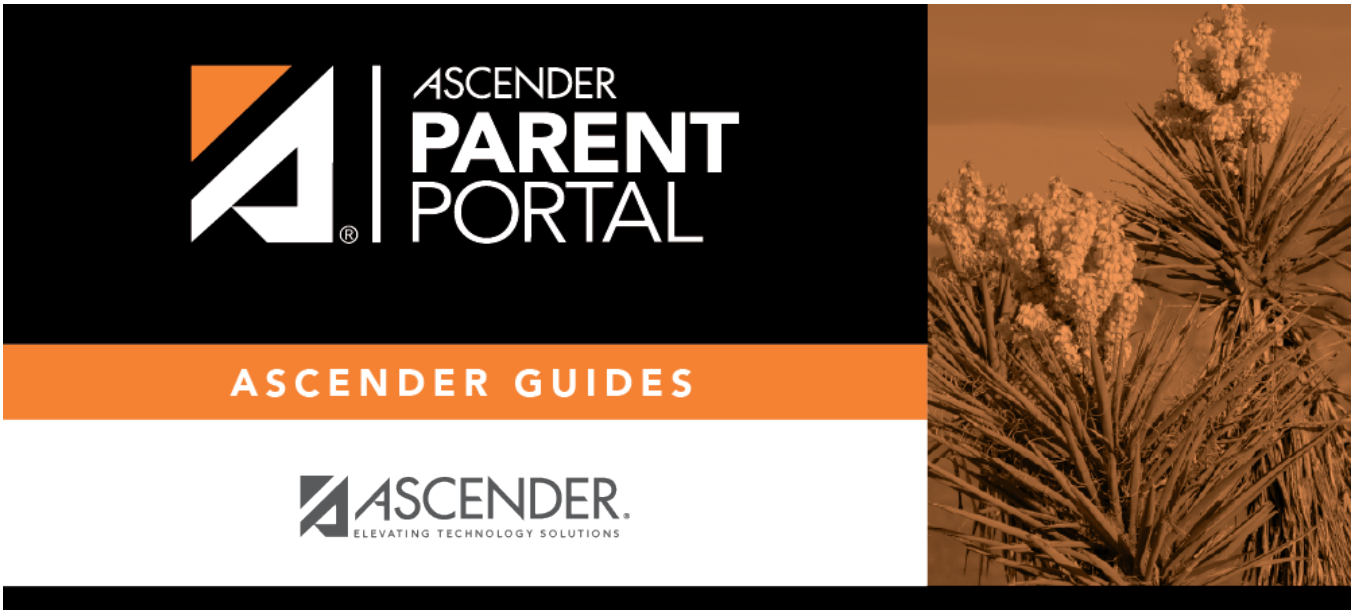



# What questions or problem are you having?

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# Parent Guide to ASCENDER ParentPortal - Troubleshooting Guide

# What questions or problem are you having?

“What is the web address for my district's ParentPortal?”

“How can I download the mobile app?”

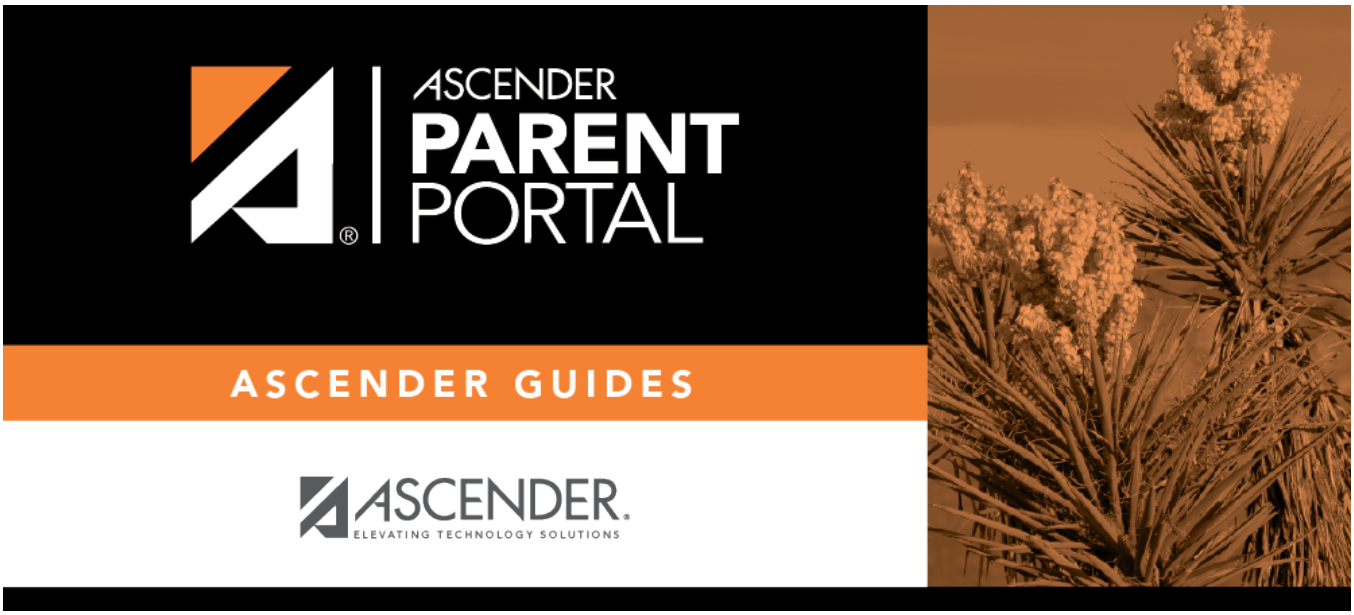
“I cannot see the whole menu”

“I cannot remember the answer to my security question”

“When I log on using a mobile browser, the menu does not close by itself.”

“I cannot verify my email address”

“I cannot print a page from ParentPortal”


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PARENT
PORTAL
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