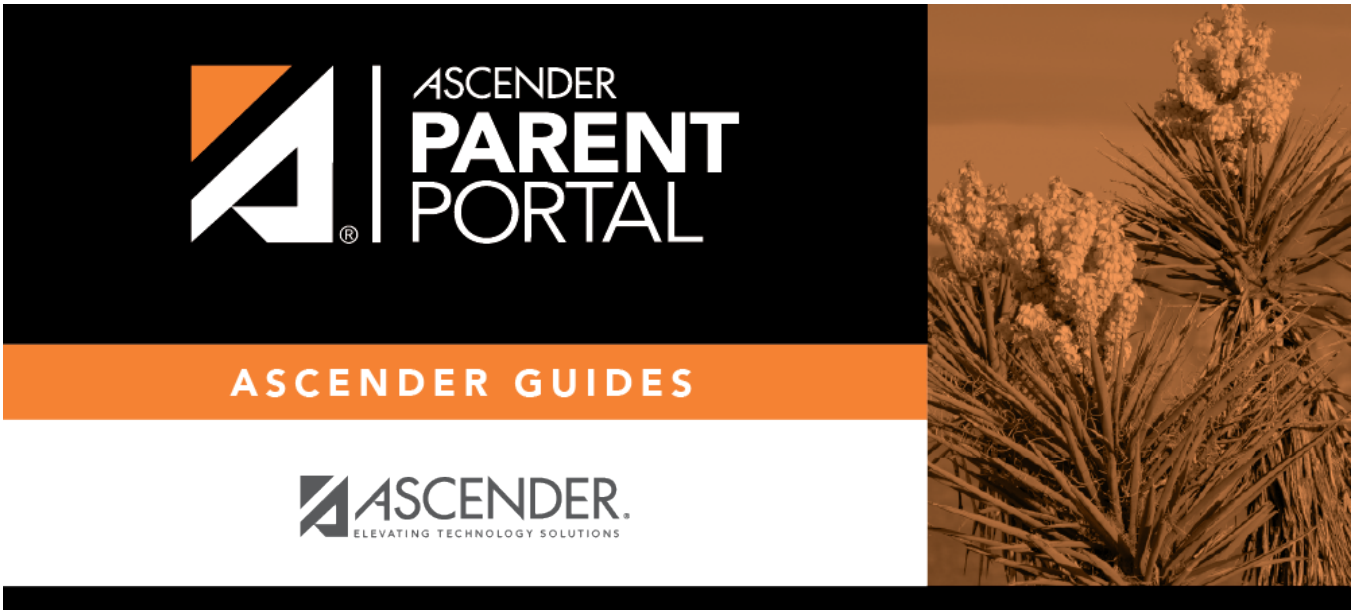


Admin - User Settings

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Admin - User Maintenance

ASCENDER ParentPortal Admin > Admin Menu > User Maintenance

This page is only available to users who log on to ASCENDER ParentPortal with a district-level administrator account.

This page allows an administrator to log on as a parent and view data for the students of that parent. You will be "impersonating" a parent and will be able to navigate through ParentPortal as the parent.

Active	

❑ Use one of the following fields to retrieve the user (i.e., parent) you want to impersonate:

User	Type all or part of the parent's user name.
Email	
Student ID	
Student Name	

❑ Click **Search**.

The users (i.e., parents) who meet the criteria are displayed with the following information:

User	
Email	
Student Count	
Last Login	

- Click the page numbers at the bottom of the grid to view any additional users.
- To change the sort order of the grid, click the column heading. Click it once to sort in ascending order. Click it again to sort in descending order.

❑ Once you locate the user you want to impersonate, click **Select User**.

If you logged on with a campus-level administrator ID, the following applies:

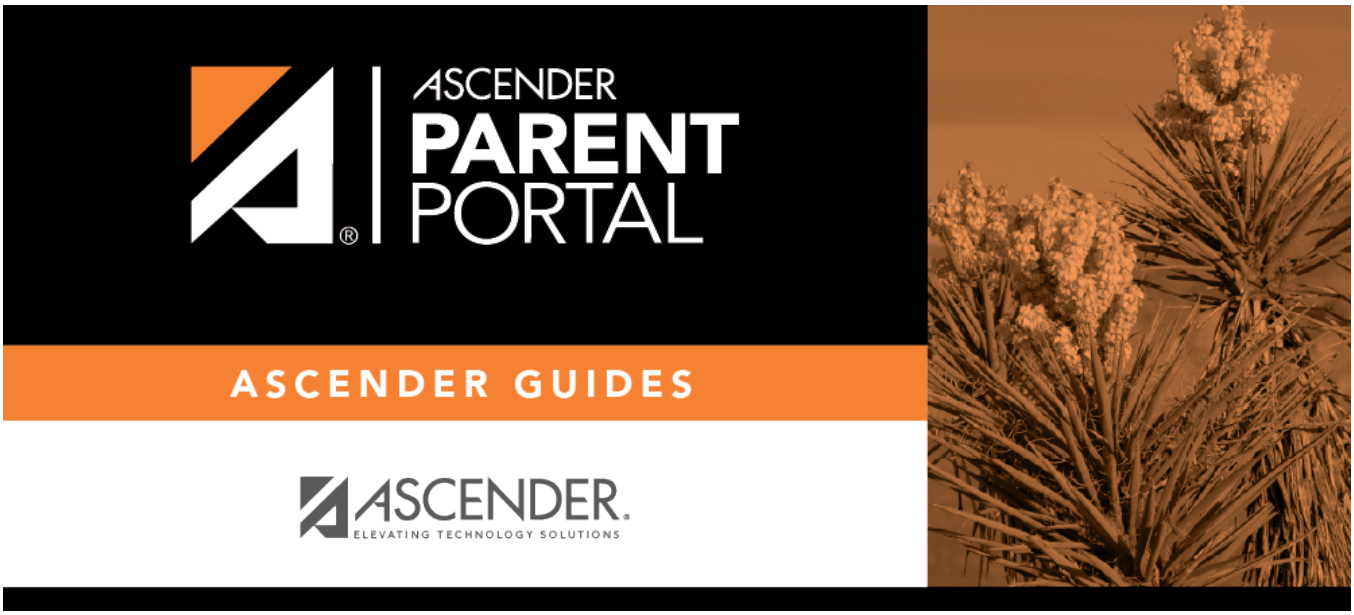
- You can only impersonate users who have students at the campus to which you are associated.
- You can only view students associated with the campus to which you are logged on, even if the user you are impersonating has students at other campuses. For example, if you are logged on with a campus-level administrative ID for an elementary campus, and you impersonate a parent who has two students at that elementary campus and one student at the middle school campus, you will not see the middle school student; only the elementary students will be displayed.

- If a student is enrolled at multiple campuses, including the campus to which you are logged on, you can only see data for the student at the campus to which you are logged on.

- To delete a user account, click **Delete User**.
- To view data for the user's students, select pages from the menu.
- To return to this page and impersonate a different parent, select User Maintenance from the Admin Menu.

For district-level administrators, two export options allow you to export data from the user tables:

Export Users
Export Users With Students


ASCENDER
PARENT
PORTAL
ASCENDER GUIDES
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ELEVATING TECHNOLOGY SOLUTIONS

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