



ASCENDER GUIDES



## **Reset Password (Restablecer contraseña)**



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# Parent - Retrieve User Name/Reset Password


This page allows you to recover your user name or reset your password.

[← Return to Login](#)

### Recover User Name

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**Email Address**


 Example\_01@exp.com

Recover User Name

### Reset Password


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**User Name**

 User Name

Next

**Email Address**

 Example\_01@exp.com

Reset Password

## Retrieve User Name

<b>E-mail</b>	Type your current email address.
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Click **Retrieve User Name**. A message is sent to your email address that contains your User Name.

Return to ParentPortal, and log on using your user name and new password. Once you are logged on, you can reset your password as described above.

## Reset Password



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