



# Administrator Access



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# TeacherPortal Administrator Guide

## Administrator Access

**NOTE:** The functionality to upload a district logo has been removed. If a logo needs to be updated, you will need to place it directly on the server at TCC\TxEIS\Pictures\CCDDDD\dist\_picture\dist\_picture (with the applicable filename extension).

[Set up a TeacherPortal admin user.](#)

Various levels of administrative access can be set for TeacherPortal. Each district should designate appropriate staff members at the district and campus level to manage ASCENDER TeacherPortal and ASCENDER ParentPortal.

A single administrator account can give a user access to both TeacherPortal and ParentPortal admin pages.

- Access to TeacherPortal is established on district and campus menus in Grade Reporting.
- Administrators can be given full maintenance access or inquiry-only access, and they can be given access to one campus, several campuses, or all campuses.
- Campus-level administrators can also be assigned Discipline-only access.

**NOTE:**

ParentPortal administrative access allows user to:

- Search for, review, impersonate, and delete ParentPortal accounts
- Active or inactivate TeacherPortal access by date
- Allow student discipline data, immunization, and test score data to be displayed for parents
- Manage online forms and online registration fields, and campus/district setup to use Online Registration
- View overall usage statistics for ParentPortal.

The admin page of ParentPortal can be accessed by adding /adminLogin.aspx to the end of the district's ParentPortal URL.

**IMPORTANT:** Before beginning, review TeacherPortal > Security Administration to determine who has access to **Grade Reporting > Maintenance > Gradebook Options.**

**❑ STEP 1. Create a Principal/Counselor or Instructor record.**

**Registration > Maintenance > Campus Profile > Campus Information Maintenance > Principal/Counselor**

Save
Student Information
Scho

Campus ID:  Retrieve

DEMOGRAPHIC INFO   CONTROL INFO   PRINCIPAL/COUNSELOR

Delete	Details	Advisor Nbr	First Name	Middle	Last Name	Gen	Role Id	Frm Grd Lvl	To Grd Lvl	From Name Rng	To Name Rng	Staff ID	A/C
		114	POMONA		SPROUT		000					000114	555
		305	HORACE		SLUGHORN		000	09	12			000305	555
		343	SYBILL		TRELAWNEY		000					000343	
		364	HARRY		POTTER		020					000364	555
		370	SEPTIMA		VECTOR		008	09	12			176146680	
		564	PRO		SINISTRA		008	09	12			000564	
		611	Elizabeth		Enriquez		000					000611	
		612	Nancy		Seidensticker		000					000612	
		613	Alicia		Pape		000					000613	
		614	Sara		Elley		000					000614	
		615	Erin		Schofield		000					000615	
		617	Lyle		Rosdahl		000					000617	
		618	aFirstname		aLastname		000					000618	
		619	ASCENDER		STUDENT		000					000619	

+ Add

Advisor Number:  Name:

First   Middle   Last   Generation

Role ID:  From Grade Level:  To Grade Level:  From Name Range:  To Name Range:

Staff ID:  Phone:   Ext:

Discipline Approver:  Receive Discipline Referral E-mail:  E-mail Address:

OR

**Grade Reporting > Maintenance > Master Schedule > Campus Schedule > Instructor**

Save
Student Information
School Year: 2021-20

COURSE SELECTION
COURSE
SECTION
INSTRUCTOR
COPY COURSE SECTION

Del	Details	Instr Id	Staff ID	Grade Lvl	Section	Name L	Name F	Name M	Gen Cd	Dept Nbr	Homeroom	Reserved Room	Excl From Fall PEIMS
<input type="checkbox"/>	<input type="checkbox"/>	041				THECB	COLLEGE						<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	042				THECB	PB						<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	098	000098			PATIL	PARVATI						<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	108	000108			CHANG	CHO						<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	112	000112			THOMAS	DEAN						<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	216	000216			FINNIGAN	SEAMUS						<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	248	000248			ABBOTT	HANNAH						<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	305	000305			PATIL	PADMA						<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	365	000365			DIGGORY	CEDRIC						<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	368	000368			FINCH-FLETCHLEY	JUSTIN						<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	370	000370			BULSTRODE	MILLICENT						<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	371	000371			LOVEGOOD	LUNA						<input type="checkbox"/>

First 1 / 2 Last Add

Instr Nbr:  Staff ID:  Home Room:  Instructor Status:  Instructor Schedule

Name:

First Middle Last Generation

**Maximum Values**

Study Halls/Day:  Sections/Sem:

Periods/Day:  Preps/Sem:

Contact Periods/Year:

**Restrictions**

Department:

Subject Area:

Reserved Room:

**Designators**

1:

2:

3:

**Elementary**

Grade:

Section:

Exclude from Fall PEIMS:

**STEP 2. Set up district or campus administrator account.**

**Grade Reporting > Maintenance > TeacherPortal Options > District > Administrative Users**

Save
Student

OPTIONS
HINT QUESTIONS
ADMINISTRATIVE USERS
STDS-BASED CONV TBL
STDS-BASED GRD STANDARDS
STDS-BASED CRS SETUP
READING LEVELS

Search By Name:

Delete	Detail	Name	Date Grades Updated	Status	Password Expires	Password Last Changed	Run Group Report	Campus Access
		aLastname, aFirstname	04/29/2022	Active	03/21/2023	03/21/2022	Yes	All
		CARVER, JENNIFER	10/23/2018	Active	12/27/2021	06/30/2021	Yes	All
		Elley, Sara	10/23/2018	Active	12/27/2021	06/30/2021	Yes	All
		Schofield, Erin	10/23/2018	Active	03/22/2023	03/22/2022	Yes	All
		Seidensticker, Nancy	10/23/2018	Active	12/27/2021	06/30/2021	Yes	All
			//	Reset	//	//	No	

Rows: 6

Add

Multi Campus User:

Run Group Report:

Name:

User Name:

Staff ID:

Type of User: Read Only

The district Administrative Users tab is used to set up administrative users who can access, change, or inquire about teacher data at any campus.


You can also set up multi-campus users who can access multiple campuses as an administrator, but do not have access to all campuses in the district.

**TIP:** When creating a district-level admin user, DO NOT select **Multi Campus User**. This option should only be selected when setting a campus-level user to have access to multiple campuses.

**All districts need at least one district-level administrative user.**

Click **+Add** to add an administrative user.

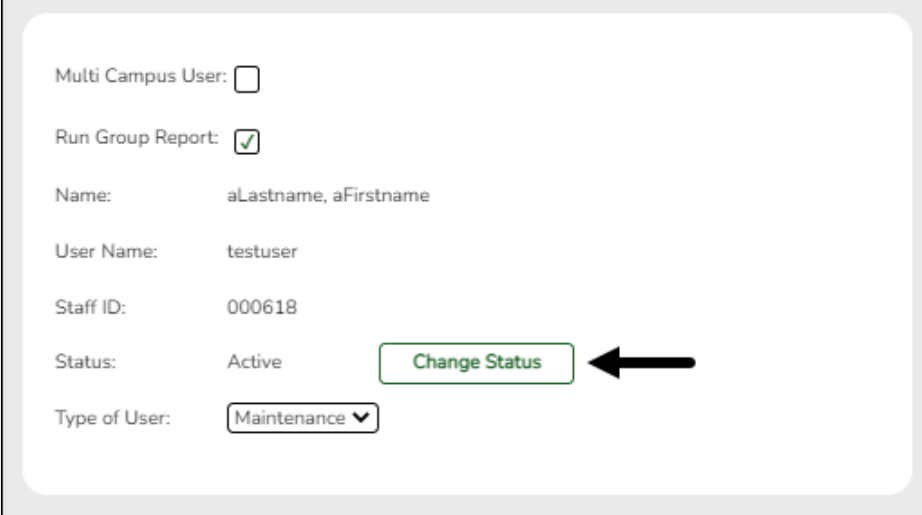
The fields below the grid are enabled.

**Staff ID** Type the employee's employee number, or click  to select a principal/counselor or teacher.

**NOTE:** A staff ID can be set up as a district administrator or a campus administrator, but not both. However, the same staff ID with a unique user ID can also be used for creating a teacher login.

**IMPORTANT:** If you are setting up a teacher and a district administrator using the same Staff ID, you must add the teacher first, and then add the administrator.

The **Status** field is displayed in place of the **Staff ID** field (below the grid) once the record is saved, and it is set to *Reset* by default.



Multi Campus User:

Run Group Report:

Name: aLastname, aFirstname

User Name: testuser

Staff ID: 000618

Status: Active Change Status ←

Type of User: Maintenance ▼

Click the **Change Status** button to change the status. The options are as follows:

*Inactive* - Prevent a user from logging on to TeacherPortal.

*Reset* - Reset a user's account allowing that user to register using the **New User** link on the TeacherPortal Login page.

<p><b>Multi Campus User</b></p>	<p>Select only if the user is <u>not</u> a district-level user. The field should only be selected for a campus-level user who needs administrative access to multiple campuses.</p> <ul style="list-style-type: none"> <li>• When multi-campus users log on to ASCENDER TeacherPortal, they are prompted to select a campus from list of campuses they have been given access to.</li> <li>• When multi-campus users log on to ASCENDER ParentPortal Admin, they will be able to impersonate only users at the campuses they have been given access to. Multi-campus users will have access to limited statistics are displayed on <b>ASCENDER ParentPortal Admin &gt; Admin Settings &gt; Site Statistics</b>.</li> </ul> <p>When you select the field, a campus grid is displayed allowing you to select the campuses and levels of access for the user at each campus.</p> <div data-bbox="319 604 1476 952"> <table border="1" data-bbox="893 627 1460 929"> <thead> <tr> <th>Access</th> <th>Campus</th> <th>Type of User</th> </tr> </thead> <tbody> <tr> <td><input type="checkbox"/></td> <td>001-001 School</td> <td>Read Only</td> </tr> <tr> <td><input type="checkbox"/></td> <td>002-002 School</td> <td>Read Only</td> </tr> <tr> <td><input type="checkbox"/></td> <td>003-003 School</td> <td>Read Only</td> </tr> <tr> <td><input type="checkbox"/></td> <td>042-042 School</td> <td>Read Only</td> </tr> <tr> <td><input type="checkbox"/></td> <td>101-101 School</td> <td>Read Only</td> </tr> </tbody> </table> </div>	Access	Campus	Type of User	<input type="checkbox"/>	001-001 School	Read Only	<input type="checkbox"/>	002-002 School	Read Only	<input type="checkbox"/>	003-003 School	Read Only	<input type="checkbox"/>	042-042 School	Read Only	<input type="checkbox"/>	101-101 School	Read Only
Access	Campus	Type of User																	
<input type="checkbox"/>	001-001 School	Read Only																	
<input type="checkbox"/>	002-002 School	Read Only																	
<input type="checkbox"/>	003-003 School	Read Only																	
<input type="checkbox"/>	042-042 School	Read Only																	
<input type="checkbox"/>	101-101 School	Read Only																	
	<table border="1"> <tr> <td data-bbox="316 963 462 1030"><b>Access</b></td> <td data-bbox="462 963 1484 1030">Select for each campus you want to grant the user access to.</td> </tr> <tr> <td data-bbox="316 1030 462 1456"><b>Type of User</b></td> <td data-bbox="462 1030 1484 1456"> <p>Select the access level the user will have in TeacherPortal.</p> <ul style="list-style-type: none"> <li>• <i>Read Only</i> - Allow inquiry-only access to all accounts. The user can view data for any teacher in order to verify information.</li> <li>• <i>Maintenance</i> - Allow administrative access to all user accounts. The user can change grades, post attendance, and make other changes for any teacher at a campus. An administrative user cannot make changes to a teacher's profile.</li> <li>• <i>Discipline Only</i> - Allow access to the Discipline Referral page only. No other TeacherPortal pages will be accessible. <b>IMPORTANT:</b> The <b>Allow Discipline Referrals</b> field must be selected for the campus on <b>Maintenance &gt; Gradebook Options &gt; Campus &gt; Options</b>; otherwise, the campus will not be accessible to the user when logging on to TeacherPortal.</li> </ul> </td> </tr> </table> <p>When you click <b>Save</b>, note that the <b>Campus Access</b> column in the grid will display the number of campuses the user has access to.</p> <p><b>WARNING:</b> If you clear the <b>Multi Campus User</b> field for a user, he will be given district-wide access.</p>	<b>Access</b>	Select for each campus you want to grant the user access to.	<b>Type of User</b>	<p>Select the access level the user will have in TeacherPortal.</p> <ul style="list-style-type: none"> <li>• <i>Read Only</i> - Allow inquiry-only access to all accounts. The user can view data for any teacher in order to verify information.</li> <li>• <i>Maintenance</i> - Allow administrative access to all user accounts. The user can change grades, post attendance, and make other changes for any teacher at a campus. An administrative user cannot make changes to a teacher's profile.</li> <li>• <i>Discipline Only</i> - Allow access to the Discipline Referral page only. No other TeacherPortal pages will be accessible. <b>IMPORTANT:</b> The <b>Allow Discipline Referrals</b> field must be selected for the campus on <b>Maintenance &gt; Gradebook Options &gt; Campus &gt; Options</b>; otherwise, the campus will not be accessible to the user when logging on to TeacherPortal.</li> </ul>														
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<p><b>Run Group Report</b></p>	<p>Select to give the user access to the student groups reports in TeacherPortal. If selected, the <b>Special Programs</b> field is displayed on the Student Grades Report Selection page in TeacherPortal allowing the user to produce the report for a selected group of students, including students in generic programs.</p>																		
<p><b>User Name</b></p>	<p>Type the employee's user name. The user name is only displayed below the grid so that only one user name is visible at a time.</p> <p>The user name is not case-sensitive must meet the following criteria:</p> <ul style="list-style-type: none"> <li>• Unique in the district</li> <li>• 6-8 alphanumeric characters</li> </ul>																		

<b>Type of User</b>	Select the access level the user will have in TeacherPortal. This field only applies to district-level users; the field is disabled if <b>Multi Campus User</b> is selected.  <i>Read Only</i> - Allow inquiry-only access to all accounts. The user can view data for any teacher in order to verify information.  <i>Maintenance</i> - Allow administrative access to all user accounts. The user can change grades, post attendance, and make other changes for any teacher at a campus. An administrative user cannot make changes to a teacher's profile. <b>NOTE:</b> The <i>Discipline-only</i> option is only available for campus-level TeacherPortal administrators.
<b>Name</b>	The employee's full name is displayed once the record is save.





Click **Save**.

You are prompted to confirm that you want to add the new user. Click **Yes**.

In the grid, the following fields are displayed:

<b>Date Grades Updated</b>	The date on which the user last updated grades in TeacherPortal is displayed.
<b>Password Expires</b>	The date on which the user's password will expire is displayed. It is calculated using the district password expiration option and the date on which the user's password was created or reset.
<b>Password Last Changed</b>	The date on which the user last updated his password is displayed. The field is not updated if the user does not change his password.

Click **Save**.

	Click  to update the fields as needed. Click <b>OK</b> , and then click <b>Save</b> . The changes are displayed in the grid. Or, click <b>Cancel</b> to close the window without making changes.
	<p><b>Delete a row.</b></p> <ol style="list-style-type: none"> <li>Click  to delete a row. The row is shaded red to indicate that it will be deleted when the record is saved. You can select multiple rows to be deleted at the same time.</li> <li>Click <b>Save</b>. You are prompted to confirm that you want to delete the row. Click <b>Yes</b> to continue. Otherwise, click <b>No</b>.</li> </ol> <p>You can save edits and delete records in the same step (i.e., the changes are all committed when the record is saved). A row can only be deleted if the user has no attendance, grade, or assignment records. You can select multiple rows to be deleted at the same time. Click save</p>

**Grade Reporting > Maintenance > TeacherPortal Options > Campus > Administrative Users**

Save

OPTIONS TEACHER PROFILES CATEGORIES ADMINISTRATIVE USERS FIRST DAY COUNTS CTRL

Search By Name:

Delete	Detail	Name	Date Grades Updated	Status	Type of User	Password Expires	Password Last Changed	Run Group Report
			//	Reset	Read Only	//	//	No

Rows: 1 ➕ Add

Name:

User Name:

Staff ID:

Type of User:

Run Group Report:




The campus Administrative Users tab allows you to set up employees as campus administrative users who can access, change, or inquire about teacher data at their campus.

Any existing TeacherPortal campus administrative users are listed.

Multi-campus administrators who were set up on the district Administrative Users tab are listed too, but only if they have been granted access to the campus to which you are logged on.

Click **+Add** to add an administrative user.

The fields below the grid are enabled.

<b>Staff ID</b>	<p>Type the employee's employee number, or click  to select a principal/counselor or teacher.</p> <p><b>NOTE:</b> A staff ID can be set up as a district administrator or a campus administrator, but not both. However, the same staff ID with a unique user ID can also be used for creating a teacher login.</p> <p>The <b>Status</b> field is displayed in place of the <b>Staff ID</b> field (below the grid) once the record is saved, and it is set to <i>Reset</i> by default.</p> <div data-bbox="327 481 1337 846" style="border: 1px solid black; padding: 10px; margin: 10px 0;"> <p>Name:</p> <p>User Name: <input type="text"/></p> <p>Staff ID: <input type="text"/> </p> <p>Type of User: <input type="text" value="Read Only"/> </p> <p>Run Group Report: <input type="checkbox"/></p> </div> <p>Click the <b>Change Status</b> button to change the status. The options are as follows:</p> <p><i>Inactive</i> - Prevent a user from logging on to TeacherPortal.</p> <p><i>Reset</i> - Reset a user's account allowing that user to register using the <b>New User</b> link on the TeacherPortal Login page.</p>
<b>User Name</b>	<p>Type the employee's user name. The user name is only displayed below the grid so that only one user name is visible at a time.</p> <p>The user name is not case-sensitive must meet the following criteria:</p> <ul style="list-style-type: none"> <li>• Unique in the district</li> <li>• 6-8 alphanumeric characters</li> </ul>



<b>Type of User</b>	<p>Select the access level the user will have in TeacherPortal.</p> <p><i>Read Only</i> - Allow inquiry-only access to all accounts. The user can view data for any teacher in order to verify information.</p> <p><i>Maintenance</i> - Allow administrative access to all user accounts. The user can change grades, post attendance, and make other changes for any teacher at a campus. An administrative user cannot make changes to a teacher's profile.</p> <p><i>Discipline Only</i> - Allow the user will have access to the Discipline Referral page only. No other TeacherPortal pages will be accessible to Discipline-only users.  <b>NOTE:</b> The <i>Discipline-only</i> option is only available for campus-level TeacherPortal administrators.</p> <p>Also, <b>Allow Discipline Referrals</b> must be selected for the campus on <b>Grade Reporting &gt; Maintenance &gt; TeacherPortal Options &gt; Campus &gt; Options</b>; otherwise, the campus will not be accessible when the user logs on to TeecherPortal.</p> <p><b>NOTE:</b> If you modify this field for a multi-campus administrator, the change will also be reflected on the district Administrative Users tab for the campus to which you are logged on.  <b>NOTE:</b> If you modify this field for a multi-campus administrator, the change will also be reflected on the district Administrative Users tab for the campus to which you are logged on.</p>
<b>Run Group Report</b>	Select to allow the user to run group reports in TeacherPortal.
<b>Name</b>	The employee's full name is displayed once the record is saved.

Click **Save**.


You are prompted to confirm that you want to add the new user. Click **Yes**.

In the grid, the following fields are displayed:

<b>Date Grades Updated</b>	The date on which the user last updated grades in TeacherPortal is displayed.
<b>Password Expires</b>	The date on which the user's password will expire is displayed. It is calculated using the district password expiration option and the date on which the user's password was created or reset.
<b>Password Last Changed</b>	The date the user last updated his password is displayed.

 Click  to update the fields as needed, click **OK**, and then click **Save**. The changes are displayed in the grid. Or, click **Cancel** to close the window without making changes.

**Delete a row.**

1. Click  to delete a row. The row is shaded red to indicate that it will be deleted when the record is saved. You can select multiple rows to be deleted at the same time.

2. Click **Save**. You are prompted to confirm that you want to delete the row. Click **Yes** to continue. Otherwise, click **No**.

You can save edits and delete records in the same step (i.e., the changes are all committed when the record is saved).

You can select multiple rows to be deleted at the same time. Click save

A row can only be deleted if the user has no attendance, grade, or assignment records. If you delete a row for a multi-campus administrator, the district Administrative User page will also reflect that the user no longer has access to the campus.

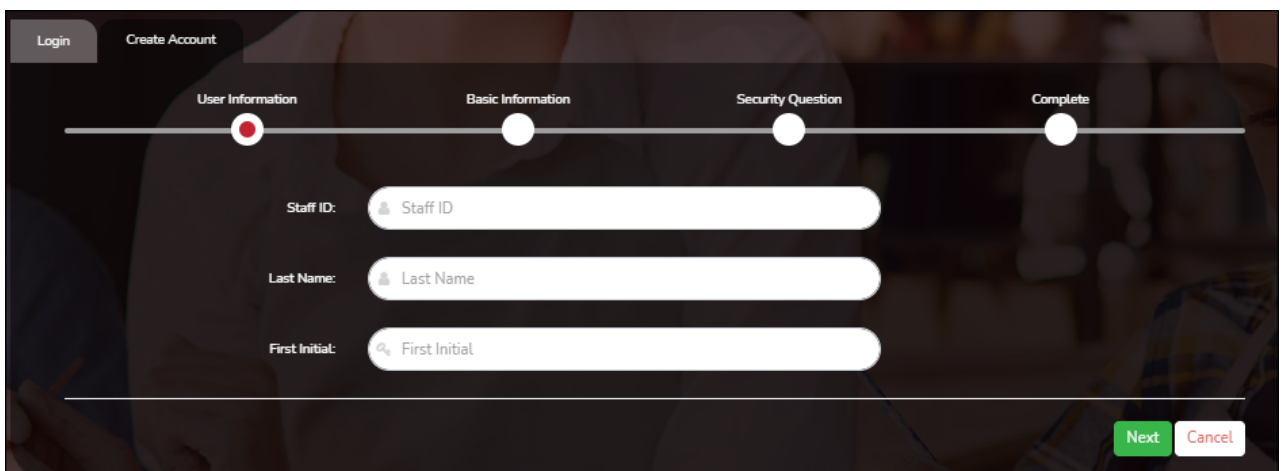
### □ **STEP 3. Create a TeacherPortal account.**

Navigate to the district's TeacherPortal login page.

□ From the Login page, click **Create Account**. The User Information page is displayed.

To exit without saving any changes, click **Return to Login**.

### **User Information:**



The screenshot shows the 'User Information' page in the TeacherPortal. At the top, there are two tabs: 'Login' and 'Create Account'. Below the tabs is a progress bar with four steps: 'User Information', 'Basic Information', 'Security Question', and 'Complete'. The 'User Information' step is currently active, indicated by a red dot. Below the progress bar, there are three input fields: 'Staff ID', 'Last Name', and 'First Initial'. Each field has a small icon to its left. At the bottom right of the page, there are two buttons: 'Next' (green) and 'Cancel' (white).

<b>Staff ID</b>	Type your staff ID number.
<b>Last Name</b>	Type your last name
<b>First Initial</b>	Type the first letter of your first name.

☐ Click **Next**.

If you entered the data correctly, the Basic Information step opens.

The screenshot shows a 'Create Account' form with a progress indicator at the top. The progress bar has four steps: 'User Information', 'Basic Information' (which is the active step, indicated by a red dot), 'Security Question', and 'Complete'. Below the progress bar, there are four input fields: 'User Name', 'Password', 'Password Verification', and 'Current PIN'. Each field has a small icon to its left. At the bottom right of the form, there are three buttons: 'Back' (green), 'Next' (green and highlighted), and 'Cancel' (white with a red border).

### Basic Information:

<b>User Name</b>	When creating the admin account, use the <b>User Name</b> created in Step 2.
<b>Password</b>	Type a password that you will use when you log on to TeacherPortal. Requirements: Between 16 and 46 characters. Must include at least one of each of the following character types: <ul style="list-style-type: none"> <li>• Uppercase letters (A-Z)</li> <li>• Lowercase letters (a-z)</li> <li>• Numbers (0-9)</li> <li>• At least one allowed special character</li> </ul>
<b>Confirm Password</b>	Retype the password exactly as you typed it above. This step confirms that you typed your password as you intended.
<b>Current PIN</b>	Type a four-digit numeric personal identification number (PIN) that you will use when you post data in TeacherPortal. <b>Avoid using 1234, 4321, or all the same number, as these are common and easily guessed.</b>

☐ Click **Next**.

If you entered all required data correctly, the Security Question step opens.

Login    Create Account

User Information    Basic Information    **Security Question**    Complete

Provide answers to three different questions. The information will assist you in resetting your password.

Question 1: Mother's maiden name.

Answer 1:

Question 2: High school mascot?

Answer 2:

Question 3: Where were you born?

Answer 3:

### Security Question:

<b>Question #</b>	Select three questions to which you will provide an answer. The questions are asked in the event that you forget your password.  You must select three different questions. You cannot repeat any questions/answers.
<b>Answer</b>	Type the answer to each question. If you forget your password, you will be required to answer the question correctly in order to recover your account. Be sure to select questions for which you will easily remember your answer. Answers are case sensitive.

Click **Next**.

If you entered all required data, the Complete page is displayed.

Login    Create Account

User Information    Basic Information    Security Question    **Complete**

Your ASCENDER TeacherPortal account has been created.

Click **Finish**.

The Announcements page opens.

The TeacherPortal and ParentPortal Administrator account is now setup and the user is logged in.

**NOTE:** To log on to the ParentPortal Admin account you will need the district's admin URL for ASCENDER ParentPortal. For example, if the district's ASCENDER ParentPortal URL is `https://district.regionxx.net:2222/ParentPortal/login?distid=cccddd`, then the district admin ASCENDER ParentPortal URL is `https://district.regionxx.net:2222/ParentPortal/adminLogin?distid=cccddd` (adminLogin instead of login)

[Log on to TeacherPortal.](#)

Administrators and non-administrators access TeacherPortal from the same Login page. To access the TeacherPortal Administrator pages, log on to TeacherPortal with an administrator user ID. Upon successful log on, the Administrator Options page is displayed.

**NOTE:** Administrative user accounts are retained from year to year, unlike teacher accounts. Teachers must re-register each year before logging on, as all TeacherPortal non-administrative user accounts are deleted at the end of each school year.

<b>User Name</b>	Type your user name. Your user name is not case-sensitive.
<b>Password</b>	Type your password. The typed text is hidden. Your password is case sensitive.

Click **Login**.

The Announcements page is displayed.

For security purposes, your password will expire periodically. If your password is expired, you are redirected to the [Password Expired](#) page before the Announcements page is displayed. Follow the instructions provided in the online Help for the Password Expired page.

[Reset forgotten password.](#)

[Login Page > Reset Password](#)

The Reset Password page allows you to reset a forgotten password or change your password. To reset your password, you must know your staff ID, user ID, and the correct answer to one of your password hint questions; otherwise, you must contact your campus administrator to have your account reset.

← Return to Login

Reset Password   Security Question   Create New Password

### Reset Password

Enter Staff ID and User Name

Staff ID:

User Name:

Next Cancel

□ From the Login page, click **Reset Password**.

The Reset Password page opens.

To exit the Reset Password function without saving any changes, click **Return to Login**.

## Reset Password

<b>Staff ID</b>	Type your six-digit district-assigned staff ID number.
<b>User Name</b>	Type the user name you created when you registered for TeacherPortal.

Click **Next**.

If you entered the data correctly, the Security Question step opens.

## Security Question:

<b>Answer</b>	One of your hint questions is displayed, as established in your User Profile. Type the answer to your hint question exactly as it appears in your profile.
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Click **Next**.

If you entered the data correctly, the Create New Password step opens.

## Create New Password:

<b>Password</b>	Type a new password. You cannot reuse your last password. Requirements: Between 16 and 46 characters. Must include at least one of each of the following character types: <ul style="list-style-type: none"> <li>• Uppercase letters (A-Z)</li> <li>• Lowercase letters (a-z)</li> <li>• Numbers (0-9)</li> <li>• At least one allowed special character</li> </ul>
<b>Confirm Password</b>	Retype the password exactly as you typed it above. This step confirms that you typed your password as you intended.

Click **Finish**.

## Configure TeacherPortal.

**NOTE:** The functionality to upload a district logo has been removed. If a logo needs to be updated, it will need to be placed directly on the server with one of the applicable filename extensions below.

The following file types are acceptable:

(3 MB max)

- PNG
- JPG
- JPEG
- JPE

Once the transition is made to ASCENDER, the upload is available in District Administration.

## TeacherPortal Admin > Admin > TP Settings

This page is only available to users who log on to TeacherPortal with a district- or campus-level security administrator user ID.

This page allows you to set several district-level configuration settings.

When you first log in to TeacherPortal as an administrator, you are required to complete the minimum of the following fields in order to use TeacherPortal:

- **Administrator Name**
- **Administrator Email**
- **Administrator Phone**

Under **Special Notice and Hours of Operation:**

<b>Special Notice</b>	Use the text editor to type the special notice which is displayed on the TeacherPortal Login page. If blank, the notice is not displayed on the Login page.
<b>Hours of Operation</b>	Use the text editor to type the hours of operation which is displayed on the TeacherPortal Login page. If blank, the hours of operation are not displayed on the Login page.

Under **Attendance:**

<b>Tardy Time</b>	Type the number of minutes tardy allowed during the ADA period (e.g., 10). If a student arrives to class after this number of minutes, the teacher should mark that student absent rather than tardy. If used, a message will be displayed on the TeacherPortal Post/View Attendance page to notify the teacher of this guideline.
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Under **Session:**

<b>Session Timeout</b>	Type the number of minutes before an inactive session expires (e.g., 30).
<b>Session Warning</b>	Type the number of minutes before a session expires that a warning message will be displayed. For example, if the warning message should be displayed two minutes before an inactive session expires, type 2.

Under **Administrator Contact Information:**

<b>Administrator Name</b>	Type the TeacherPortal administrator's name.
<b>Administrator Email</b>	Type the TeacherPortal administrator's email.
<b>Administrator Phone</b>	Type the TeacherPortal administrator's phone number.

Under **Other:**

<b>Logging Off</b>	Select this field if logging to the TeacherPortal log table should be turned off. Unselect it to turn it on. This setting is shown on the Admin > Admin Options page as <b>Disabled</b> if logging is turned off and <b>Working</b> if it's turned on. <a href="#">Logged Actions</a> The following actions are logged to the database when logging is turned on: <ul style="list-style-type: none"> <li>• Successful and failed login attempts by users or admins including incorrect user name or password, expired password, or locked account.</li> <li>• Accessing the Manage Categories page (under Settings).</li> <li>• Adding a category type under <b>Available Categories</b> on the Manage Categories page.</li> <li>• Saving changes to <b>Selected Categories</b> on the Manage Categories page.</li> <li>• Saving cycle grades on the Cycle Grades page.</li> </ul>
<b>Limit Class Role</b>	Select <i>True</i> if access to TeacherPortal should be limited to teachers whose Class Role = 01 (Teacher of Record).

Click **Save**.

Under **Email Authentication Verification:**

<b>Email Address</b>	Type the email address to verify the SMTP settings.
<b>Send</b>	Click <b>Send</b> to send a verification email to the email address you supplied.

[Enable various TeacherPortal features from Grade Reporting.](#)

Some district- and campus-level features are set in Grade Reporting.

**Grade Reporting > Maintenance > TeacherPortal Options > District > Options**

- Enable or disable TeacherPortal for all campuses
- Number of days before password expires
- Location of student photographs
- District-wide message for Announcements page

**Grade Reporting > Maintenance > TeacherPortal Options > District > Hint Questions**

- Questions for password recovery

**Grade Reporting > Maintenance > TeacherPortal Options > District > Administrative Users**

- Set up district-level administrative users
- Set up multi-campus users

**Grade Reporting > Maintenance > TeacherPortal Options > District > Stds-Based Conv Tbl**

**Grade Reporting > Maintenance > TeacherPortal Options > District > Stds-Based Grd Standards**

**Grade Reporting > Maintenance > TeacherPortal Options > District > Stds-Based Crs Setup**

- Settings for standards-based grading

**Grade Reporting > Maintenance > TeacherPortal Options > District > Reading Levels**

- List of district-defined reading levels

**Grade Reporting > Maintenance > TeacherPortal Options > Campus > Options:**

- Type of posting allowed (attendance, grades, or both)
- Open/close the cycle for grade posting in TeacherPortal
- Allow semester override
- Allow attendance to be posted for a prior date
- Allow teachers to add new assignment categories
- Allow prior cycle grades to be modified
- Allow teachers to submit discipline referrals from TeacherPortal

- Allow teacher to create elementary skills-based report cards in TeacherPortal
- Allow teachers to create and use rubrics in TeacherPortal
- Allow teachers to add narratives on the Cycle Grades page
- Indicate the weighting types allowed at the campus
- Whether to display student special program information in TeacherPortal
- Allow standards-based grading, whether teachers can select courses, and which conversion table to use
- Campus-wide message for Announcements page

***Grade Reporting > Maintenance > TeacherPortal Options > Campus > Teacher Profiles:***

- View date when teacher last updated grades
- Modify teacher's security profile status (disable, unlock, reset)
- Modify teacher's access level
- View password expiration date
- View date password last changed
- Allow teachers to create groups

***Grade Reporting > Maintenance > TeacherPortal Options > Campus > Categories:***

- Establish assignment categories

***Grade Reporting > Maintenance > TeacherPortal Options > Campus > Administrative Users:***

- Set up campus-level administrative users

***Grade Reporting > Maintenance > TeacherPortal Options > Campus > First Day Counts Ctrl:***

- Set campus-level options for Student Activation/First Day Counts
- Inactivate students

**Access student data:**

As an administrator, there are two ways to access student data:

- Impersonate a teacher then use TeacherPortal as that teacher.

- Use the [Admin - Student Grades](#) page to search for a student and view semester exam grades, semester and final averages, and credits awarded.

[Impersonate a teacher.](#)

[Admin > Admin Options](#)

## Admin Options

You are logged on as an administrator with full access.

Administrator Access To: all campuses.

### Run as Teacher

Campus 001 - 001 School ▼

Teacher (204) BRATTON, BERTHA MARIE ▼

Logging Status: Disabled

**Admin Options**

Click the title above to reveal additional administrative options.

This page is only available to users who log on to TeacherPortal with a district- or campus-level security administrator user ID.

This page allows you to select the teacher for whom you want to log in with administrator privileges. After you select a teacher from this page, you can access TeacherPortal as if you were that teacher; however, there are some differences:

- The Admin menu is displayed in the main menu. Click **Admin** to return to this page to select another teacher.
- In the Settings menu, the Update Admin Profile menu item appears instead of Update Profile.

There are multiple levels of administrator access:

- Administrator with full access - You can perform all functions, including saving, posting,

and printing.

- Inquiry-only access - You can view all pages, but all buttons (except Print buttons) are disabled. Even if you change data in a field, you cannot save changes, so all changes will be lost when you leave the page. Inquiry-only users can print data.

Any changes you make while you are logged in as an administrator are logged with the administrator user ID. This allows you to distinguish between changes actually made by the teacher and changes made by an administrative user.

<b>Run as Teacher</b>	<b>Select Campus</b>	<p>Select the campus of the teacher you want to impersonate.</p> <p>If you are a district-level administrator with “all campuses” access, all campuses in the district are listed.</p> <p>If you are a multi-campus-level administrator with “multiple campuses” access, the campuses you have been given access to are listed.</p> <p>If you are a discipline-only user for a campus, the campus is only listed in the drop down allowed by the district.</p>
	<b>Select Teacher</b>	<p>The list is filtered according to the selected campus and includes all teachers at the campus who currently have a user ID for TeacherPortal.</p> <p>The list is sorted alphabetically by the teacher's last name and includes the instructor ID.</p> <p>If a teacher teaches at more than one campus, the teacher's name is displayed for each campus.</p>

Once you select a campus and teacher, the campus name, teacher name, and instructor ID are displayed in the left-side navigation bar.

Select a page from the main menu to access a page.

[Audit teacher activity.](#)

[Reports > User Log Report](#)

This page is only available to users who log on to TeacherPortal with a district-level security administrator user ID.

The User Log Report provides a district-level report of all TeacherPortal user actions according to your specified criteria.

User logging must be turned ON by unselecting the **Logging Off** option on *Admin > District Settings*.

Specify report options:

<b>Primary Data Selection Options</b>	<b>Page</b>	Select the TeacherPortal page to view user activity for, or select <i>ALL</i> to view activity for all pages.
	<b>User</b>	Select the user to view user activity for, or select <i>ALL</i> to view activity for all users in the district.
If you make a selection in both fields, the results will include user actions for the user for the selected page only. You cannot select <i>ALL</i> for both fields.		
<b>Filtering Options</b>	<b>From To</b>	To limit your search to a particular date range, <a href="#">type the beginning and ending dates</a> .
	<b>Limit data by a specific action - Action</b>	To limit your search to a particular user action (e.g., save), select the action.
	<b>Limit data by a keyword in the action detail - Action</b>	(Optional) To further limit your search, type an action.  This is a free-form search that will return any matches that occur in the <b>Action Detail</b> column in the TeacherPortal Log table, which is where all user actions are stored. For example, type a student ID to locate records referencing the student ID during a specified data range.  Because of the wide range of data included in this column, it may be helpful to generate the report once without entering data in this field, and then review the data first. Upon reviewing the data contained in the <b>Action Detail</b> column of the report, you may identify search strings that will help you further limit the report data if needed, and then you can re-run the report with a value typed in the <b>Action</b> field.
<b>Separate data by user session</b>	Select to group the report data by session (i.e., user ID or page, and then date-time stamp). Otherwise, the report data will be sorted by date-time stamp. Note that a user session is created each time you open a browser and request data from a server. A user session ends when you close the browser or when a timeout occurs.	

Click **Generate**.

- The report opens in a new window, and you can print the report from that window.
- The report selection page remains open on your desktop.

[Search for student.](#)

## Admin - Search for Student Grades

### Admin - Search for Student Grades

Admin - Search for Student Grades - Find Student

Student ID:

Last Name:

First Name:

Campus ID:

Search Results

Selection	Student ID	Last Name	First Name	Campus	Grade	Campus Enrollment Date	Campus Withdrawal Date
<input type="radio"/>	983175	SMALL	ANASTASIA J	001	10	02/14/2020	

This page is only available to users who log on to TeacherPortal with a district- or campus-level security administrator user ID.

This page is the first step in viewing the [Admin - Student Grades](#) page. You must select a specific student at a specific campus before viewing the Admin - Student Grades page.

Although this page is for administrative users, the page can be used to run the Admin Student Grades report for a student group by any user who has existing groups. If you are running the group report, the page title is Admin Student Grades - Find Student From Group. Also, the **Student Groups** field is displayed instead of the student search options.

Specify search criteria:

**NOTE:** You can search either by student ID or name; you cannot use both options at the same time.

<b>Student ID</b>	Begin typing the student's ID. As you begin typing the ID, a drop-down list displays students whose student ID matches the numbers you have typed. From the drop-down list, select a student.
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<b>Last/First Name</b>	Begin typing the student's last or first name. As you begin typing the name, a drop-down list displays students whose name matches the letters you have typed. From the drop-down list, select a student.
<b>Campus ID</b>	Type the campus ID at which the student is currently enrolled.  If you are logged on as a campus-level administrator, the campus ID is set to the campus you are logged on to and cannot be changed.

Click **Search**.

Enrolled students who match the criteria entered are listed, including student ID, name, campus, grade level, and enrollment date for each campus. Students are sorted by last name, first name, and enrollment date. At this time **Campus Withdrawal Date** does not populate.

<b>Student Groups</b>	The field is displayed if you are running the group report. Select the student group from which you want to select a student.
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The students in the selected group are listed.

Select the student record you want to view, and click **View Student**.

The [Admin - Student Grades](#) page opens.

[Admin - Student Grades](#)

Student: 983175 - SMALL, ANASTASIA Change Student Semester: 2 Print

**Admin - Student Grades**

Show Details Hide Details  Show Current Courses Only

Period	Course	Teacher	Previous Cycles	Current Cycle	Semester Average	Final Grade	Credits	
			1	2				
01	GEOMETRY (2101-31)	BRATTON, BERTHA	79.0		Posted			
02	BUSINFOMG1 (8102-32)	DYKES, DOMINIQUE	90.0		Posted			
03	PRIN OF HUM SER (8202-33)	URIBE, SUSIE	68.0		Posted			
04	BIOLOGY I (4001-34) (withdrawn 02/21/2020)	WERNETTE, TRISHA			Posted			
04	ENGLISH 2 (1002-34)	VILLA, TAMRA			Posted			
05	READING LAB 2 (1017-35)	SOLLOCK, SABRINA	88.0		Posted			
06	WORLD HISTORY (3101-36)	HEYEN, JILLIAN	90.0		Posted			
06	ENGLISH 2 (1002-36) (withdrawn 02/21/2020)	VILLA, TAMRA			Posted			
07	WORLD HISTORY (3101-37) (withdrawn 02/21/2020)	HEYEN, JILLIAN			Posted			
07	FAMILY COMM SER (8215-37)	URIBE, SUSIE	85.0		Posted			
08	FAMILY COMM SER (8215-38) (withdrawn 02/21/2020)	URIBE, SUSIE			Posted			
08	BIOLOGY I (4001-38)	WERNETTE, TRISHA	88.0		Posted			
Total Credits:							0.0	

This page is only available to users who log on to TeacherPortal with a district- or campus-level security administrator user ID.

This page allows you to view semester exam grades, semester and final averages, and credits awarded for all of a student's courses, which allows administrators to determine UIL eligibility and locate students who may be at risk for losing eligibility.

<b>Semester</b>	By default, a condensed view of the current semester and cycle is displayed. To view data for a previous semester, select the semester.
<b>Show Current Courses Only</b>	<p>By default, all of the student's courses for the semester are displayed, including courses from which he has withdrawn. Select the field to see only the student's current courses.</p> <p>The student's working cycle average is displayed for the current cycle, unless a posted or override grade exists.</p> <p>The semester average is labeled as <b>Posted</b>, <b>Override</b>, or <b>Working</b>.</p> <p>If all courses are displayed and the student withdrew from a course, the message "withdrawn" and the withdrawal date are displayed next to the course title.</p>
<b>Show All Detail</b>	<p>A condensed overview of the student's cycle grades for all of his courses is displayed by default. Click <b>Show All Detail</b> to view all details for all courses for the current cycle.</p> <p>The detailed view includes the student's assignment grades, working cycle average, override grade (if present), and posted grade.</p> <p>Assignment grades are sorted by due date, and then by assignment name within each category.</p> <p>For each assignment, the due date is displayed and an indication of whether the assignment was late or a re-do.</p> <p>Dropped grades display the message "(Dropped)" next to the grade.</p> <p>If the teacher is using points-based weighting, the points earned and possible points are displayed. For example, 9/10 is displayed if the student earned 9 points and the assignment is worth 10 points.</p> <p>If the teacher is using percentage-based weighting, the actual points and total possible points are displayed if the total possible points is less than 100 (e.g., 45/50).</p> <p>For students who transferred into the class, the transfer date, transfer average, and transfer weight are displayed.</p> <p>See the <a href="#">Calculate Averages guide</a> for an explanation of calculating averages.</p>
<b>Hide All Detail</b>	Click to return to the condensed view, or click <b>Close Details</b> for a particular course to condense the view for that course only. You can also click the current cycle grade to condense the view for that course.

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<b>Previous Cycles</b>	To view details for a specific course for a previous cycle, click the grade average for the cycle. Click <b>Close Details</b> to close the view for that average.
<b>Student</b>	Click the student ID to view the student's profile.
<hr/>	
<b>Change Student</b>	Click to view data for another student. The <a href="#">Admin Student Grades - Search for Student Grades</a> page is displayed allowing you to search for another student.
<b>Print</b>	Print the data displayed on the page.