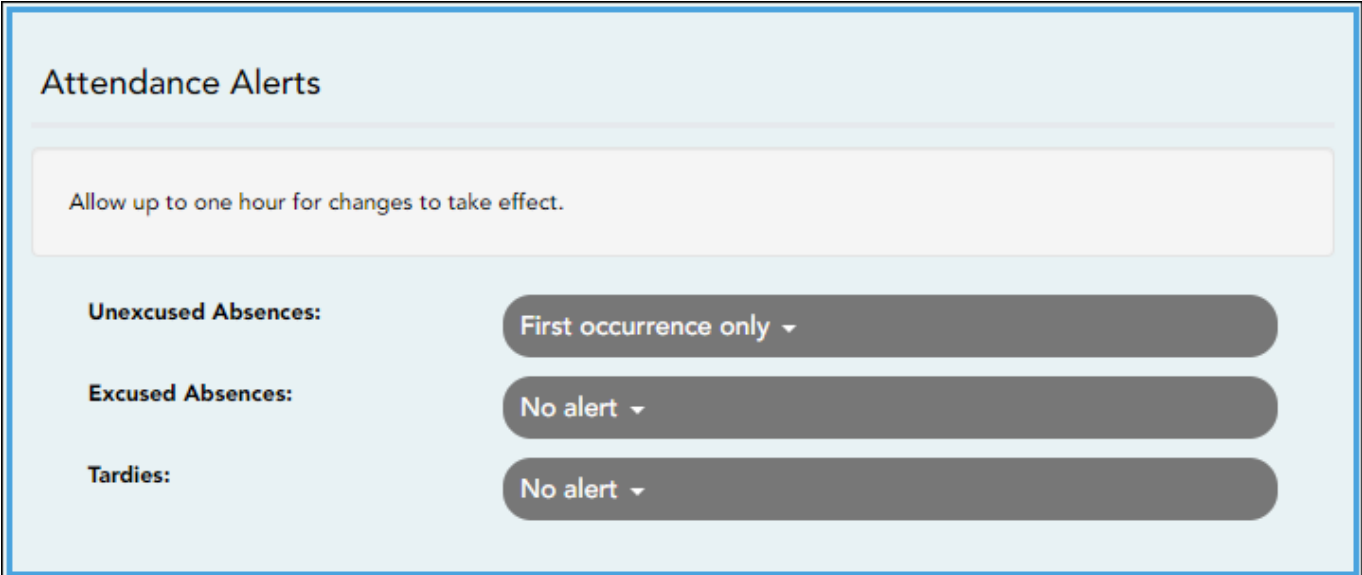
- Text alert notices will not contain the full information contained in the alert. The notice will simply inform you that you have one or more unread alerts in your account. You must log on to ParentPortal to view the alert message.

- If you were receiving email alert notices, and you removed or changed your email address on the [My Account](#) page, you will stop receiving alerts until you reset your **Alert Notification Type**.

There are three categories of alerts: attendance, class average, and assignment grades.

Attendance Alerts

Attendance alerts allow you to be notified if your student is marked late or absent.



The screenshot shows a configuration panel titled "Attendance Alerts". At the top, a light gray box contains the text "Allow up to one hour for changes to take effect." Below this, there are three rows of settings, each with a label on the left and a dark gray dropdown menu on the right:

- Unexcused Absences:** First occurrence only ▾
- Excused Absences:** No alert ▾
- Tardies:** No alert ▾

For each type of absence (Excused, Unexcused, and Tardy), indicate when you want to be notified:

No alert - Select if you do not want to be notified of your student's absences.

First occurrence only - Select if you only want to be notified of an absence for the first period the student is absent.

All occurrences - Select if you want to be notified of all absences for all periods of the day.

Class Average Alerts

Class Average alerts allow you to be notified if the student's grade average in a class falls below a specified grade. By default, you will receive an alert any time the student's grade average in a class falls below failing. You can change the alert by specifying another grade.

Class Average Alerts

An alert will be sent each time the student's average in any class falls below the threshold.

Set Class Average Threshold: Yes

Class Average Threshold:

Set Custom Average Threshold?	Yes - Change the grade average that triggers an alert. No - Leave the setting as it is (Current Selection).
Custom Average Threshold	If you selected Yes , type a numeric grade (0-110). Any time your student's average falls below this grade, you will receive an alert.

Assignment Grade Alerts

Assignment Grade alerts allow you to be notified if the student receives an assignment grade below a specified grade in any class. By default, you will receive an alert any time the student receives a failing assignment grade in any class. You can change the alert by specifying another grade.

Assignment Grade Alerts

An alert will be sent each time the student receives an assignment grade that falls below the threshold.

Set Assignment Grade Threshold: Yes

Assignment Grade Threshold:

Incomplete Assignments: Yes

Missing Assignments: Yes

Set Custom Assignment Threshold	Yes - Change the assignment grade that triggers an alert. No - Leave the setting as it is (Current Selection).
Custom Assignment Grade Threshold	If you selected Yes , type a numeric grade (0-110). Any time your student receives an assignment grade below this grade in any class, you will receive an alert.
Incomplete Assignments	Yes - Receive an alert when the student's assignment is marked as incomplete. No - Do not receive an alert for incomplete assignments.
Missing Assignments	Yes - Receive an alert when the student's assignment is marked as missing. No - Do not receive an alert for missing assignments.



Back Cover