



ASCENDER®
ELEVATING TECHNOLOGY SOLUTIONS

ASCENDER 6.0220

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Release Date: 10/22/21 **ASCENDER Update:** 6.0220

Discipline > Maintenance > Referrals

Corrected an issue so that discipline referral information copies over to Discipline > Maintenance > Student > Maintenance when creating an incident.

Clients that used the utility while it was broken, resulted in incomplete or incorrect records.

Incomplete records:

The client clicked on a pending referral in Discipline > Maintenance > Referrals and checked the Create Incident box and Saved their selection. An incident number is generated and shows in TeacherPortal. The client is routed to the Discipline > Maintenance > Maintenance tab and the referral information was not copied, and the client **DID NOT** manually select the referral information (i.e., Location of Incident, Reported by, Administered by, and so on) to Save. Instead, they clicked out of the screen without completing the information. This has created a “ghost” record where the incident is not part of the student record in Discipline > Maintenance > Student > Inquiry. The incident also does not appear in the Referrals screen as pending, it shows as complete. The record is still in the database without referral details.

Through a DBA Assistant change, TCC has set the referrals back to pending so that clients can go back to the Discipline > Maintenance > Referrals screen and complete the incidents again.

Incorrect records:

The client clicked on a pending referral in Discipline > Maintenance > Referrals and checked the Create Incident box and Saved their selection. An incident number is generated and shows in TeacherPortal. They are routed to the Discipline > Maintenance > Maintenance tab and the referral information was not copied, and the client **DID** manually select the referral information (i.e., Location of Incident, Reported by, Administered by, and so on) and Saved. Upon clicking Save, the program created a new incident number, different from the first incident number that was generated. The incident shows as completed in Referrals and the incident is part of the student record in Discipline > Maintenance > Student > Inquiry. There is a discrepancy between the incident number in ASCENDER and TeacherPortal.

Through a DBA Assistant change, TCC has consolidated the incidents so that each incident has a matching incident number as shown in TeacherPortal.

Registration > Utilities > ID Change

Added a validation to the utility so that **New/Hist Student ID** can only be changed to a valid student ID number.



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