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ELEVATING TECHNOLOGY SOLUTIONS

ASCENDER EmployeePortal Known Issues

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Update 3.5.0000

These issues are a high priority and will be corrected as quickly as possible.

EmployeePortal > Self-Service > Demographics

All data is being submitted as “changed” even if it is not changed. The email message received by the employee indicates that the data is being changed and it needs to be approved, if applicable.

EmployeePortal > Self-Service > Payroll

This functionality is disabled due to issues with updating and adding bank account information.

EmployeePortal Online Help

The Spanish translation for the EmployeePortal Online Help is not yet available; however, it is in progress.



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