



ASCENDER GUIDES





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# Recover Your User Name

You can use the Recover User Name wizard to recover your StudentPortal user name.

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## Recover User Name

User Information   Security Question   Complete

User Information

Please enter Student ID, Birth Date and SSN to recover your user name

Student ID:  Student ID • Example: 123456

Birth Date:  Birth Date • Example: 03/11/1994

Social Security Number:  Social Security Number • Last Four of SSN (Example: 5555)

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## Recover User Name

User Information   Security Question   Complete

Security Question

Answer Hint Question to verify identity

Question: What is your pet's name?

Answer:

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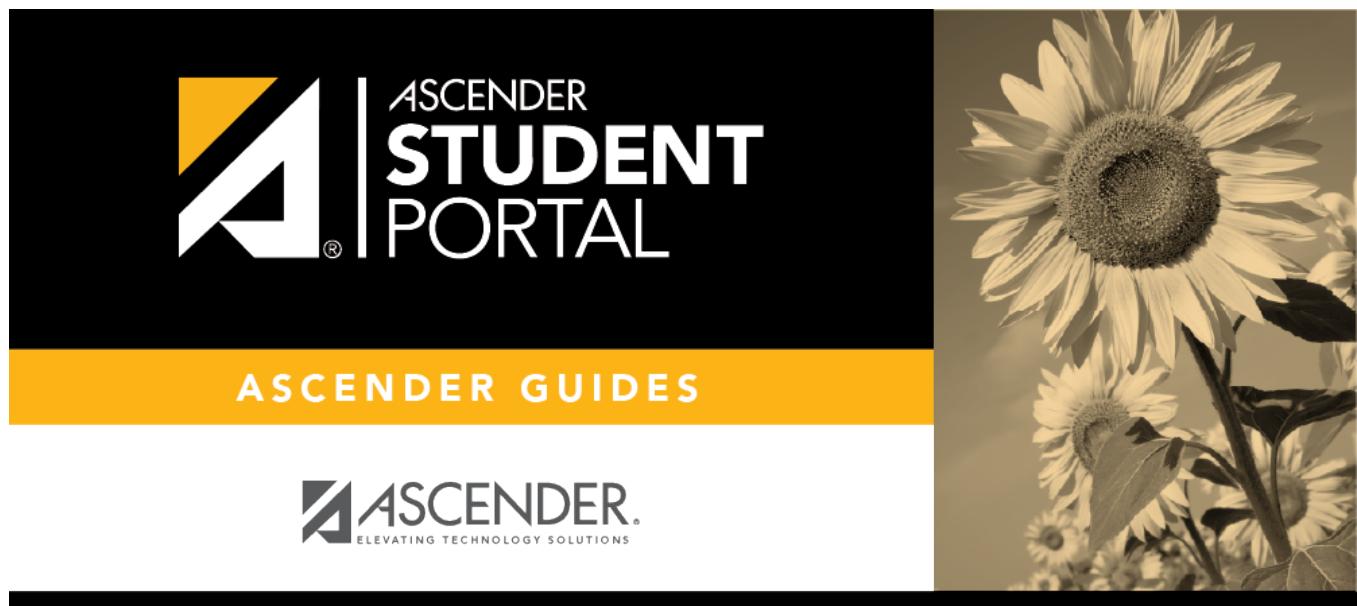
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Recover User Name

User Information   Security Question   Complete

 Congratulations! You recovered your user name successfully!  
Here it is: [REDACTED]

[Finish](#)



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