



ASCENDER GUIDES



Table of Contents

Recover Your User Name 1

Recover Your User Name

You can use the Recover User Name wizard to recover your StudentPortal user name.

[← Return to Login](#)

Recover User Name

User Information Security Question Complete

User Information

Please enter Student ID, Birth Date and SSN to recover your user name

Student ID: • Example: 123456

Birth Date: • Example: 03/11/1994

Social Security Number: • Last Four of SSN (Example: 5555)

[← Return to Login](#)

Recover User Name

User Information **Security Question** Complete

Security Question

Answer Hint Question to verify identity



Question: What is your pet's name?

Answer:

[← Return to Login](#)

Recover User Name

User Information Security Question **Complete**

 Congratulations! You recovered your user name successfully!
Here it is: 

[Finish](#)



Back Cover