



ASCENDER GUIDES



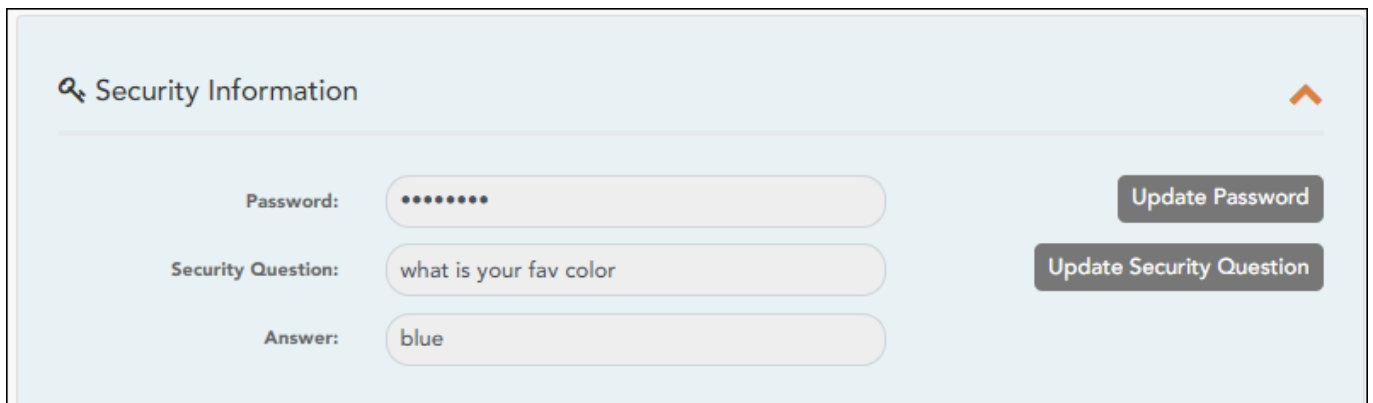
**security\_questions\_body**



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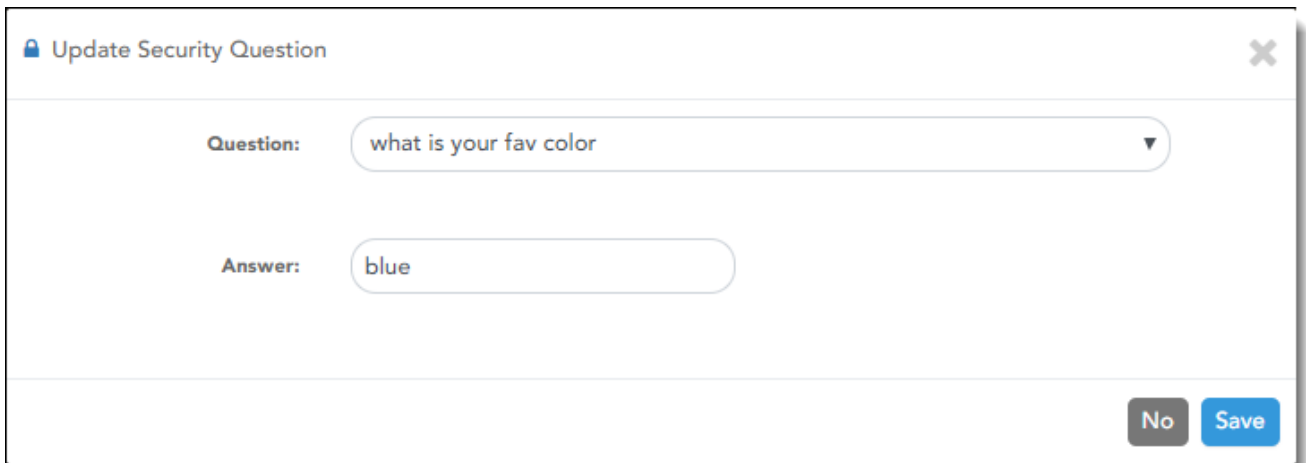
Security questions and answers are used to verify your identity if you have forgotten your password. You can change the question, the answer, or both at any time.



The screenshot shows a 'Security Information' page. It has three input fields: 'Password' (masked with dots), 'Security Question' (containing 'what is your fav color'), and 'Answer' (containing 'blue'). To the right of each field is a button: 'Update Password', 'Update Security Question', and 'Update Password' (repeated). The page has a search icon and 'Security Information' title at the top left, and an orange arrow icon at the top right.

❑ Click **Update Security Question**.

A pop-up window opens.



The screenshot shows a 'Update Security Question' pop-up window. It has a title bar with a lock icon and a close button. The main content area has two fields: 'Question' (a dropdown menu showing 'what is your fav color') and 'Answer' (a text field containing 'blue'). At the bottom right, there are two buttons: 'No' and 'Save'.

<b>Question</b>	Select a question to which you will provide an answer. This question will be asked in the event that you lose your password.
<b>Answer</b>	<p>Type the answer to the question.</p> <p>You will be required to answer the question correctly in order to recover your password. Be sure to select a question for which you will easily remember your answer.</p> <p><b>IMPORTANT:</b> The answer is case-sensitive (i.e., you must always type it exactly as it is entered here, including uppercase and lowercase letters).</p>

❑ Click **Save**.



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