



ASCENDER GUIDES



Reset Password (Restablecer contraseña)

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Parent - Retrieve User Name/Reset Password

This page allows you to recover your user name or reset your password.

[← Return to Login](#)

Recover User Name


Email Address

 Example_01@exp.com

Recover User Name


Reset Password

User Name

 User Name

Next

Email Address

 Example_01@exp.com

Reset Password

E-mail	Type your current email address.
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Click **Submit**. A message is sent to your email address that contains a new password.

Return to txConnect, and log on using your user name and new password. Once you are logged on, you can reset your password as described above.

Look up user name:

This option is not available if email is not available for the application.

E-mail	Type your current email address.
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Click **Submit**. A message is sent to your email address that contains your user name and a new password.

Return to txConnect, and log on using your user name and new password. Once you are logged on, you can reset your password as described above.



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