

Recover Your User Name

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Recover Your User Name

You can use the Recover User Name wizard to recover your TeacherPortal user name.

User Information

| | |
|----------------------|--|
| Staff ID | Type your Student ID number. |
| Last Name | Type your last name. |
| First Initial | Type the first initial of your first name. |

Click **Next**.

If you entered the data correctly, the Security Question step opens.

Security Question

← Return to Login

Recover User Name

User Information Security Question Complete

Security Question

Answer Hint Question to verify identity

Question: what is your birthdate

Answer:

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Type the answer to your security question in the **Answer** field.

Note: Your security answers are case sensitive.

Click **Next**.

If you entered all required data, the Complete page opens.

Complete

← Return to Login

Recover User Name

User Information Security Question Complete

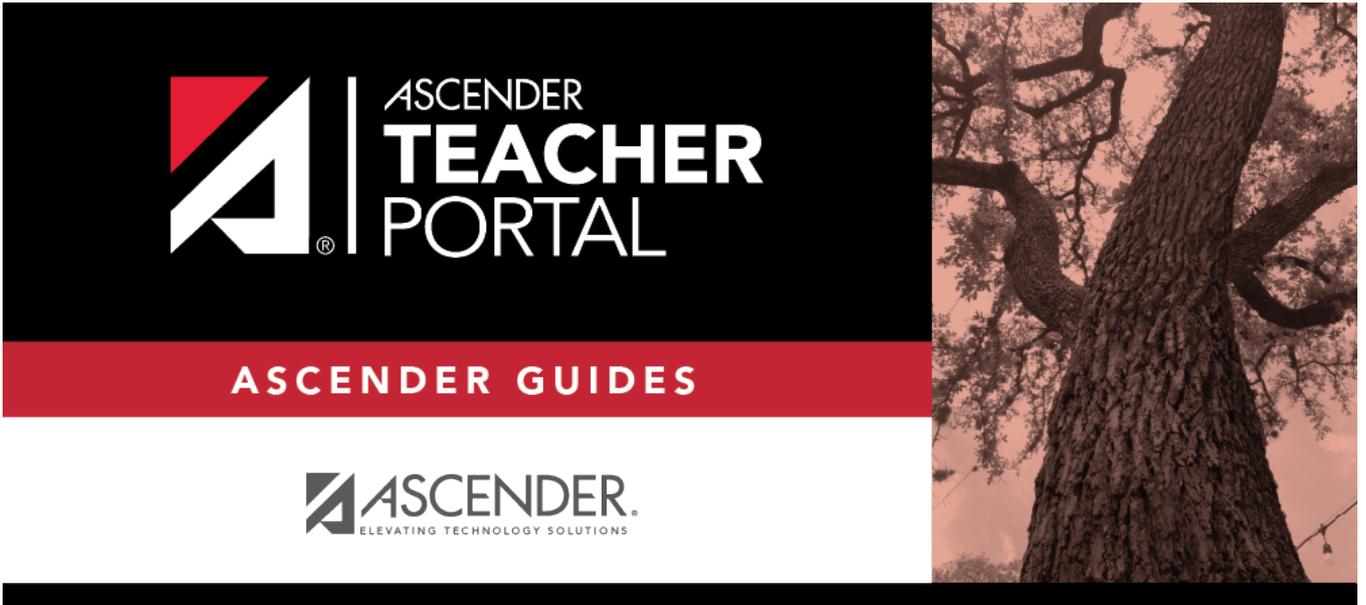
 Congratulations! You recovered your user name successfully!
Here it is: 

Finish

Your user name is displayed.

Click **Finish**.

The Announcements page opens.



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