



ASCENDER GUIDES



parent_update_security_password

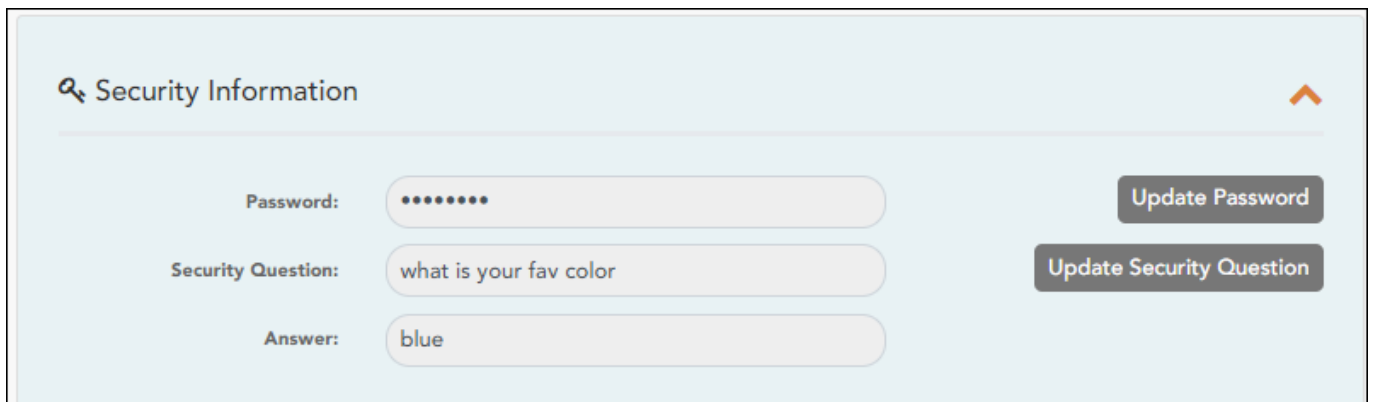
Table of Contents

III. Update your ParentPortal password.

ASCENDER ParentPortal > My Account > Security Information

Password

You can update your ParentPortal account password at any time.



Click **Update Password**.

A pop-up window opens:



Old Password

Type your current password in order to verify your access.
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New Password	Type a password that you will use when you log on to ParentPortal. Requirements: <ul style="list-style-type: none">• 16-46 alphanumeric characters• Three of the following: uppercase, lowercase, numeric and special characters Not allowed: [space] ! ? * & ^ Allowed: " # \$ % ' () + , - . / : ; < = > @ [\] _ ` { } ~ <ul style="list-style-type: none">• Case-sensitive
Confirm Password	Retype your password exactly as it was typed above. This step confirms that you typed your password as you intended.

Click **Save**.

The password is changed.



Back Cover