



ASCENDER GUIDES



Admin - Alert Settings

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ASCENDER ParentPortal Admin > Admin Settings > District Configurable

This page is only available to users who log on to ASCENDER ParentPortal with a district-level administrator account.

This page allows you to set a district-level schedule for the parent alert messages, as well as several district-level security settings.

Alerts refers to the update that occurs in the system.

NOTE: Please contact your System Administrator if your district wants Alerts turned off.

Notification refers to the text or email message that is set to the parent as notification that there is an alert. Notifications do not have to go out at the same time the alert occurs.

Set Alerts

Set Alerts

Start Time: End Time: Interval: Mins

| | |
|-----------------------|-------------------------------------------------------------------------------------------|
| Start/End Time | Select the start and end times to specify the time of day when alerts are generated. |
| Interval | Type the number of minutes that will elapse between each alert during the specified time. |

Click **Save**.

Set Notifications

Set Notifications

Start Time: End Time: Interval: Mins

| | |
|-----------------------|---------------------------------------------------------------------------------------------------|
| Start/End Time | Select the start and end times to specify the time of day when notifications are sent to parents. |
| Interval | Type the number of minutes that will elapse between each notification during the specified time. |

Click **Save**.

ParentPortal Settings

ParentPortal Settings

ParentPortal Default URL:

SMS Settings

SMS Default URL:

| | |
|---------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|
| ParentPortal Default URL | Type the full URL that parents in the district will use to access ASCENDER ParentPortal. This URL will be used during the email verification process. |
|---------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|

Under **SMS Settings**:

| | |
|------------------------|---------------------------------------|
| SMS Default URL | Type the path used for text messages. |
|------------------------|---------------------------------------|

Click **Save**.

Email Authentication Verification

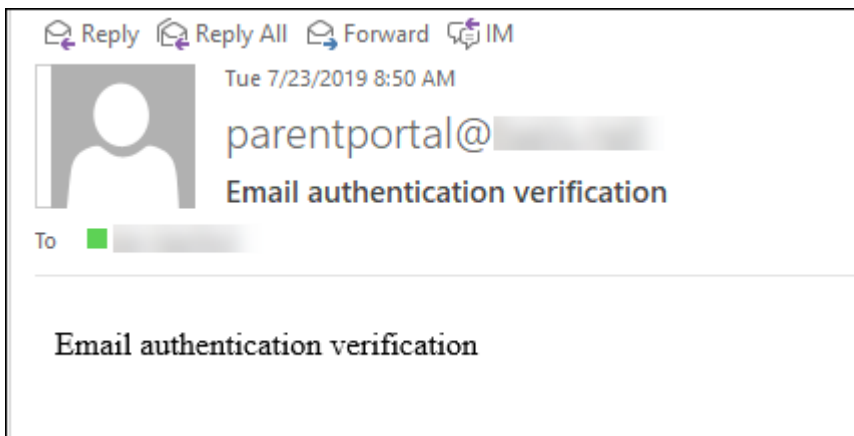
Email Authentication Verification

Email Address:

| | |
|----------------------|------------------------------------------------------------------------------------------------------------------------|
| Email Address | Type any email address you wish to test. This allows you to confirm that SMTP and other settings are set up correctly. |
|----------------------|------------------------------------------------------------------------------------------------------------------------|

Click **Send**.

If the email address is set up correctly, a message will be delivered to that email address indicating that it was verified and functioning properly.





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