

# **Overview**

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## ParentPortal Admin: New Student Enrollment, Online Registration, & Data Updates

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# **Overview**

Flow Chart: Admin Steps

Flow Chart: Parent Steps

# Terminology

Be sure you are familiar with the following terminology:

### Terminology:

- **New Student Enrollment** The process of enrolling a student in the district for the first time in the current year.
- **Returning Student Registration** The annual registration of returning students, including review and updates to student records such as demographic data updates and standard forms.
- **Student Data Maintenance** The ongoing maintenance of records for existing students, such as changes to contact information.

### Form Types:

- **Uploaded documents** cannot be updated online by parents; they can by viewed, printed, completed by hand, and returned to the campus. Uploaded documents forms will vary by campus and district, and can be delivered in various formats, such as Microsoft Word, PDF, spreadsheet, etc. Calendars are an example of static documents. **Any documents you upload should be ADA compliant.**
- **Dynamic forms** are presented online and can be completed and submitted online. These forms may include student online registration and demographic updates, as well as document attachment fields and uploads. Dynamic forms are built from a list of available fields. The list of available fields can be found later in the document.
- **Standard forms** are predefined district-level forms that are common throughout Texas. The forms cannot be edited, but you can determine whether or not they are available to parents by including (or excluding) them from groups. Most forms are submitted annually; the Home Language Survey only needs to be submitted once during the student's lifetime enrollment in the district.
  - Forms list:
    - Ethnicity and Race Data Questionnaire

### Ethnicity and Race Data Questionnaire

Read the form carefully and complete the form with the best possible information.

### TEXAS PUBLIC SCHOOL STUDENT/STAFF ETHNICITY AND RACE DATA QUESTIONNAIRE

The United States Department of Education (USDE) requires all state and local education institutions to collect data on ethnicity and race for students and staff. This information is used for state and federal accountability reporting as well as for reporting to the Office of Civil Rights (OCR) and the Equal Employment Opportunity Commission (EEOC).

School district staff and parents or guardians of students enrolling in school are requested to provide this information. If you decline to provide this information, please be aware that the USDE requires school districts to use observer identification as a last resort for collecting the data for federal reporting.

Please answer both parts of the following questions on the student's or staff member's ethnicity and race. United Stafes Federal Register (71 FR 44866)

PART 1. ETHNICITY: Is the person Hispanic/Latino? O Not Hispanic/Latino

I Hispanic/Latino - A person of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture or origin, regardless of race.

PART 2. RACE: What is the person's race? (Choose one or more)

American Indian or Alaska Native - A person having origins in any of the original peoples of North and South America (including Central America), and who maintains a tribal affiliation or community attachment.

Asian - A person having origins in any of the original peoples of the Far East, Southeast Asia, or the Indian subcontinent including, for example, Cambodia, China, India, Japan, Korea, Malaysia, Pakistan, the Philippine Islands, Thailand, and Vietnam.

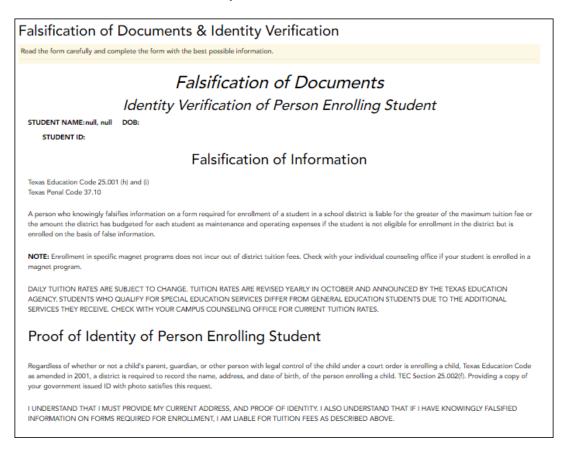
Black or African American - A person having origins in any of the black racial groups of Africa.

Native Hawaiian or Other Pacific Islander - A person having origins in any of the original peoples of Hawaii, Guam, Samoa, or other Pacific Islands.

White - A person having origins in any of the original peoples of Europe, the Middle East, or North Africa.

STUDENT NAME: DOB:

### Falsification of Documents & Identify Verification



FERPA and Directory Information Notice

### FERPA and Directory Information Notice

Read the form carefully and complete the form with the best possible information.

### NOTICE OF PARENT AND STUDENT RIGHTS FAMILY EDUCATIONAL RIGHTS AND PRIVACY ACT (FERPA) and DIRECTORY INFORMATION

maintains general education records which are available to the parent, guardian, or person standing in lawful control of the student under a court order. Both parents/guardians have access to the records unless the school is in possession of a court order limiting access.

Federal law provides that student "educational records" are confidential. School records are defined as being directly related to a student and maintained by the school including, but not limited to: attendance, grades, discipline, test scores, health and immunization, and psychological or counseling records. Directory information is not confidential under FERPA.

Certain information about district students is considered directory information and will be released to anyone who follows the procedures for requesting the information unless the parent or guardian objects to the release of the directory information about the student. If you do not want to disclose directory information from your child's education records without your prior written consent, you must notify the district in writing by the tenth (10th) day of the school year.

has designated the following information as directory information: student's name, address, telephone listing, electronic mail address, photograph, date and place of birth, major field of study, degrees, honors and awards received, dates of attendance, grade level, most recent educational institution attended, participation in officially recognized activities and sports, and weight and height of members of athletic teams.

 Student directory information is available to the public unless the parent/guardian restricts the release of the information. According to the Texas Public Information Act (TPIA), must release directory information promptly upon request and may not ask requestors the reason for the requested information. Parents/guardians have the right to restrict the release of directory information, but must do so in writing within the first ten (10) days of the school year or enrollment or see number 4 below.

 Parents/guardians may alter their choice regarding directory information at any time by completing and submitting the Student Directory Release form found in the list on the left of this webpage to their child's school. Decisions regarding directory information will remain until a subsequent written request is made to alter the previous decision.

3. Parents with a Parent Portal account may review their child's privacy status and make changes if wanted. Privacy codes may also be changed any time by completing a Student Directory Information Release form (found in the list on the left of this webpage) and submitting it to their child's school.

4. Schools must notify parents and eligible students of their FERPA rights annually. In addition to this form, FERPA information is found in the Student/Parent Handbook available in both English and Spanish online at the district website or a paper copy, by request, from your child's school.

Food Allergy Disclosure

ood Allergy Disclosure	
and the form carefully and complete the form with the best po	ssible information.
Foo	d Allergy Disclosure
Dear Parents,	
The is required to request, at the time of enrollment, that the food allergies. This form will satisfy this requirement.	parent or guardian of each student attending a school disclose the student's
This form allows you to disclose whether your child has a foor to take necessary precautions for your child's safety.	d allergy or severe food allergy that you believe should be disclosed to the in order to enable
"Severe food allergy" means a dangerous or life-threatening that requires immediate medical attention.	reaction of the human body to a food-borne allergen introduced by inhalation, ingestion, or skin contact
	allergic, as well as the nature of your child's allergic reaction to the food. The nurse will contact you ies. The school must have an EpiPen prescribed for student in the event of an emergency.
FOOD:	Nature of allergic reaction to the food:
	$\square$
	on provided above and may disclose the information to teachers, school counselors, school nurses, and s of the Family Educational Rights and Privacy Act and district Policy. [See FL] <b>The district will maintain</b>
NAME OF STUDENT: null, null DOB: GRADE: N/A	
Parent/Guardian Name:	
Primary Phone:	
Secondary Phone:	

Home Language Survey \*

Home Language Survey FORM ( 19 TAC Chapter 89, Subchapter 88, §89,1215 (Home Language Surv	(TEA) rvey applicable ONLY if administered for students enrolling in pre-kindergarten through grade 12)
HOME LANGUAGE SURVE	EY-19 TAC Chapter 89, Subchapter BB, §89.1215
	Survey applicable ONLY if administered for students ng in pre-kindergarten through grade 12)
PREKINDERGARTEN THROUGH GRA The state of Texas requires that the foll enrolls in a Texas public school for the	GUARDIAN FOR STUDENTS ENROLLING IN ADE 8 (OR BY STUDENT IN GRADES 9-12): Illowing information be completed for each student who first time. It is the responsibility of the parent or guardian, ge information requested by the questions below.
Dear Parent or Guardian: To determine if your child would benefit from Bilingual and/or E	English as a Second Language program services, please answer the two questions below.
appropriate and to inform instructional and program placement Survey, or you would like assistance in completing the form, ple For more information on the process that must be followed, ple This survey shall b	
1. What language is spoken in the child's home most of the tim	ime?
2. What language does the child speak most of the time?	T
3. What is the student's country of birth?	<b>T</b>
If country not listed in dropdown list, enter country of birth:	
request a correction, in writing, only if:	or when completing this Home Language Survey, you may : 1) your child has not yet been assessed for English tion request is made within two calendar weeks of your

Migrant Education Program - Family Survey

### Migrant Education Program - Family Survey

Read the form carefully and complete the form with the best possible information.

### MIGRANT EDUCATION PROGRAM - FAMILY SURVEY

District: Student Name: Campus: Age: Grade Level:

Dear Parents,

In order to better serve your children, our school district is helping the State of Texas identify students who may qualify to receive additional educational services. The information below will be kept confidential.

Please answer the following questions:

1. Within the past 3 years have you, or your child, moved from one school district, city or state to another? O Yes O No

2. If yes, did you, or your child, move so you could work or look for work in agriculture or fishing? <sup>O</sup> Yes <sup>O</sup> No

If your answer above is NO, STOP here and submit form.

If your answer is YES, please check all that apply below.



Working in fruit, vegetable, sunflower, cotton, wheat, grain, farms or ranches, fields & vineyards



Working in a cannery



Working on a dairy farm



Working in a fishery



Working on a poultry farm



Working in a plant nursery, orchard, tree growing or harvesting



Working in a slaughter house

Other similar work, please explain:

Best time to contact you:	Telephone Number:	
Parent/Guardian Name:		
Home Address/Apt Name:	City:	Zip Code:
Mailing Address:	City:	Zip Code:

### Military Connected Student Data

Military Connected Student Data
Read the form carefully and complete the form with the best possible information.
Military Connected Student Data
STUDENT NAME: STUDENT ID:
The Texas Education Agency is mandated by Texas State Law to collect data on military connected students enrolled in Texas public schools.
Section 25 006, Texas Education Code. The agency shall collect data each year from school districts and open-enrollment charter schools through the Public Education Information Management System (PEIMS) relating to the enrollment of military-connected students.
Please check appropriate box, if applicable:
Student in grade KG – 12 is a dependent of an active duty member of the United States military.
Student in grade KG – 12 is a dependent of a current member of the Texas National Guard (Army, Air Guard, or State Guard).
Student in grade KG – 12 is a dependent of a current member of a reserve force in the United States military.
Pre-kindergarten student is a dependent of an active duty member of the armed forces of the United States, including the state military forces or a reserve component of the armed forces, who is ordered to active duty by proper authority OR is the child of a member of the armed forces of the United States, including the state military forces or a reserve component of the armed forces, who was injured or killed while serving on active duty.
Student in grade KG – 12 is a dependent of a former member of one of the following: the United States military, the Texas National Guard (Army, Air Guard, or State Guard), or a reserve force in the United States military.
Student in grade KG – 12 was a dependent of a member of a military or reserve force in the United States military who was killed in the line of duty.
None of the above.

### Statement of Special Education Services

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Statement of Special Education Services
Read the form carefully and complete the form with the best possible information.
<u>COMPLETE THIS FORM FOR ALL STUDENTS REGARDLESS</u> <u>OF SPECIAL EDUCATION STATUS</u>
STATEMENT OF SPECIAL EDUCATION SERVICES
NAME OF STUDENT: DOB:GRADE: School Attending:
1. The above named student has <u>NEVER</u> received special education services. © True © False
If you answered TRUE, DO NOT complete the rest of the form. If you answered FALSE, proceed to Question 2 and complete the rest of the form.
2. The above named student <u>WAS RECEIVING</u> special education services at his/her prior school. Image: True Imag
If you answered TRUE, complete the remainder of the form below. This form serves as a release of information authorization in order to request your child's special education records.
Please work with the campus Admission Review Dismissal (ARD) committee to assist in identifying services to support your child. Disabling conditions(s): (LD, ED, OI, MR, etc. )
Services received at previous school. Check all that apply:
Speech Seech
Self Contained
Auditory Impaired (hearing)
Visually Impaired Other services:
Unier services.
<ol> <li>The above named student received special education services in the past, <u>BUT WAS DISMISSED PER ARD COMMITTEE</u>.</li> <li>True</li> </ol>
If you answered TRUE, enter year dismissed:
4. Comments:
Name and address of previous school:

Student Directory Information Release

### Student Directory Information Release

Read the form carefully and complete the form with the best possible information.

### STUDENT DIRECTORY INFORMATION RELEASE

Please review the information below to indicate your current wishes regarding the privacy of your child's directory information. Select YES or NO for each statement. By submitting this form you are signing, dating and indicating your preferences to the school district. Forms that are not signed will result in the release of your child's directory information when requested.

Selecting NO below will result in blocking the release of directory information in the designated categories.

#### DISTRICT PUBLICATION

has my permission to release directory information for limited school sponsored purposes including, but not limited to: selected photography companies supporting campus pictures, and publicity (name and picture in yearbook, newsletters, awards, honors, PTA/PTO, booster clubs, etc.). Example: If you select NO, your child's name will NOT appear in the district's newsletter, the school's yearbook, etc.

◎ Yes ◎ No

PRIVATE REQUESTERS:

has my permission to release directory information (name, address, phone number, etc.) to any requestor in accordance with the Texas Publication Information Act (TPIA). The TPIA requires to release this type of information to any company, individual, or group that requests it unless the parent/guardian requests the information not to be released. Example: If you select NO, your child's directory information will NOT be released to vendors or others who may be soliciting products and services.

○ Yes ○ No

HIGHER EDUCATION: The No Child Left Behind Act of 2001 requires schools to provide military recruiters and institutions of higher education student directory information unless the parent/guardian objects. has my permission to release directory information to a military recruiter.

○ Yes ○ No

has my permission to provide the name, address, and telephone number of my secondary student to an institution of higher education.

© Yes <sup>©</sup> No

Please consider your responses carefully prior to making final decisions. Should you have questions or need further assistance for a complete understanding, see your campus administrator

Student Name:

#### Student Health Information Sheet

All informati	on obtaine		pose will remair rolled is require		ne form per stude
	STUDE			MATION SH	IEET
Campus Name:					
Name of Student:	Grade:	Gend	er:		
Date of Birth:	Student	's Age: Stude	ent ID:		
HEALTH HISTORY: Sele	ct Yes for any condi	itions that apply to your	chlid and have been diagnos	ed by a physician.	
CONDITION	RESPONSE	DATE	COMMENTS		
	© Yes © No	DATE	COMMENTS		
ADHD:					
ADD:	© Yes ◎ No				
Allergies:	© Yes ◎ No				
Asthma:	© Yes ◎ No				
Bladder/Bowel Issues:	© Yes ◎ No				
Blood Disorder:	© Yes ◎ No				
Bone/Muscle Issues:	© Yes ◎ No				
	◎ Yes ◎ No				
Cancer:					
Celiac Disease:	○ Yes ○ No				
Chickenpox:	◎ Yes ◎ No				
Diabetes:	© Yes <sup>©</sup> No				
Kidney:	© Yes ◎ No				
Heart Disease:	© Yes ◎ No				
Hepatitis:	◎ Yes ◎ No				
Immune Disorder:	○ Yes ○ No				
	- 105 - 110				
Mental/Behavioral Heal					
Migraine:	© Yes ◎ No				
Neurological:	© Yes <sup>©</sup> No				
Scoliosis:	© Yes <sup>©</sup> No				
Seizures:	© Yes ◎ No				
Surgery:	© Yes <sup>©</sup> No				
Other:	◎ Yes ◎ No				
	○ Yes ○ No				
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### Student Media Release

PP

Student Residency Questionnaire (McKinney-Vento)

					PP			
Stud	len	t Resid	ency Q	uestio	nnaire			
The info	rmatior may be	n on this form is e eligible to rece	s required to ad eive. Presenting	Idress the Mcł g a false recor	Kinney-Vento Act 42 U.S.C.	offense under Section 37.10,		ation help determine the services the rollment of the child under false
A	ll in	formatio	on obtair	ned for t		II remain confide s required.	ential. One	form per student
			STUD	ENT	RESIDEN	CY QUESTI	ONNAI	RE
NAME O	F STU	DENT:	Gender: D	ate of Birth:				
School A	Attendi	ing:	Student ID:					
GRADE:			AGE:					
O Yes	5 0 No	Is your curre	nt address a te	mporary living	arrangement?			
O Yes	5 🔍 No	Is your temp	orary living arra	ingement due	to loss of housing or econo	mic hardship?		
					NOT complete the rest of th , proceed to Section A, co	e form. Click Submit Data to s mplete the rest of the form.	sign and submit the	form.
Sectio	on A -	Student Living	g Situation (Ch	eck all that a	pply)			
		-				not share home with any othe	er family.	
	Live	e in a shelter be	cause I do not	have perman	ent housing (family shelter,	domestic violence shelter, chil	dren/youth shelter,	FEMA housing), includes living in
						partly paid by a Church or oth		divorce, domestic violence, parent in
			eployed, parent		sar my nousing (doubled	ap due to economic naruship,		strong, comesco violence, parent in
			van, abandonei home/apartmer		ng on the streets, campgrou	ind, park, or unsheltered locat	tion), includes living	without electricity, heat, and/or
		-			p, eviction, flood, fire, hurric	ane, etc.)		
	Una	accompanied Yo	outh (student is	not living in th	he home of a parent or lega	l guardian)		
	Chil	ld or youth plac	ed by DFPS wi	th a temporan	y guardian (DFPS provided	a Parental Child Safety Plan o	or Authorization for	Non-Parent or Voluntary Caregiver)
	Nor	ne of these des	cribe my preser	nt living situati	on. Briefly describe your sit	uation:		
South	n P· I	Eastors contril	buting to the c	tudonf's our	ant living situation (Choo	all that apply:		
	ON B: F		-	tudent s curr	ent living situation (Chec	call that apply):		
		Natural disast Tornado, storn						
		Hurricane, nar						
_			prest, grass, ligi	-				
		-				ts, student left due to family on air due to lack of funds, over		
		etc.	uch as lack of e	securicity, wate	er, near, adequate nome rep	air due to lack of fulfus, overc	arowaing, mola,	
		Military: Parer	nt/guardian dep	loyed, injured	or killed in action			
			of parent/guard					
					health, mental health, drugs			
				causes (i.e., fa	aulty equipment/appliances/	wiring, furnace, stove, fireplac	e, etc.	
	_	Economic han		hi to pay met	or moderate			
		-	sulting in inabili		es not cover cost of housin	in the area		
					ge of landlord if student/stu	-		
		-		_	deposits for rent or utilities	,		
			bills that leave I					
		Lack of afforda	able housing in	the area	-			
		Minor student	unable to affor	d housing on i	my own			
		None of the al	bove describe t	he main reaso	on for my present living situa	ation. Briefly explain the contri	buting factors:	
Sectio	on C: F	Parent/Lenal G	uardian/Carer	iver/Unaccou	mpanied Youth			
	Name:		First Name:		Middle Name:	Relationship to Student:		
Addre	255:				Zip:	Telephone:		
Stude	ent's le	ength of time a	t present addr	ess:				
Years			Months:		Days:	Number of Children Enroll	led in District:	
Plane	0.000	do the following	information (	r sohool	iblings (brothour and/or -i-	ars) of the student		
Name		ue me ronowing	Grade	<ul> <li>school-age s</li> </ul>	siblings (brothers and/or sis School	District		
			1			1		
					1			

•	History	of School	Attendance	- Secondary
---	---------	-----------	------------	-------------

ad the form carefully an	d complete the for	m with the be	est possible info	ormation.			
	HISTOR	Y OF	SCHO	OL AT1	ENDA	NCE -	SECONDARY
NAME OF STUDENT:n	ull, null GRADE	: N/A					
1. Has your child ever be	een retained?						
Yes No If YES, indicate which gr	rade:						
2. Has your child lived o	utside the U.S. for	two or more	consecutive ye	ars?			
© Yes ◎ No							
If YES, indicate when:							
If YES, indicate where:							
3. When your child lived	outside the U.S., (	did he/she at	tend school reg	gularly?			
No, my child missed	l significant porti	ons of one o	or more schoo	l years as spe	ecified. © Yes	, my child att	ended school in all previous grades outside t
4. Where has your child	attended school?						
GRADE:	YEAR		NAME OF S	CHOOL	CITY, STATE		
Fifth							
Sixth							
Seventh							
Gevenui							
Eighth							
Eighth							
Eighth Ninth							
Eighth Ninth Tenth							
Eighth Ninth Tenth Eleventh Twelfth 5. Has your child particip							
Eighth Ninth Tenth Eleventh Twelfth 5. Has your child particip (Any other program may	v be added at the b	ottom of the	list)	If YES When			
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Eighth Ninth Tenth Eleventh Twelfth 5. Has your child particip (Any other program may Program Bilingual	v be added at the b Yes/No YES O NO	ottom of the If YES, Whe	list)	If YES, When	e		
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Eighth Ninth Tenth Eleventh Twelfth 5. Has your child particip (Any other program may Program Bilingual ESL Dyslexia 504	v be added at the b Yes/No YES © NO YES © NO YES © NO YES © NO	ottom of the If YES, Whe	list)	If YES, When	e		
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Eighth Ninth Tenth Eleventh Twelfth 5. Has your child particip (Any other program may Program Bilingual ESL Dyslexia 504 Gifted & Talented Remedial Math	v be added at the b Yes/No YES 0 NO YES 0 NO YES 0 NO YES 0 NO YES 0 NO YES 0 NO	ottom of the	list)	If YE S, When	e		
Eighth Ninth Tenth Eleventh Twelfth 5. Has your child particip (Any other program may Program Bilingual ESL Dyslexia 504 Gifted & Talented Remedial Math Remedial Reading	v be added at the b Yes/No YES 0 NO YES 0 NO YES 0 NO YES 0 NO YES 0 NO	ottom of the	list)	If YES, When	e		
Eighth Ninth Tenth Eleventh Twelfth 5. Has your child particip (Any other program may Program Bilingual ESL Dyslexia 504 Gifted & Talented Remedial Math	v be added at the b Yes/No VES 0 NO VES 0 NO	ottom of the	list)	If YES, When	e		

\* Only needs to be submitted once during the student's lifetime enrollment in the district.

### • Download Standard Forms:

• **Custom forms** are forms that parents can complete and submit online. These forms include district-created questions which are not covered by dynamic and standard forms, such as polls, surveys, and event registration.

# **Before you Begin**

The following information will assist you in implementing ASCENDER ParentPortal New Student Enrollment, Returning Student Registration, and Student Data Maintenance in your district.

## Accessing the Tools & Assigning Staff

Determine who will be responsible for managing the tasks:

□ The Form Management setup steps must be completed by a user with a district admin login for ASCENDER ParentPortal. These setup steps cover New Student Enrollment, Returning Student Registration, and Student Data Maintenance.

□ Campus tasks such as enrolling students and accepting data changes must be completed by a user with access to the applicable pages in TxEIS Registration. This user must have a role ID with appropriate access to necessary campuses and the following TxEIS Registration pages:

### New Student Enrollment:

- Registration > Maintenance > Online Registration > New Student Enrollment
- Registration > Maintenance > Parent Portal > Letters > Print > Letter Criteria
- Registration > Maintenance > Parent Portal > Letters > Print > Print Letters
- Registration > Maintenance > Student Enrollment > Forms (Be sure this tab is enabled in Security Admin.)

### **Returning Student Registration and Student Data Maintenance:**

- Registration > Maintenance > Student Enrollment > Forms (Be sure this tab is enabled in Security Admin.)
- Registration > Maintenance > Online Registration > Register Student
- Registration > Maintenance > Online Registration > Pending Updates
- Registration > Reports > Registration Reports > Student > SRG0700 Student Missing Forms
- Registration > Reports > Registration Reports > Student > SRG0710 Standard Forms (Home Language Survey)
- Registration > Reports > Registration Reports > Student > SRG0720 Online Registration Forms Related Reports
- Registration > Reports > Registration Reports > Student > SRG0730 Percentage of Forms Submitted per Campus
- Registration > Reports > Registration Reports > Withdrawal > SRG2300 Student Information Request

## **Planning Ahead**

□ During the planning phase, contact your regional service center for assistance in developing your forms.

□ Discuss how your campus and district will implement New Student Enrollment (method and location).

- What method will you be using (CAPTCHA or email verification)?
- Where will you be hosting the enrollment event (campus, home, during a Kinder Roundup event or open house, etc.)

 $\Box$  Determine who will be responsible for completing the form management setup and ongoing maintenance. It is recommended that 1 or 2 staff persons set up and maintain online forms.

 $\Box$  Review all of the district's current registration documents, and compare them to the available forms.

- Determine whether static forms are needed, and which built-in dynamic and standard forms will be used.
- Make changes to built-in forms as needed.
- Determine if custom forms are needed using district-created questions.
- Contact your service center consultant for assistance with individual situations.

□ Develop a plan to explain how the returning student registration process will work.

□ It is recommended that you communicate in advance to parents that they need to verify that their ASCENDER ParentPortal account and email address are current. Recommendations:

- Send a letter to parents (or use messaging system) to notify them that Returning Student Registration will be available on xx/xx/xxx (or during a particular event). Example: The letter can be created from TxEIS Registration > Reports > Create Registration Report. Select the student contact fields, create the report, and then filter the report by email and populate a mail merge with an electronic form template.
- Enable online student data updates before the Returning Student Registration event. This will give parents an opportunity and a reason to log on to ASCENDER ParentPortal, which may assist districts in reconciling ParentPortal account issues.

□ Because custom instructions cannot be added to standard forms, consider creating a static form that is listed at the beginning of the standard forms which provides any instructions or additional information you would like to communicate to the parent before beginning the registration process.

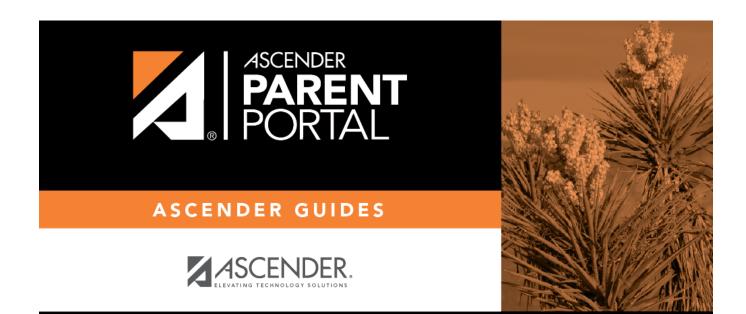
 $\hfill\square$  Consider whether you need to have translators available for any enrollment events.

# **Troubleshooting Tools**

□ The **Guardian Verified** field on Registration > Maintenance > Student Enrollment > Contacts can be used to allow verification of ParentPortal accounts for parents who do not have access to a valid email address.

If **Guardian Verified** is selected, the contact's email address can immediately be matched to the

email address entered by the parent when registering for an ASCENDER ParentPortal account. If the two addresses match, the contact can complete online registration and update the student's data. This allows you to bypass the normal email verification process for short-term situations where the normal email address verification process cannot be completed.



# **Back Cover**