



ASCENDER GUIDES



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Create Account 1

Create Account

You can use the Create Account wizard to create a StudentPortal account.

User Information:

Student ID	Type your Student ID number.
Birth Date	Type your birth date.
Social Security Number	Type the last four numbers of your social security number.

Click **Next**.

If you entered the data correctly, the Basic Information step opens.

Basic Information:

User Name	Type a unique user name that will identify you when you log on to the system, such as a combination of letters from your first and last name. <ul style="list-style-type: none"> Your user name must be 6-25 characters and must be unique within the district. Your user name is not case-sensitive. If you type a name that is already used, available alternatives are suggested.
Password	Type a password that you will use when you log on to StudentPortal. Requirements: Between 16 and 46 characters. Must include at least one of each of the following character types: <ul style="list-style-type: none"> Uppercase letters (A-Z) Lowercase letters (a-z) Numbers (0-9) At least one allowed special character
Confirm Password	Retype the password exactly as you typed it above. This step confirms that you typed your password as you intended.
PIN	Type a four-digit numeric personal identification number (PIN) that you will use when you post data in StudentPortal. Avoid using 1234, 4321, or all the same number, as these are common and easily guessed.
Email Address	Type your email address (e.g., someone@example.net).

Click **Next**.

If you entered all required data correctly, the Security Question step opens.

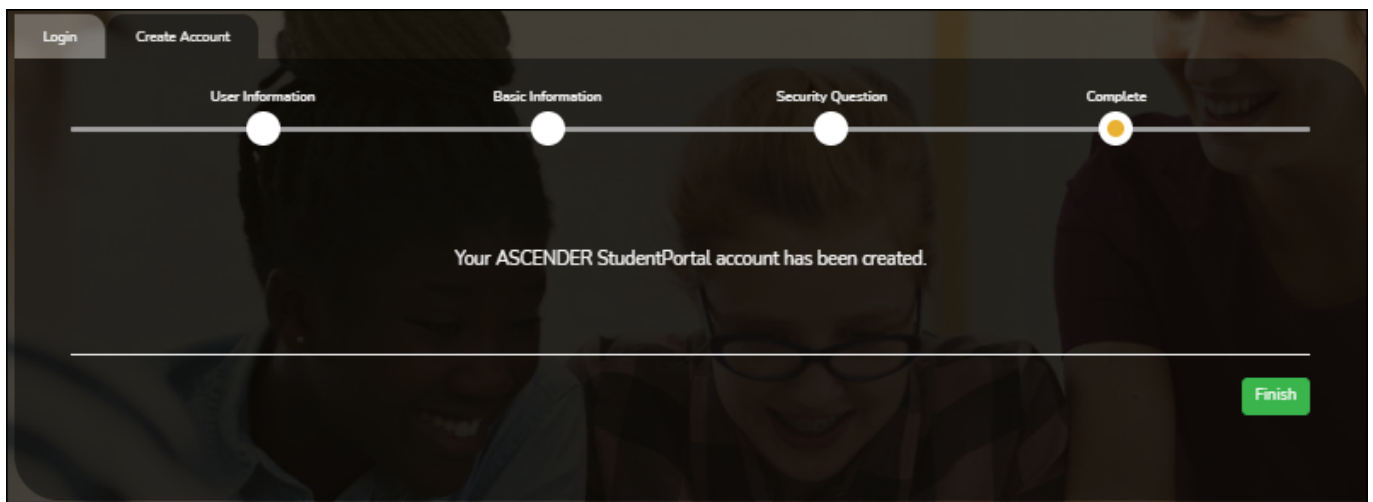
Security Question:

The screenshot shows a user interface for the 'Security Question' step. At the top, there are four progress indicators: 'User Information', 'Basic Information', 'Security Question' (which is highlighted with a yellow circle), and 'Complete'. Below the progress indicators, there is a horizontal line with four dots corresponding to the steps. The 'Security Question' step is currently active. The instructions state: 'Provide answers to three different questions. The information will assist you in resetting your password.' There are three questions, each with a dropdown menu for the question and a text input field for the answer. The questions are: 'Question 1: Mother's maiden name.', 'Question 2: High school mascot?', and 'Question 3: Where were you born?'. The answers are labeled 'Answer 1', 'Answer 2', and 'Answer 3'. At the bottom right, there are three buttons: 'Back' (green), 'Next' (green), and 'Cancel' (white with red border).

Question #	Select three questions to which you will provide an answer. The questions are asked in the event that you forget your password. You must select three different questions. You cannot repeat any questions/answers.
Answer	Type the answer to each question. If you forget your password, you will be required to answer the question correctly in order to recover your account. Be sure to select questions for which you will easily remember your answer. Answers are case sensitive.

Click **Next**.

If you entered all required data, the Complete page opens.



Click **Finish**.

The Announcements page opens.



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