

recoverusername

Table of Contents

Recover Your User Name	1
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Recover Your User Name

You can use the Recover User Name wizard to recover your StudentPortal user name.

User Information

← Return to Login

Recover User Name

User Information Security Question Complete

User Information

Please enter Student ID, Birth Date and SSN to recover your user name

Student ID: • Example: 123456

Birth Date: • Example: 03/11/1994

Social Security Number: • Last Four of SSN (Example: 5555)

Next Cancel

Student ID	Type your Student ID number.
Birth Date	Type your birth date.
Social Security Number	Type the last four numbers of your social security number.

☐ Click **Next**.

If you entered the data correctly, the Security Question step opens.

Security Question

The screenshot shows the 'Recover User Name' page with a progress bar at the top. The progress bar has three steps: 'User Information', 'Security Question' (which is highlighted in orange), and 'Complete'. Below the progress bar, the title 'Recover User Name' is followed by a subtitle 'Answer Hint Question to verify identity'. The main content area contains a 'Question:' label followed by the text 'What is your pet's name?'. Below this is an 'Answer:' label followed by a text input field. At the bottom right, there are two buttons: 'Back' and 'Next'.

☐ Type the answer to your security question in the **Answer** field.

☐ Click **Next**.

If you entered all required data, the Complete page opens.

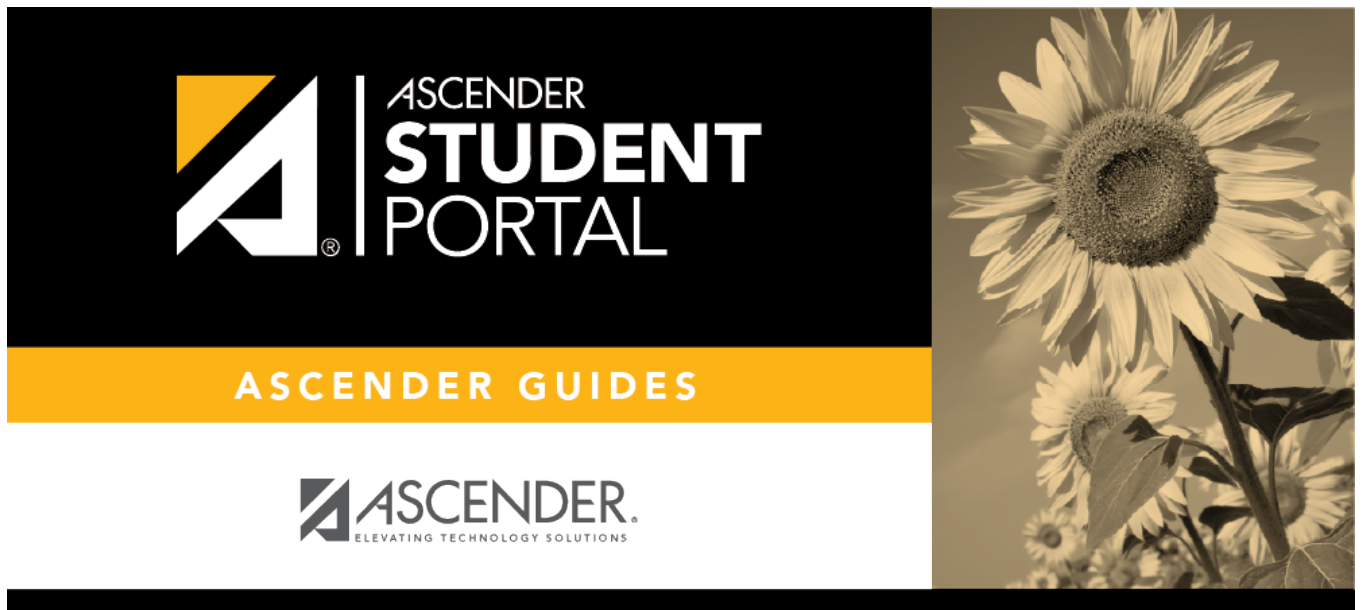
Complete

The screenshot shows the 'Recover User Name' page with a progress bar at the top. The progress bar has three steps: 'User Information', 'Security Question', and 'Complete' (which is highlighted in orange). Below the progress bar, there is a large green checkmark icon. To the right of the icon, the text reads 'Congratulations! You recovered your user name successfully! Here it is:'. Below this text, the user's name is displayed in a blue, blurred font. At the bottom right, there is a green button labeled 'Finish'.

Your user name is displayed.

☐ Click **Finish**.

The Announcements page opens.



Back Cover