



ASCENDER GUIDES



recover_user_name_password_intro

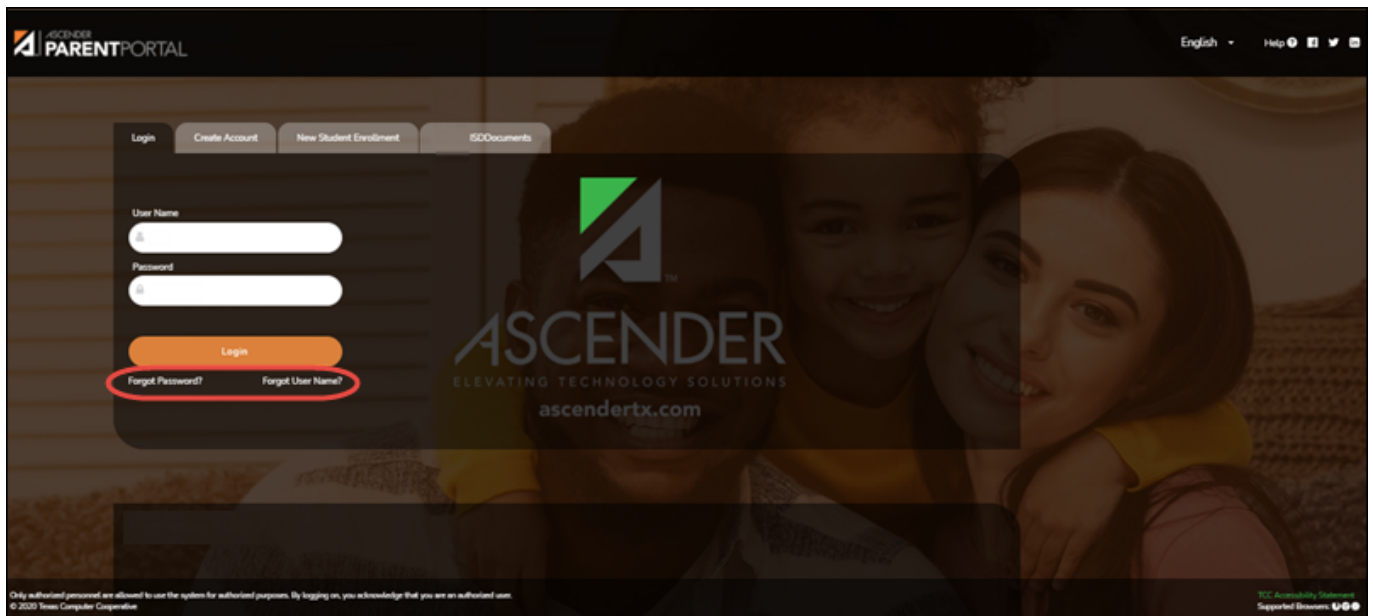
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II. Retrieve your user name, or update your password.

If you have forgotten your password, you can reset it. You can also change your password at any time.

From the Login page, click the link below the login fields to go to the [Reset Password](#) page.

MOBILE DEVICE USERS: On a mobile device, tap **Login** to access this link.





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