



Long-Term Substitute Teachers

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Teacher Guide to ASCENDER TeacherPortal

Long-Term Substitute Teachers

Long-term substitute teachers can be granted access to use TeacherPortal on behalf of a teacher who is away for an extended period of time. When substitute teachers log in to TeacherPortal, they can select the teacher for whom they are substitute teaching. Then, the substitute teachers can proceed to use TeacherPortal as the teacher.

[Prerequisites.](#)

Before a long-term substitute teacher can access TeacherPortal, a substitute teacher record must already exist for him in TeacherPortal. These steps are covered in the TeacherPortal Administrator guide.

[Create an ASCENDER TeacherPortal account.](#)

A long-term substitute teacher must create a TeacherPortal account in order to log on to TeacherPortal. Substitute teachers will log on to TeacherPortal with their own accounts, rather than with the teacher's account.

From the Login page, click **Create Account**. The User Information page is displayed.

To exit without saving any changes, click **Return to Login**.

User Information:

The screenshot shows a 'Create Account' form with a progress bar at the top. The progress bar has four steps: 'User Information' (active, indicated by a red dot), 'Basic Information', 'Security Question', and 'Complete'. Below the progress bar, there are three input fields: 'Staff ID' with a person icon, 'Last Name' with a person icon, and 'First Initial' with a magnifying glass icon. At the bottom right, there are two buttons: a green 'Next' button and a white 'Cancel' button with a red border.

Staff ID	Type your staff ID number.
Last Name	Type your last name
First Initial	Type the first letter of your first name.

Click **Next**.

If you entered the data correctly, the Basic Information step opens.

Basic Information:

The screenshot shows the 'Create Account' form with the progress bar now highlighting the 'Basic Information' step with a red dot. The 'User Information' step is now greyed out. There are four input fields: 'User Name' with a person icon, 'Password' with a magnifying glass icon and an eye icon for visibility, 'Password Verification' with a magnifying glass icon and an eye icon, and 'Current PIN' with a magnifying glass icon. At the bottom right, there are three buttons: a green 'Back' button, a green 'Next' button, and a white 'Cancel' button with a red border.

User Name	Type a unique user name that will identify you when you log on to the system, such as a combination of letters from your first and last name. <ul style="list-style-type: none"> • Your user name must be 6-25 alphanumeric characters and must be unique within the district. • Your user name is not case-sensitive. • If you type a name that is already used, available alternatives are suggested.
Password	Type a password that you will use when you log on to TeacherPortal. Requirements: Between 16 and 46 characters. Must include at least one of each of the following character types: <ul style="list-style-type: none"> • Uppercase letters (A-Z) • Lowercase letters (a-z) • Numbers (0-9) • At least one allowed special character Forbidden characters: space, !, ?, *, &, ^
Password Verification	Retype the password exactly as you typed it above. This step confirms that you typed your password as you intended.
PIN	Type a four-digit numeric personal identification number (PIN) that you will use when you post data in TeacherPortal. Avoid using 1234, 4321, or all the same number, as these are common and easily guessed.

Click **Next**.

If you entered all required data correctly, the Security Question step opens.

Security Question:

Login Create Account

User Information Basic Information **Security Question** Complete

Provide answers to three different questions. The information will assist you in resetting your password.

Question 1: Mother's maiden name.

Answer 1: Answer 1

Question 2: High school mascot?

Answer 2: Answer 2

Question 3: Where were you born?

Answer 3: Answer 3

Back Next Cancel

Question	Select three questions to which you will provide an answer. The questions are asked in the event that you forget your password. You must select three different questions. You cannot repeat any questions/answers.
Answer	Type the answer to each question. If you forget your password, you will be required to answer the question correctly in order to recover your account. Be sure to select questions for which you will easily remember your answer. Answers are case sensitive.

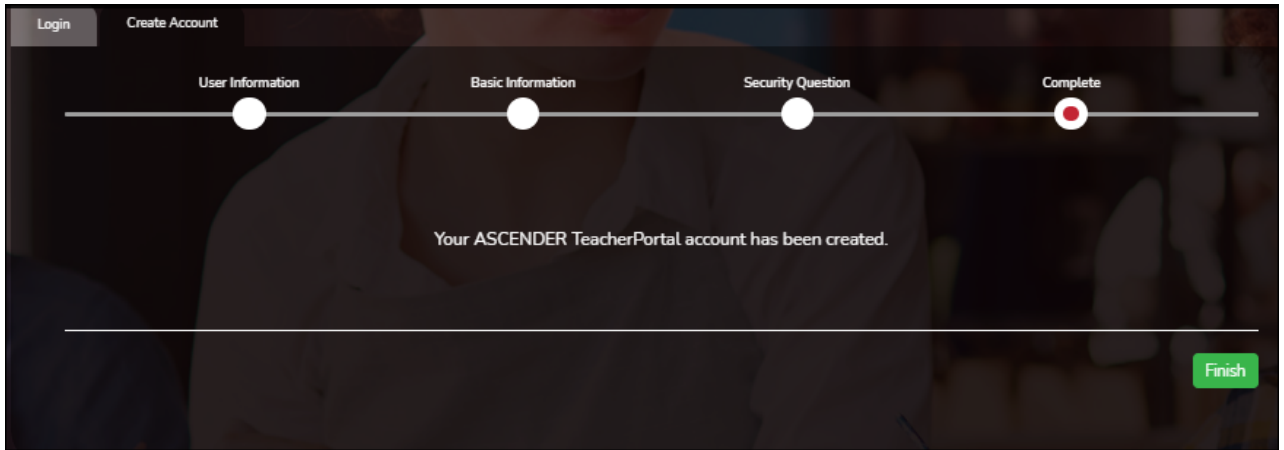
License Agreement

Review and accept the End User License Agreement (EULA) for ASCENDER. This agreement must be accepted in order to proceed.

Select **Accept**.

Click **Next**.

If you entered all required data, the Complete page opens.



□ Click **Finish**.

The Announcements page opens.

[Log on to TeacherPortal.](#)

Substitute teachers must log on using their own credentials.

If you are continuing from the previous step and are already logged on, you can skip this step.

If you are not already logged on, you must log on to TeacherPortal using the user name and password created in the previous step. Once you are logged on, you can access the pages for the remaining steps.



User Name	Type your user name. Your user name is not case-sensitive.
Password	Type your password. The typed text is hidden. Your password is case sensitive.

Click **Login**.

The Announcements page is displayed.

For security purposes, your password will expire periodically. If your password is expired, you are redirected to the [Password Expired](#) page before the Announcements page is displayed. Follow the instructions provided in the online Help for the Password Expired page.

[Specify the teacher.](#)

When you log in to TeacherPortal, the Announcements page is the first page displayed. From here, you must specify the teacher you are substitute teaching for. You must select the teacher each time you log in.

Substitute For:

(204) BRATTON, BERTHA ▼

Teacher

←

To select another teacher, log out first.

ISD Announcements

Visit <https://ascendertx.com/> for more information on ASCENDER!

Bestview ISD

001 School Announcements

Teachers,

Start of school year: All Teachers, new and returning, must create his or her account as a new user each year.

In the **Substitute For** field, select the teacher you are substitute teaching for.

- Only teachers you are assigned to teach for are listed.
- The beginning and ending dates also determine which teachers are listed.

If the beginning date is in the future, the teacher is not listed until the current date is within the range of dates specified. Once the current date is past the substitute's ending date, the teacher is no longer listed.

Click **Teacher**.

A message is displayed indicating that you are now substitute teaching for the selected teacher. The teacher's three-digit control number is also provided.

NOTE: Once you have selected a teacher, the Update Profile page is no longer available. See the Update Profile Settings section below for information about how to update your profile settings.

To select another teacher, you must log out, and log in again.

[Use TeacherPortal as the teacher.](#)

When logged in as a long-term substitute teacher, you can maintain and print most data that the teacher would be able to access, including attendance, assignments, grades, discipline, and reports.

For assistance with these pages, view the online Help for each page.

As you update and post data in the database tables, be aware that the teacher's name will be associated with some actions, and the substitute teacher's name will be associated with other actions.

- If you mark grades as ready to post, the teacher's name is reflected.
- If you post attendance, the teacher's name is reflected.
- If you enter a discipline referral, the substitute's name is reflected.

[Update profile settings as needed.](#)

Once you have selected a teacher from the Announcements page, the Settings > Update Profile page is no longer available.

If you need to make changes to your profile, you must log out, and then log in and access the Update Profile page before selecting a teacher.

For assistance with the fields on the page, view the online Help.

Reports:

[Generate seating chart report.](#)

Reports > Seating Charts

This report prints a teacher's seating charts for all periods or one period. For each period, the seating chart is displayed followed by a list of students who are not assigned to seats. The seating chart lists the student name, gender, and ID.

If printed for all periods, each period prints on a separate page.

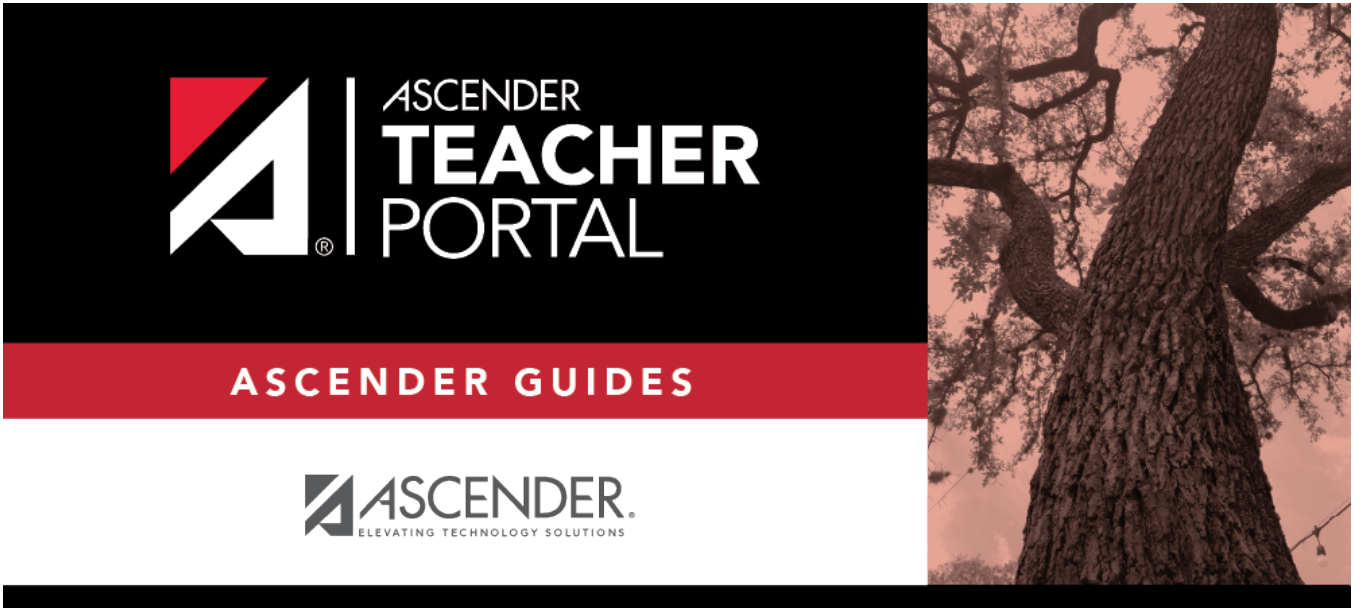
NOTE: If that field has been changed, and the seating charts have not been re-saved on [Settings > Manage Charts](#) since the setting was changed, a warning message is displayed when the report is generated indicating that the reports will not be accurate until the Manage Seating Charts page has been re-saved. You must review the seating chart for each period on the Manage Seating Charts page, make any necessary changes, and then re-save each chart.

Specify report options:

Semester	The current semester is displayed. You can select a different semester.	
Period	Select the period-course(s) to print the seating chart for, or select <i>ALL CLASSES</i> to print seating charts for all periods. If Combine Courses in Attendance is selected on your Settings > Update Profile page, the courses are combined by period.	
width	Select the width setting for the report.	
	Fixed Seat Width	Select to print a report in which all seats are the same width. This setting works for small and average-size classes. For larger classes, some seats may not print on the page.
	Auto-Adjusted Seat Width	Select to print a report in which each column is adjusted to the student name. Each column is only wide enough to accommodate the longest name in the column; therefore, some columns are wider than others. This setting is a better option for larger classes.
	For either width setting, you can adjust the orientation when you print. Select Landscape to increase the number of students that fit on the page.	
Show Pictures	Select to display student photos in the seating chart. Photos are only available if they have been added by the district.	

Click **Generate**.

- The report opens in a new window, and you can print the report from that window.
- The report selection page remains open on your desktop.



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