





## Table of Contents



**ASCENDER EmployeePortal > Forgot User Name**

From the EmployeePortal Login page, click **Forgot User Name**. The Recover User Name page is displayed.

This page is used to recover your user name if you forgot it.

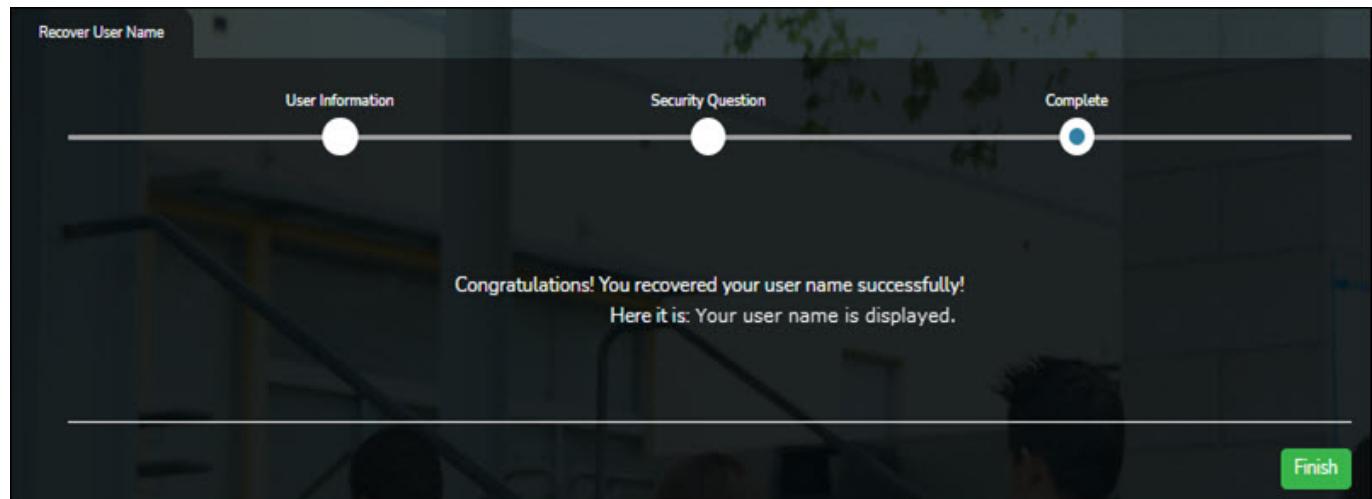
**User Information**

<b>Employee Number or Social Security Number</b>	Depending on your LEA's settings, you are prompted for either your employee number or your nine-digit social security number.
<b>Date of Birth</b>	Type your birth date in the MMDDYYYY format.
<b>Zip Code</b>	Type your five-digit zip code.

**Security Question**

<b>Security Question</b>	Type a question you will be asked in the event that you forget your password at a later date.
<b>Security Answer</b>	Type the answer to the security question. This is case-sensitive.

□ Click **Next**.



□ Click **Finish**. You are redirected to the EmployeePortal Login page.



## Back Cover