



Create Account

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Welcome to ASCENDER TeacherPortal!

- Teachers must re-register each year before logging on, as all TeacherPortal non-administrative user accounts are deleted at the end of each school year. **Administrative user accounts are retained.**
- To register, you must provide your staff ID and name. You must be associated with the district for the current school year. Upon registering, you will create your user name, password, and PIN.
- A staff ID can be associated with multiple user accounts, which allows you to have both a teacher account and one or more administrator accounts. The user name must be different for each account.

IMPORTANT: Upon initial account creation or log on to the portal, the End User License Agreement (EULA) for ASCENDER is displayed. Users must accept the agreement in order to proceed.

NOTE:

- If you forgot your password or PIN, click **Forgot Password** on the [Login](#) page to go to the [Reset Password](#) page where you can reset your password using an automated process.
- If you forgot your user name, click **Forgot User Name**.

- If you forgot your password or PIN, click the link under **Forget your password** on the [Login](#) page to go to the [Reset Password](#) page where you can reset your password using an automated process.
- If you forgot your user name, you must contact the campus for this information.

From the Login page, click **Create Account**. The User Information page is displayed.

To exit without saving any changes, click **Return to Login**.

User Information:

The screenshot shows a 'Create Account' form with a progress bar at the top. The progress bar has four steps: 'User Information' (active, indicated by a red dot), 'Basic Information', 'Security Question', and 'Complete'. Below the progress bar, there are three input fields: 'Staff ID', 'Last Name', and 'First Initial'. At the bottom right, there are two buttons: 'Next' (green) and 'Cancel' (white).

Staff ID	Type your staff ID number.
Last Name	Type your last name
First Initial	Type the first letter of your first name.

Click **Next**.

If you entered the data correctly, the Basic Information step opens.

Basic Information:

The screenshot shows the 'Basic Information' step of the 'Create Account' process. The progress bar now has 'Basic Information' as the active step (indicated by a red dot). The form contains four input fields: 'User Name', 'Password', 'Password Verification', and 'Current PIN'. At the bottom right, there are three buttons: 'Back' (green), 'Next' (green), and 'Cancel' (white).

User Name	Type a unique user name that will identify you when you log on to the system, such as a combination of letters from your first and last name. <ul style="list-style-type: none"> • Your user name must be 6-25 alphanumeric characters and must be unique within the district. • Your user name is not case-sensitive. • If you type a name that is already used, available alternatives are suggested.
Password	Type a password that you will use when you log on to TeacherPortal. Requirements: Between 16 and 46 characters. Must include at least one of each of the following character types: <ul style="list-style-type: none"> • Uppercase letters (A-Z) • Lowercase letters (a-z) • Numbers (0-9) • At least one allowed special character Forbidden characters: space, !, ?, *, &, ^
Password Verification	Retype the password exactly as you typed it above. This step confirms that you typed your password as you intended.
PIN	Type a four-digit numeric personal identification number (PIN) that you will use when you post data in TeacherPortal. Avoid using 1234, 4321, or all the same number, as these are common and easily guessed.

Click **Next**.

If you entered all required data correctly, the Security Question step opens.

Security Question:

[Login](#) [Create Account](#)

User Information Basic Information **Security Question** Complete

Provide answers to three different questions. The information will assist you in resetting your password.

Question 1:

Answer 1:

Question 2:

Answer 2:

Question 3:

Answer 3:

Question	Select three questions to which you will provide an answer. The questions are asked in the event that you forget your password. You must select three different questions. You cannot repeat any questions/answers.
Answer	Type the answer to each question. If you forget your password, you will be required to answer the question correctly in order to recover your account. Be sure to select questions for which you will easily remember your answer. Answers are case sensitive.

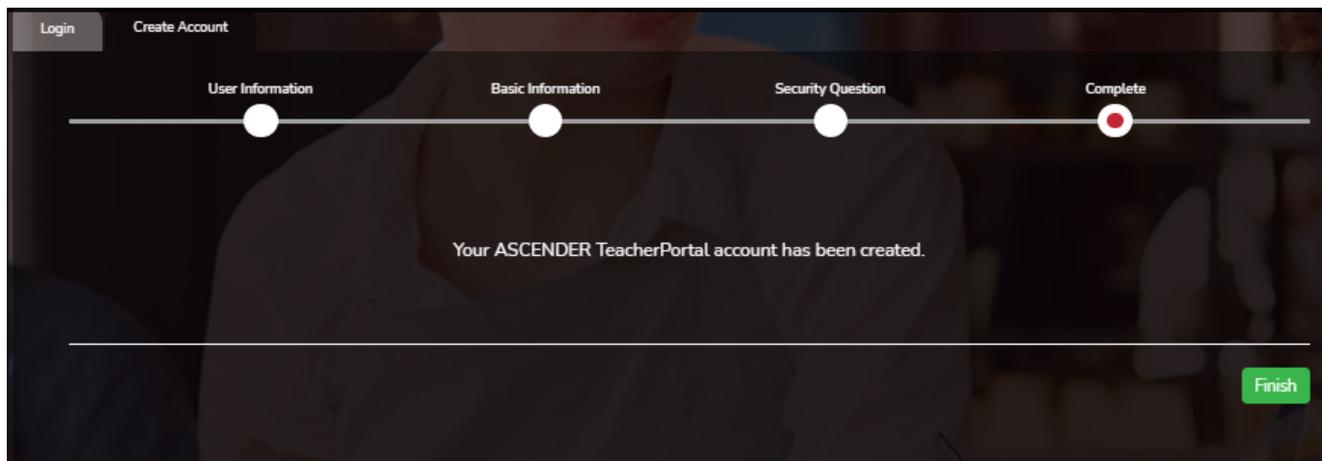
License Agreement

Review and accept the End User License Agreement (EULA) for ASCENDER. This agreement must be accepted in order to proceed.

Select **Accept**.

Click **Next**.

If you entered all required data, the Complete page opens.



Click **Finish**.

The Announcements page opens.